

THE BABYMAKER II

OWNERS MANUAL



FLX

CONTENTS

1 Welcome/ Contact Us

2 General Warning

6 Geometry

8 Fit

10 What's in the Box

12 Assembly Instructions

23 Touring Package Instructions

26 Maintenance Instructions

27 Rear Wheel

28 Brakes

30 Tires

32 Battery Care

35 Service

36 Warranty

38 More Tips

39 eBike Classifications

WELCOME!

Congratulations on the purchase of your new Babymaker II, and welcome to the team!

This manual is designed to break down the basics and help you make sure that your eBike remains in top shape. It's important to have a good understanding of the basic operation and maintenance in order to keep your bike performing at a high standard.



Riding a bicycle can be a dangerous activity and it's your responsibility to make sure you are riding safely. We recommend familiarizing yourself with this entire manual as well as your local eBike laws prior to your first ride.

The latest version of the Owner's Manual is always available online at:
www.flx.bike/manual

Proper assembly and care are crucial to you having the ride of your life. If you are unable to complete the assembly or need help with general maintenance, please reach out to us. You didn't just purchase a bike- you joined our team, and we are here to support you whenever you may need it.



Reach us by email:
support@flx.bike



Visit our Shop:
4170 Morena Blvd. Suite D
San Diego, CA 92117
Hours: 10am - 5pm Monday - Friday


Ready to get started? Let's ride!





- Team FLX

GENERAL WARNING

The following manual is for reference only, and is in no way a complete or comprehensive manual of all aspects of assembling, maintaining or repairing your bicycle. All assembly and work should be performed by a qualified bicycle mechanic. FLX Bike will not be held liable for any property damage, injury or fatalities as a result of improper assembly, maintenance or use of this product. Riding an eBike, as with any motorized vehicle, involves the risk of property damage and serious or fatal injury. By choosing to ride an eBike, you assume the responsibility for that risk, so it's important that you know and practice responsible riding. Proper use, care and maintenance of your eBike are essential in reducing the risk of injury.

This manual will include bold warnings concerning potential consequences that can occur as a result of your failure to properly maintain your eBike or follow safe riding practices.



Bolded text combined with this  alert symbol, will indicate an array of warnings including but not limited to:

-  **A potentially hazardous situation that could result in injury or death if not avoided**
-  **A potentially hazardous situation that could result in minor/moderate injury if not avoided**
-  **An alert regarding unsafe practices**
-  **A situation which could result in serious damage to the eBike or any action that would void your warranty**

It's nearly impossible to anticipate every condition you may experience while riding your eBike, therefore this manual does not represent the safe use of your eBike in every possible scenario. There are risks associated with the use of any eBike that can't be predicted or avoided- risks are the sole responsibility of the rider.

Special Note for Parents:

As a parent/guardian, you are fully responsible for the safety of your minor. This responsibility includes making sure that the eBike is sized appropriately for the child, that it is operating correctly, and the conditions are safe. You must also ensure that you and your child have both learned and understand how to safely operate the eBike, how to obey local motor vehicle, bicycle and traffic laws, as well as common sense for safe responsible riding. As a parent, it is important that you read through this manual and familiarize yourself with the warnings and proper operation of this eBike and review them with your child before allowing them to ride.

-  **Make sure your child wears an approved eBike helmet only when riding their eBike.**
-  **Make sure your child's eBike is properly sized (adjust the seat so that both feet can touch the ground). If the eBike doesn't fit, do not allow your child to ride it. Riding an improperly fitted bike can result in injury or even death.**

GETTING



STARTED



GEOMETRY

The Babymaker is offered in two different frame sizes:

