

Internet Removals' Website Terms of Use

Please take time to read and understand our website terms of use. By using our website, services and the information on our website, you are agreeing to these terms and to our Privacy Policy.

If you are engaging our services, there will be additional terms and conditions relating to our services. Please make sure you read and agree with these, which you will be directed to, prior to engaging our services.

Information Logged

When you browse our website, our server logs the following information from your browser:

- The type of browser and operating system you are using;
- Your top-level domain name (for example: .au, .uk, etc);
- The address of the referring site (for example: www.google.com.au);
- Your server's IP address (a number unique to the machine through which you are connected to the internet, usually one of your service provider's machines).

Our server also logs the following information:

- The date and time you visit;
- The address of the pages accessed; and
- The documents downloaded.

This information is used for the purposes of statistical analysis, system administration, monitoring of our website security, customization of our website to user needs, evaluation, research and development.

We will not try to identify you unless we are legally required to do so. For example, a law enforcement agency issues a subpoena. Internet Removals may be required to disclose personal information in certain circumstances, to read more please refer to our Privacy Policy.

Electronic Mail Addresses

We will record your email address only if you provide it to us via our chat system, website enquiry, customer questionnaire, subscribing to our newsletter or enquiry form.

It will be used for the purpose for which you provide it and may be added to our mailing list. If you do not wish to receive marketing emails from us, please let us know by emailing us at team@internetremovals.com.au or by clicking the unsubscribe button in the email received.

Subscriptions/Logins

To subscribe or login to some parts of our website, you must provide either a valid email address or a specific user name and password. These details will be used for the purpose for which you have provided them and may be added to our mailing lists.

If you do not wish to receive marketing emails or to be added to our mailing list, please let us know by emailing us at team@internetremovals.com.au or by clicking the unsubscribe button in the email.

Cookies

A cookie is an electronic token that is passed to your browser and your browser passes it back to the server whenever a page is sent to you.

Our server generates one cookie. It's used to keep track of the pages you have accessed while using our server. The cookie allows you to page back and forward through our website and return to pages you have already visited.

Please note that some browsers can be configured to allow cookies to be accessed by servers other than the originating server. Most browsers can also be configured to notify the user when a cookie is received, allowing you to either accept or reject it. You do not need to have configured your browser to enable the accepting or sending of cookies to use our website.

For more information please refer to our Cookies Policy and Privacy Policy found on our website.

Links to other Sites

We might include links to other sites and we use social media sites, for example, Facebook, YouTube, and Twitter, to make it easy to share information.

These other sites might use web measurement tools, customisation technologies and persistent cookies to inform the service they provide to their users. We are not responsible for the privacy practices or the content of other websites, and we do not use, maintain or share personal information that is collected by other websites.

Any links that direct you outside of our website are provided for your convenience and are not express or implied indication that we endorse or approve of the linked websites, its contents or any associated website, product or service. We accept no liability for loss or damage arising out of or in connection to your use of these sites and make no representation that the material on any linked site does not infringe on intellectual property rights of any person. We do not authorise the reproduction of such material.

You may link or share our site, articles, blogs or homepage. However, you should not provide a link for commercial purposes, change the content of the material so that readers cannot identify the location of the original material, or provide a link which suggests any association, approval or endorsement on our part in respect to your website or social media profile unless we have agreed to it in writing prior to you providing the link. We may withdraw our consent to you linking to our site at any time by notice to you or ask you to remove the link(s) from your site if these conditions are not met.

Site Feedback

We want your feedback so we can improve the services our website provides.

If you have any comments on the technical operations or functionality of our pages of our website, please contact us through the live chat on our website, via email to team@internetremovals.com.au or by calling 1300 039 196.

Online Forms and Chats

By submitting any personal information through online forms, you are consenting, for the purposes of the *Privacy Act 1988* (Cth), to your personal information being disclosed to us and potentially other appropriate third parties.

For more information on how we treat personal information please refer to our Privacy Policy found on our website.

Accuracy of Content

We have taken care and precautions to ensure that the information we provide on our website is accurate and the content on it relevant. However, we cannot guarantee, nor do we accept any liability arising from or in connection with, the accuracy, reliability, currency or completeness of any information contained on our website or any linked site.

The information on our website is general information only and should not take the place of professional advice.

Intellectual Property

The materials displayed on our website, including without limitation all editorial material, information, and names are protected by copyright and other intellectual property laws. The trademarks and logos contained on our website are registered trademarks.

Use of these trademarks and the materials on our website is strictly prohibited except with our prior express written consent.

Lawful Purposes

You agree to use our website only for lawful purposes, and in a manner that does not infringe or restrict or inhibit the use and enjoyment of our website by any third party. This includes conduct which is unlawful, may harass or cause distress or inconvenience to any person, the transmission of obscene or offensive content or disruption to our website.

You must not post or transmit via our website any unlawful, defamatory, obscene, offensive, violent, or scandalous material, or any material that contravenes or encourages others to contravene any law.

Security

We are committed to protect information you provide to us through our website and use all reasonable efforts to ensure that our website and your information are safe. However, we cannot guarantee that no harmful content will enter our website.

We recommend that you use appropriate and up to date anti-virus, anti-spyware and firewall software, as well as anti-spammer filter to protect your computer and devices.

Governing Law

These terms are governed by and construed in accordance with the laws of Queensland, Australia. Any disputes concerning this website are to be resolved by the court having jurisdiction in Queensland.

We reserve the right to bring proceedings against you for breaches of these terms in your country of residence or any other appropriate country or jurisdiction.

Further Information

For further information about our privacy obligations, please refer to our Privacy Policy on our website www.internetremovals.com.au.

For our contact details for privacy matters or about our website terms please contact us:

E: team@internetremovals.com.au

T: +61 1300 039 193

A: Level 3, 130 Bundall Road, Bundall, QLD 4217.

These terms of use were last updated on 20 March 2019.