

# Steps To Uninstall / Install RD Service Drivers on Windows PC

## [STEP1]: Uninstall old RD service drivers from PC

- Go to **Control Panel** and uninstall **Morpho RD Service**.

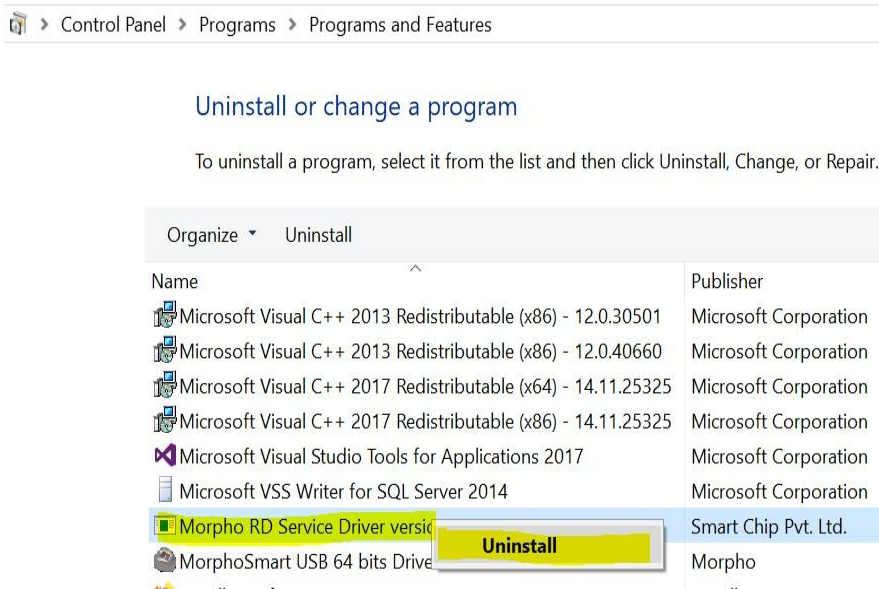


Figure 1: Uninstall RD Service

- Now uninstall **MorphoSmart USB 64 bits driver**.

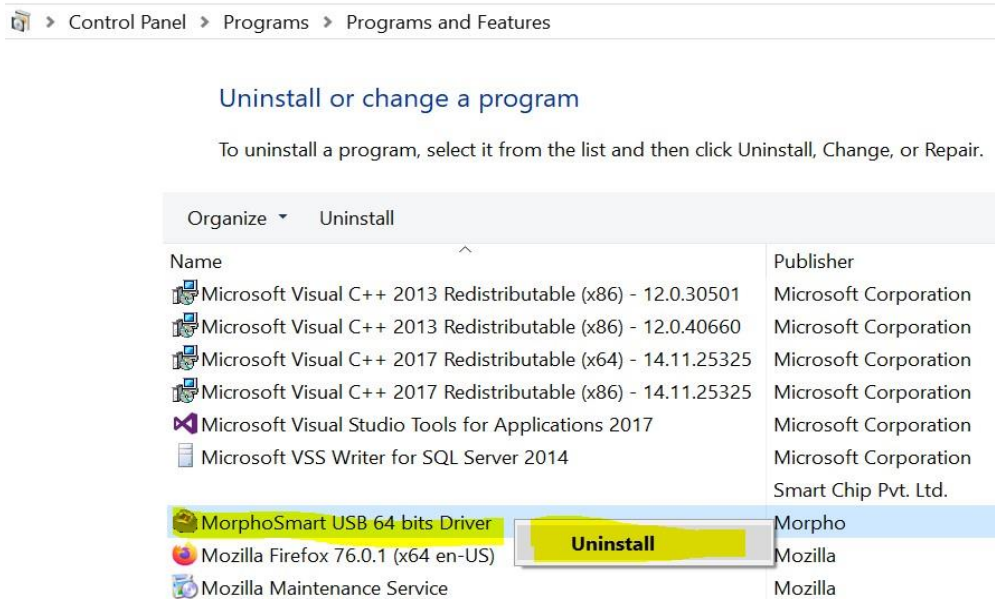


Figure 2: Uninstall Device Driver

- Go to **C:\** drive and delete **MORPHORDLOG & MorphoRdServiceL0Soft** folder.