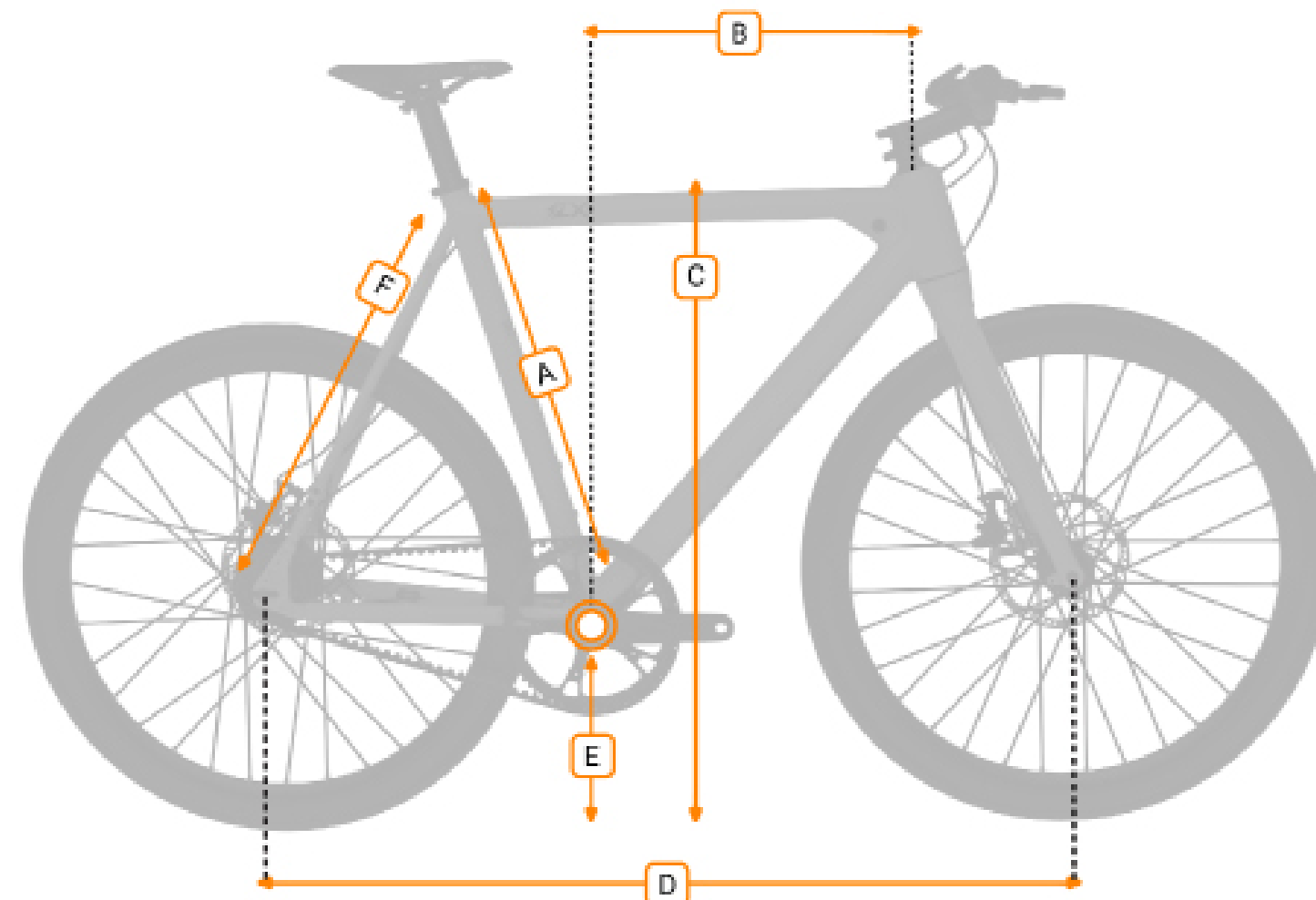
- 19" (49cm) small/medium
- 23" (58cm) medium/large

On the following page, you will find a geometry chart with the measurements for the most important parts of your Babymaker frame. Measurements are given in both Standard and Metric units for your convenience.

! Please ensure that your eBike is properly sized for you before riding. If your eBike is too small/too large, you may lose control and fall.

! The most important part of fit is ensuring that the seat position can be adjusted so that the seated riders' feet can touch the ground. This is especially important for minors/children.

! If your eBike does not fit, please make the appropriate adjustments to ensure a proper and safe fit before riding.



SMALL/MEDIUM

MEDIUM/LARGE

Rider Height 5'2" - 5'8"

Rider Height 5'9" - 6'4"

A. Seat Tube Length 19"

A. Seat Tube Length 23"

B. Reach 381mm

B. Reach 406mm

C. Standover Height 31"

C. Standover Height 33"

D. Wheelbase 996mm

D. Wheelbase 1006mm


E. Bottom Bracket Ht. 291mm

E. Bottom Bracket Ht. 291mm

F. Seatstay Length 482mm

F. Seatstay Length 546mm

FIT

 Correct fit is an essential part of eBike safety, comfort and proper performance. If you are not able to make the proper adjustments to ensure proper fit yourself, please seek professional assistance.

