



LIVE WEBINAR



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Chief Customer Officer

How to deliver global data driven insights for strategic decision making

21 APRIL 2021

Agenda



Reporting – why the need?



Stakeholders – who needs it?



Challenges getting reporting



Reports by department



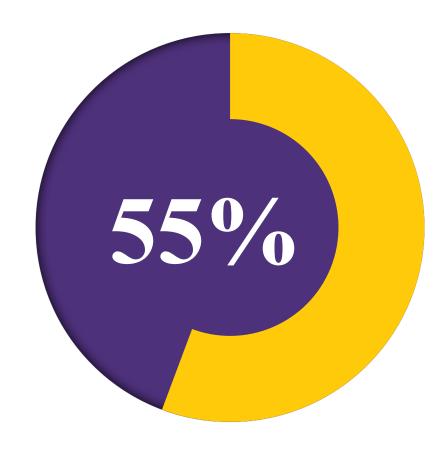
How to get the reporting you need?



Reporting benefits



Better or Faster Reporting



Of CFOs place reporting in their top five priorities of 2021

NetSuite Brainyard, State of the CFO Role, 2019



New Reporting Requirements



Complete Picture



True Cost of Labour



Business Continuity Planning



Detail in Real-Time



Workforce Management



Challenges

Multi-vendor landscape

Control

Lack of standardization

Timing

Data access

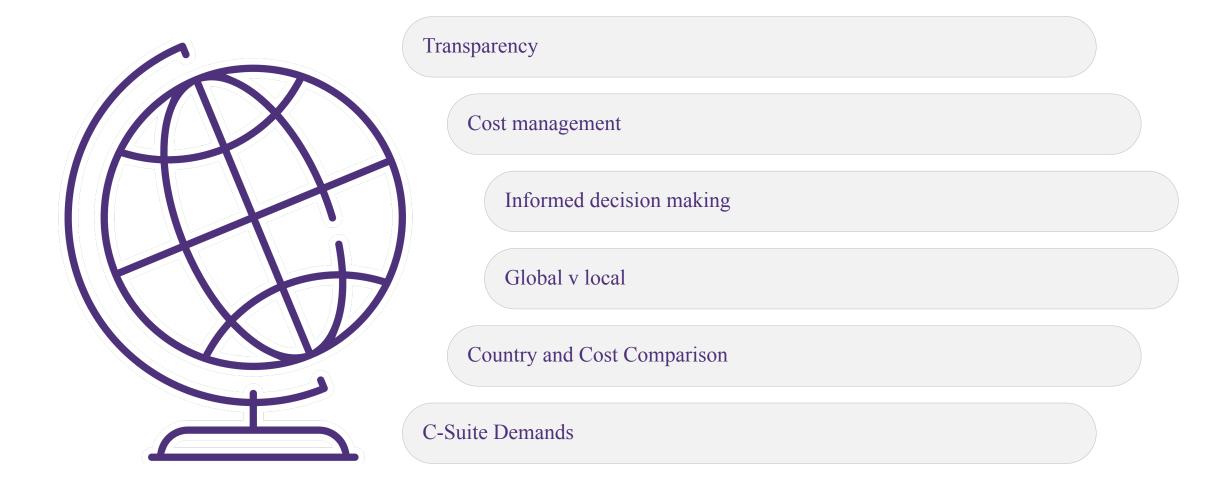
No single currency

Report limitations

No compliance

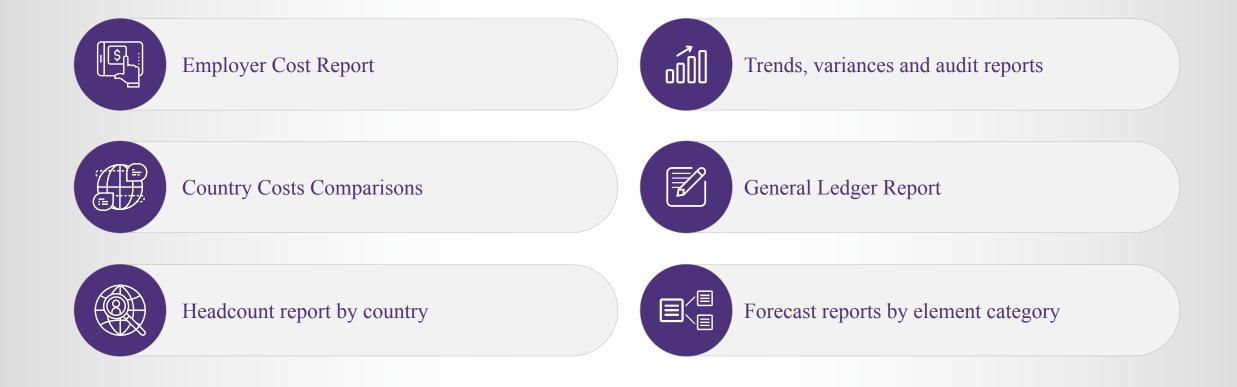


Why Global Reporting?





Finance Department – Payroll Reporting Needs





HR Department – Reporting Needs

Head count – Joiners and leavers



Employee gender bias reports

Cost of employer benefit programs

Pension – reports

Local / Regional - Global view reporting

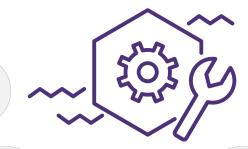
Employee workdays – Across countries for global mobility

Earning categories – For compensation and reward programs analysis



Business Operations – Reporting Needs

Employee working hours, overtime and holiday balances



Total employee cost by country
- region – global

Employer Cost – by pay element type

Business unit and cost centre reports

Headcount across countries



Global Payroll Department – Reporting Needs



Payrun reports – compare current payrun to prior periods



Audit Workflow reports – payroll team and payroll provider performance



Change report to show changes for a period or for an individual employee changes



Variance reports –compare 2 or more pay periods



Multi-Country
Comparative
Reporting – by total cost
or pay element



Making this global reporting a reality

Review currently available reports

Engage stakeholders to find out what they need

Review in-house IT capability

Research provider and technology vendor capabilities

Identify vendor / partners that meet stakeholder requirements

Demo and test reporting modules

Build business case



Reporting Benefits

Visibility Forecasting Respond to C-Suite Workforce management Enhanced compliance Strategic insights





Any Questions?

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