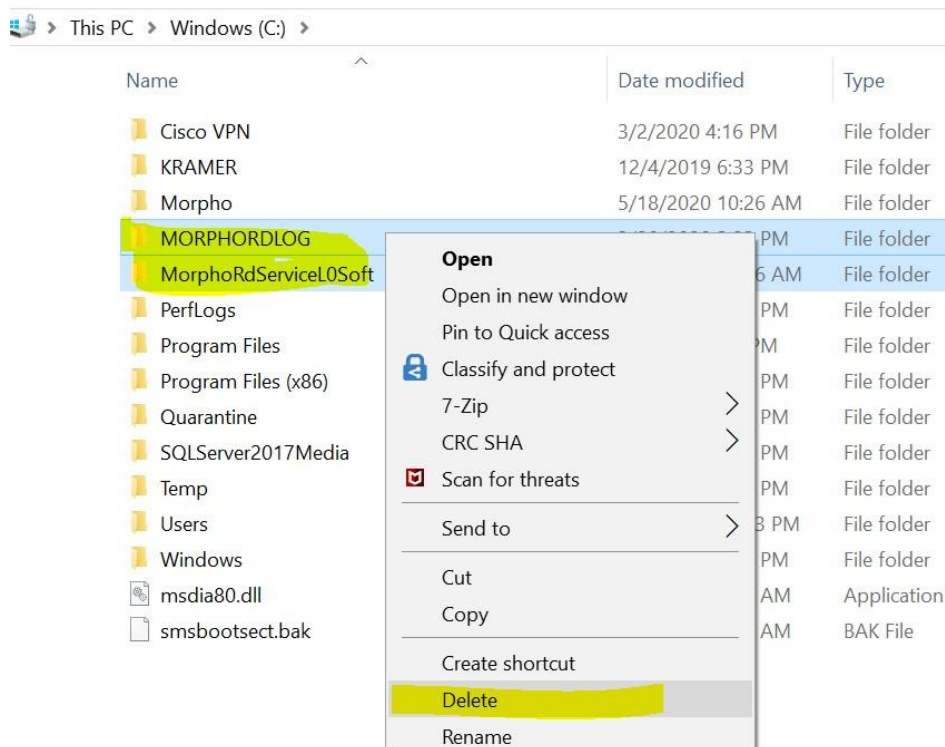


Figure 3: Delete RD Folder

## [STEP2]: Install new RD service driver on PC

- Right click on new setup and click on **Run as administrator**. (xxxx will be bank name)

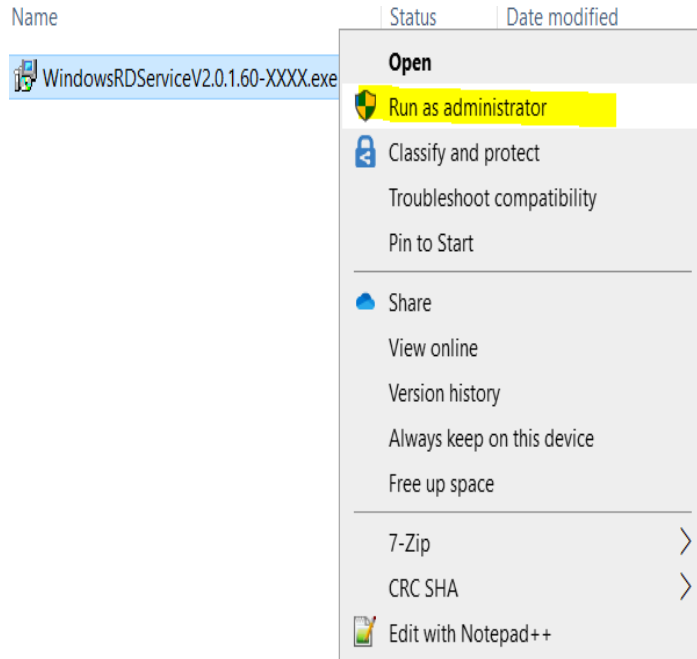
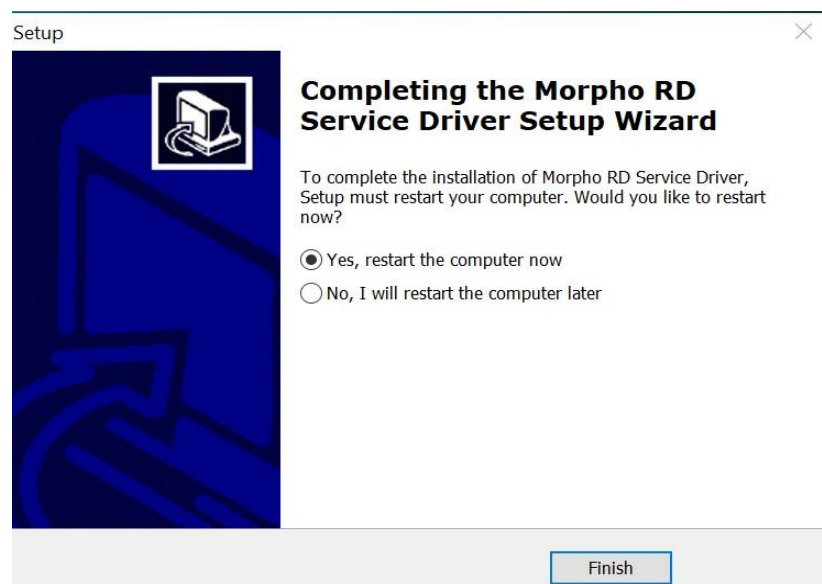


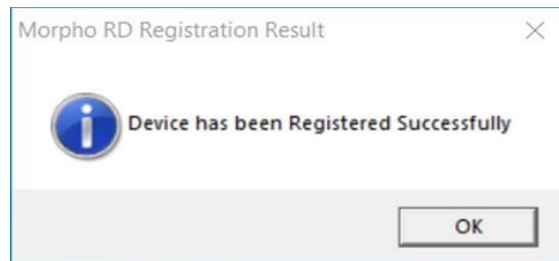
Figure 4: Run as Administrator

- Click on **Finish** to restart system once installation will be completed.



*Figure 5: Finishing Installation*

- Once system will be restarted, user will get pop-up of **“Device has been Registered Successfully”** on screen.



*Figure 6: Device Registration*

**[STEP5]:** After successful device registration user can login into the application to Perform transactions.