Stand-over Height

Diamond Frame eBikes:

Stand-over height is an important basic element of proper bike fit. It refers to the distance from the ground, to the top of the bike frame where your crotch is when you are straddling the bike.

To check for proper stand-over height, straddle the bike and bounce on your heels. If you touch the frame, the bike is too big for you.

Tip: Be sure to wear the shoes that you'd wear while riding

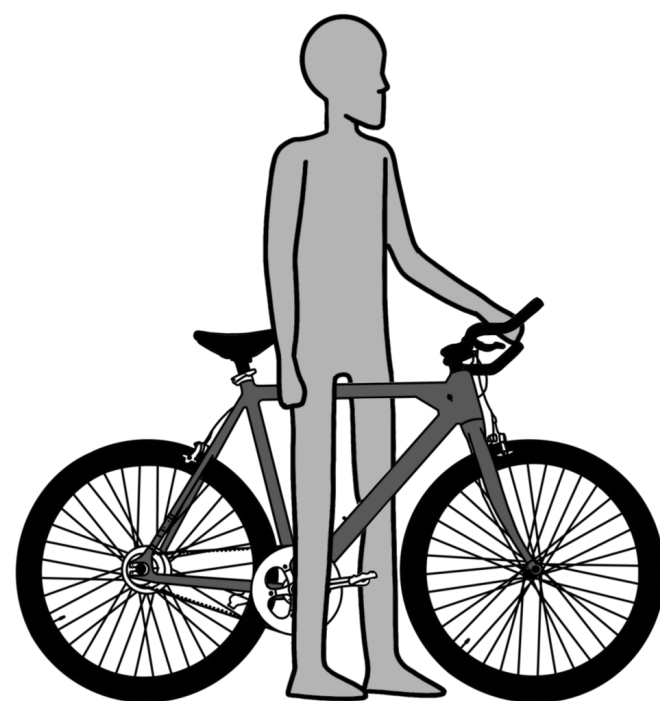



Figure 1. Stand-over Height

Note: This will not apply to step-through models

A properly fitted road bike to be ridden on paved surfaces should have a minimum stand-over clearance of 1 inch (2.5cm).

Seat Position

Proper seat adjustment is an important factor when it comes to getting the best of both comfort and performance out of your eBike. Follow the steps listed below to check for your correct seat height.

 After any saddle adjustments, make sure that the seat adjusting mechanism is properly tightened before riding. Failure to do so can cause damage to the seat post and/or can cause you to lose control and fall. When properly tightened, the seat should not be able to move in any direction. Periodically check to ensure it is properly tightened.

1. Sit on the seat and place one heel on a pedal (doesn't matter which side).
2. Rotate the crank until the pedal with your heel on it is in the down position and the crank arm is parallel to the seat tube.
3. Your leg should be completely straight. If it isn't, your seat height needs to be adjusted. If you must rock your hips in order for your heel to touch the pedal, your seat is too high. If your leg is bent while your heel is resting on the pedal, your seat is too low.

