



## **OUR QUALITY PROMISE:**

If there is a problem with a product or an error on your order, e-mail [support@funnyparentgifts.com](mailto:support@funnyparentgifts.com) and we will assist you. If we've sent you the wrong or a damaged item, we will take care of return shipping and ship a replacement at no additional charge to you.

To be eligible for a refund or exchange, items must be returned within 30 days of the delivery date, unused, and in the same condition that you received it. Gift cards are non-refundable.

There are certain situations where refunds may be denied:

- Products with obvious signs of use
- Any item not in its original condition, damaged, or missing parts for reasons not due to our error

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

Once the returned item is received, please allow 7 to 10 business days for the item to be verified and processed by our returns department. The purchase price of the item(s) plus any applicable tax will be credited back to your original form of payment.

Late or missing refunds:

If you haven't received a refund within one week of being notified that your refund request was approved, first check your bank account. Then contact your credit card company as it may take some time before your refund is officially posted. Next, contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund, please contact us at [support@funnyparentgifts.com](mailto:support@funnyparentgifts.com).

### **Gifts:**

If the item was a gift and you are not the original purchaser, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be emailed to you.

Please return the completed form below with the item(s) that you are returning or exchanging. Send the items in the original packaging (or a different packaging, as long as it's appropriately sized and protected). We suggest using a carrier that provides tracking as Funny Parent Gifts is not responsible for lost shipments.

### **Send your item to:**

Funny Parent Gifts  
1401 Lavaca Street #99  
Austin, Texas 78701  
USA

You will be responsible for paying for your own shipping costs for returning your item. Replacement items will be shipped back to you via standard delivery. If you need faster delivery, you will be responsible for shipping costs. Depending on where you live, the time it may take for your exchanged product to reach you may vary.

If you are shipping an item back to us that has a total value of over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We can't guarantee that we will receive your returned item.

If you are requesting an exchange, once the returned item is received, we will process a new order for your exchange and ship it at no cost to you. If the new item is a higher price, we will contact you for additional payment. If the new item is a lower price, we will refund the difference to your original form of payment.

If you have any additional questions or need assistance with your return, please contact us by e-mail at [support@funnyparentgifts.com](mailto:support@funnyparentgifts.com) or call 888-797-3026.



Funny Parent Gifts  
 1401 Lavaca Street #99  
 Austin, Texas 78701

## Return Form

Please print clearly and include with return package. Thank you!

Order #:	Shipping Address: <input type="checkbox"/> Same as original order
Name:	
Email:	
Phone:	

MERCHANDISE BEING RETURNED							
#	Qty	Item/SKU	Description	Color	Size	Reason Code(s)	Refund, Exchange, or Return
1							
2							
3							
4							
5							

### RETURN REASON CODES

- |                            |                                    |                                    |                   |
|----------------------------|------------------------------------|------------------------------------|-------------------|
| <b>1: Too small</b>        | <b>4: Damaged</b>                  | <b>7: Ordered wrong item</b>       | <b>10: Other:</b> |
| <b>2: Too large</b>        | <b>5: Defective</b>                | <b>8: Took too long to deliver</b> |                   |
| <b>3: Not as described</b> | <b>6: Wrong item was delivered</b> | <b>9: Exchange</b>                 |                   |

EXCHANGE FOR:					
#	Qty	Item/SKU	Description	Color	Size
1					
2					
3					
4					
5					

### FOR FUNNY PARENT GIFTS USE:

Processed by:	Original invoice number:
Date:	New order number:
Original order number:	