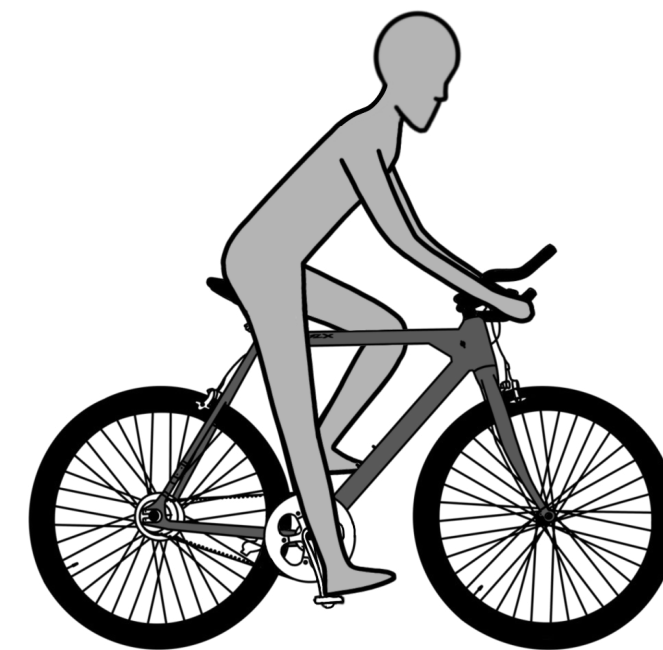


Figure 2. Seat Adjustment Test

Note: The seat post must be inserted to at least the minimum seat post depth requirement. If you cannot adjust your seat properly and meet the minimum seat post depth requirement, you will need to purchase a longer seat post.

If you cannot test this yourself, head to a local bike shop and have a professional help you set the seat to an optimal riding position.

WHAT'S IN THE BOX

Overview

Knowing your Babymaker inside and out will help you get the most out of it. We encourage you to familiarize yourself with the components of your bicycle, so that you know where to start when it comes to assembly and maintenance.

Here's what's included in your box:

- 1. Handlebars
- 2. Reflectors
- 3. Tools: Allen Key (x3) & Wrench
- 4. Bike Frame w/Rear Wheel Attached
- 5. Pedals (x2)
- 6. Seat
- 7. Charger
- 8. Front Wheel

If for any reason you are missing any parts- please reach out to us at: support@flx.bike so we can get your missing part to you.





ASSEMBLY

Overview

The following section covers the assembly directions for the Babymaker II. Proper assembly is an essential step in ensuring your safety and proper operation of the bike. If at any point you do not feel comfortable assembling the bicycle yourself, please seek professional assistance or reach out to our support team.

You can also find a detailed assembly video on the FLX YouTube channel: www.flx.bike/babymakerassembly

 **If you do not feel that you have the ability or skill to assemble the bike yourself, please take it into a local bike shop for professional assistance. Failure to properly assemble your eBike can result in serious injury or death.**

 **Please read through the entire assembly instructions section before you begin. Proper assembly is important in order to ensure your safety and satisfaction while operating your eBike.**

Tools Included:



2.5mm, 4mm, & 5mm Allen Keys



15mm Wrench

Carefully Remove Packaging

Before you begin, be sure to carefully remove all of the foam and protective plastic from your Babymaker.

- i. Use caution when cutting off the zip ties so you do not damage the paint.
- iii. Remove the black plastic hub protectors from both sides of the front wheel, as well as the yellow plastic brake pad spacers. When removing the hub protector, **do not remove the wheel spacers along with them.**

STEP 1: Install the Handlebars

1. Using the 4mm Allen wrench, unscrew the 4 bolts holding on the stem plate.
2. Place your handlebars into the groove and replace the stem plate over the top. Tighten the bolts making sure to leave enough wiggle room to adjust your bars.
3. Once your handlebars are centered and at a comfortable angle for you, tighten the bolts in a figure 8 pattern until the handlebars are fully secured.

Note: DO NOT depress the brake levers before installing the front wheel.



Figure 1. Stem Plate Bolt Removal



Figure 2. Tightening Stem Plate Bolts

STEP 2: Secure the Front Wheel

1. First, locate your thru axle. It will be in the accessories box, or may already be inserted between the front forks. See figure 3 if you're unfamiliar with what your thru axle looks like (we all start somewhere).

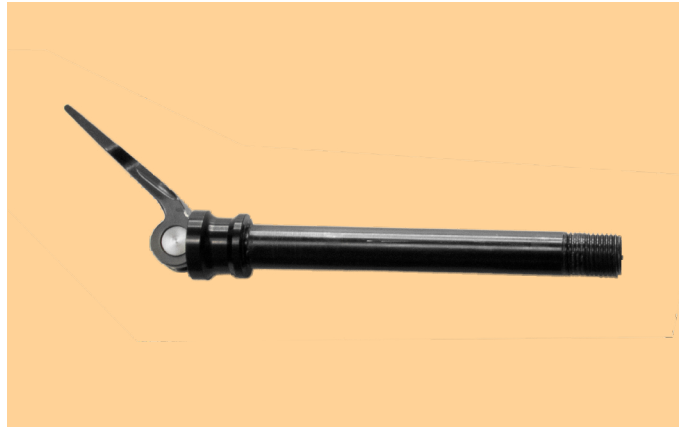


Figure 3. Thru Axle



Figure 4. Locating Thru Axle Between Forks

2. If the axle is already installed between the forks— you'll need to remove it before you secure the wheel. Remove the thru axle by opening the cam-lock lever and unscrewing the axle (counter-clockwise) until you are able to slide it out.

Note: Align the arrows on the cam lock lever and the thru axle to unscrew.



Figure 5. Opening Cam Lock Lever



Figure 6. Removing Thru Axle from Forks

⚠ The steps outlined on the following pages are extremely important! Riding with an improperly secured wheel can cause serious injury or death. If you can't safely complete these steps, please take your eBike into a bike shop for professional assistance.

3. Carefully slide the wheel in-between the forks, making sure to carefully insert the rotor in-between the brake caliper.

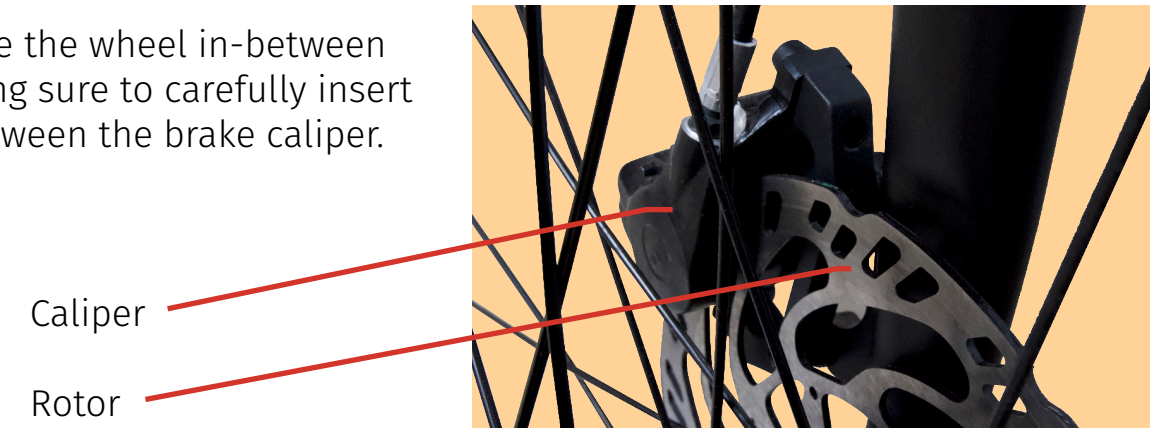


Figure 7. Sliding the Caliper onto the Rotor

4. Once your wheel has been properly placed, it's time to secure it.

Note: Make sure your wheel spacers are attached to the wheel hub before you continue to the following steps.



Figure 8. Inserting the Thru Axle

5. Grab your thru axle and make sure the cam-lock is in the open position.

6. Insert the thru axle as far as you can. You may need to wiggle it around/move the wheel a bit to get it through.



7. Once the axle is fully inserted, begin to screw it in (clockwise) until it feels tight.

8. Check that your wheel feels secure and close the cam-lock. If there is no tension when closing the cam-lock you will need to tighten your thru axle more.

Figure 9. Closed Cam Lock on Secured Wheel

Please seek professional assistance if you are unsure of your ability to complete these steps properly.

STEP 3: Attach the Pedals

1. Check the end-cap on both pedals in order to identify the left vs. right pedal.
2. Imagine you are sitting on the bike to correctly determine the left vs. right side of the bike. Then, grab your wrench, and screw the pedal tightly into the correct crank. The pedals should thread smoothly and easily if properly aligned.

Note: Please note that the right pedal will tighten clockwise, while the left pedal will tighten counter-clockwise.



Figure 10. Left Vs. Right Pedal



Figure 11. Attaching Pedal to Crank

STEP 4: Install the Seat

1. Loosen the quick release lever on the frame and drop the seat into the opening. Find a height that works for you and close the quick release.

Note: The seat post must be inserted to at least 3" in depth to avoid damage to your frame.

The saddle position must also remain within the maximum threshold as marked on the under side of the saddle.



Figure 12. Dropping Seat Post into Seat Tube

STEP 5: Connect LCD Display

1. Check to make sure your display is secure. If you are able to rotate it around the bars— tighten it using your 2.5mm allen key. **Do not over tighten the display.**
3. Double check that the display cables are connected. If not, connect the cable attached to the LCD to its corresponding cable on the bike. You should hear a click.

Tip: Line up the two arrows to ensure proper connection.



Figure 13. Tightening the LDC Display



Figure 14. Connecting the LCD cables

STEP 6: Attach Reflectors & Bell (Optional)



1. Grab the front and rear reflectors along with their mounts. These parts should all be located in your accessories box.

2. Pair the correct reflector to its own corresponding mount as shown.

Figure 15. Rear and Front Reflectors

3. Slide the mount downward onto the reflector until it snaps. Attach the rear (red) reflector around the seat post and the front (white) reflector around the handlebars as shown below. Tighten with a phillips head screwdriver.

4. Place the bell around the handlebars either next to the stem as shown below, or over the grip of the handlebars. Tighten with a phillips head screwdriver.

Note: Do not over-tighten the reflectors or the bell, as this may damage the mounts. Damage caused by over-tightening is not covered in the warranty.



Figure 16. Attaching Reflector to its Mount



Figure 17. Bell and Reflector Setup on Handlebars

STEP 7: Charge Your Battery



Figure 18. Charging Your Battery

1. Connect the charger into the charging port located on the right side of your Babymaker.

Note: Allow the battery to fully charge before riding (about 4-8 hours the first few cycles). After this, you may charge normally (about 2 hours).



Figure 19. Charging Light

2. Plug your charger into an outlet. The indicator light will turn on.

Green Light:

Not charging/Fully charged

Red Light:

Charging/Not fully charged



Figure 20. Checking the LCD Display

3. After allowing your bike to fully charge, test to make sure your LCD smart display is working. Press and hold the top button for 3 seconds, or until the screen lights up.

Repeat this step to turn it off.

Babymaker LCD Settings & Functions

Your LCD display is the brain of your bike. It's important you understand the functionality and how to properly operate your LCD display before riding.

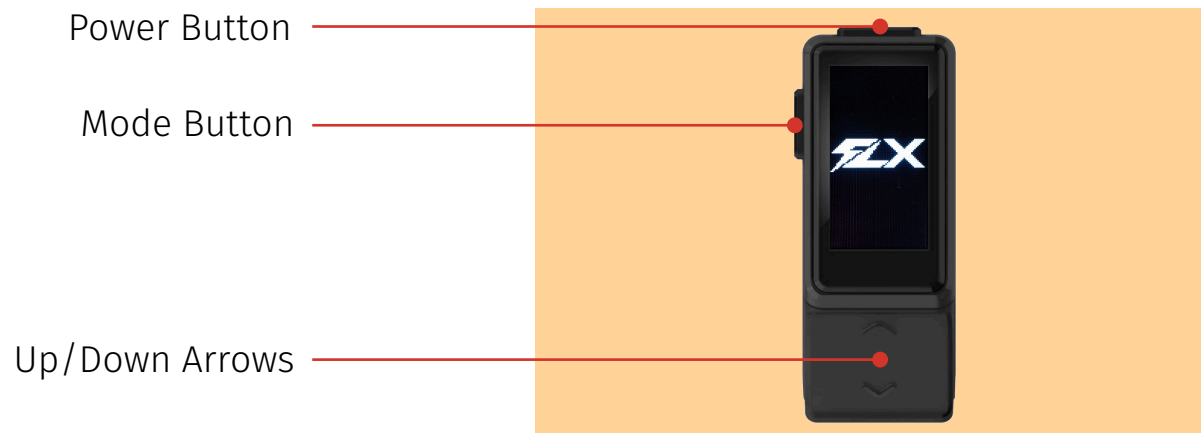


Figure 21. LCD Buttons

Default “Home” Screen

1. Press and hold the POWER button for a few seconds until the display turns on. Your home screen/stats will appear. This will be your mission control.

Note: Toggle the up/down arrow keys to adjust your pedal assist level.

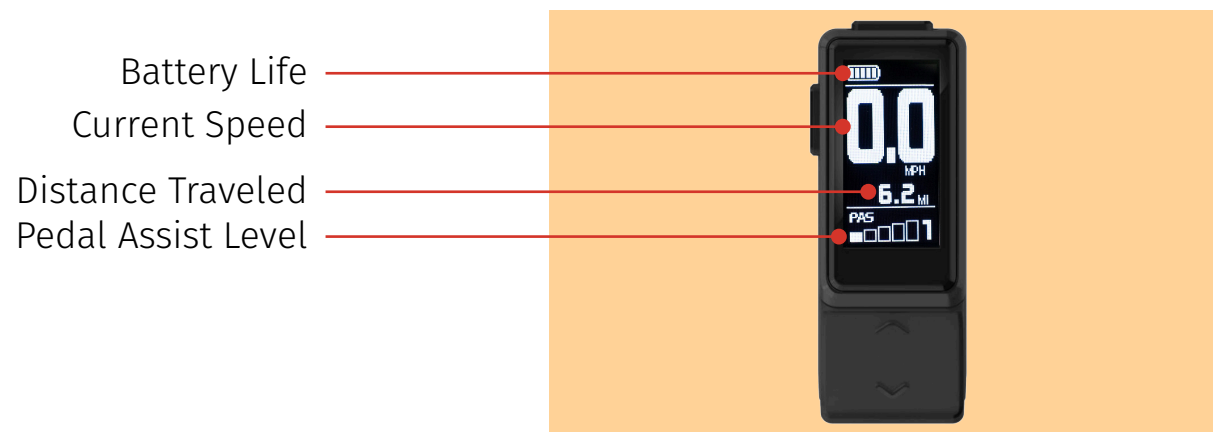


Figure 22. LCD Home Screen

Access Your Ride Data

1. Press the MODE button. A list of settings will appear

- AVmph: Average speed during your most recent trip
- Max Speed: Your highest speed achieved
- Trip Odometer: The number of miles ridden for your most recent trip

2. Press the MODE button a second time to view the rest of your ride data.

- Total Odometer: The total cumulative number of miles ridden on the bike
- Range: N/A (No battery management system on the Babymaker)



Figure 23. Ride Data Screen 1



Figure 24. Ride Data Screen 2

Reset Your Ride Data



Figure 25. Clear Ride Data

1. While in the Ride Data menu, press and hold the MODE button. A ‘CLEAR DATA’ window will pop up.

2. Using your up/down arrows, select either ‘YES’ or ‘NO’. Press the MODE button to select. Selecting ‘YES’ will reset your stats to ‘0’ for the next ride.

Access Settings & Information



1. *Begin with your LCD powered off*
2. Power on the LCD and press/hold the MODE button while the battery icon is still blinking. This will open your settings menu.
3. Use the up/down arrow keys to scroll through this list. Press MODE to select.


Figure 26. Settings Menu


To read the full description of each setting function, please visit:

www.flx.bike/manual

Select the Babymaker Display Manual that corresponds with your model, or visit

www.flx.bike/bmlcd for a video tutorial.

 **'ADVset' is password protected. If you need to access this setting for closed circuit/private track use or to adjust your tire size— please reach out to support@flx.bike.**

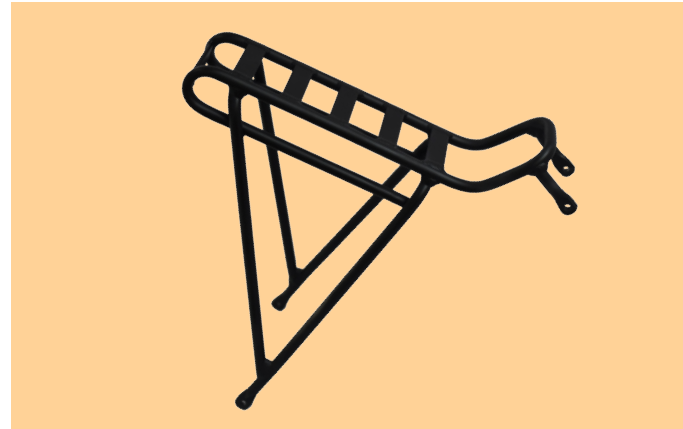
 **DO NOT 'RESET' from this menu. Doing so will reset all data for the LCD including the firmware needed to communicate with your controller & motor. If you accidentally reset your LCD, please email support@flx.bike.**

TOURING PACKAGE

The Touring Package is an optional add-on feature, and therefore will not be included with every Babymaker eBike.

If you did not purchase the Touring Package, you can still use this section for information regarding how/where to attach your own gear.






Cargo Rack

Assemble the Cargo Rack by securing the four bolts to the bike frame using the allen key.

The cargo rack can carry up to 25kg, enough for your bags, but not your friends.

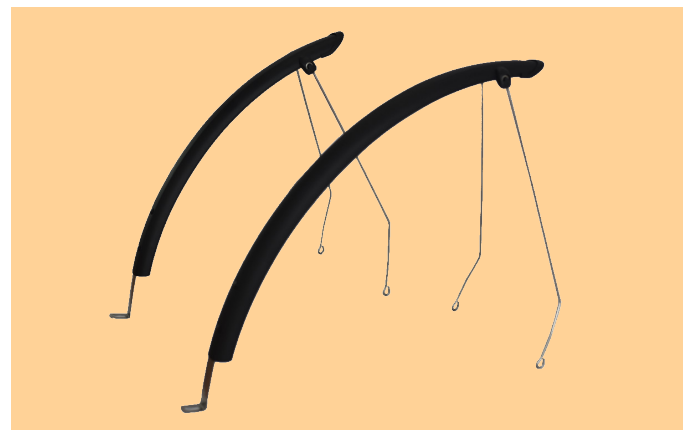
 Under no circumstances should you attach a baby carriage, or child carrier to the cargo rack.



Headlight

Ride safely at night! Attach the headlight on the front cockpit of your bike using the adjustable strap.

Turn it on/off by pressing the button at the top.



Fenders

Riding can't stop just because of a little (or a lot of) rain. These fenders keep you dry when the weather is wet.

Easily installed using the tools provided.

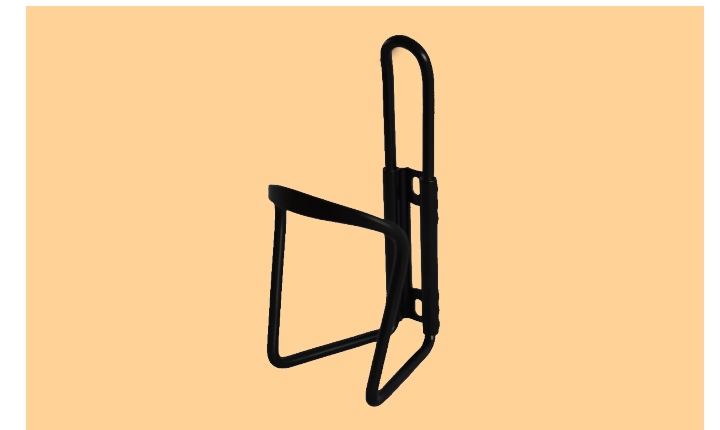
Tail Light

Let people know there is a cyclist on the road even at night. Attach the tail light to the rear part of the frame under the seat.



Water Bottle Holder

It's important to stay hydrated! Easily attach this water bottle holder to the seat tube, so you can carry your re-usable bottle with you on your ride.



Cell Phone Mount


Install this mount on your handle bars for hands free safe riding.

Please refer to assembly instructions in the cell phone holder box.





MAINTENANCE


While FLX bikes are built to endure regular use, you will get better performance and a longer life from your bike if you keep a basic maintenance schedule. Be sure to read through this instruction manual carefully, and you will be set up for success.

 **Proper maintenance is crucial for your safety when riding. If you are unable to perform the general maintenance yourself, please reach out to a qualified mechanic.**

You can find more detailed maintenance videos on the FLX YouTube channel:
www.flx.bike/youtube

 **Many eBike service and repair tasks require special tools and knowledge. Do not begin any service on your eBike unless you have learned from FLX how to properly complete it. We recommend that significant repairs be done by a qualified eBike mechanic, as improper service can result in damage to the bike, or an accident which can cause injury or death.**

 Reach us by email:
support@flx.bike

 Visit our Shop:
4170 Morena Blvd. Suite D
San Diego, CA 92117
Hours: 10am - 5pm Monday - Friday

Tools Required:



2.5mm, 4mm & 5mm Allen Keys



25mm Torx Bit



15mm Wrench


REAR WHEEL

Removing the Rear Wheel

Removing the rear wheel is a standard part of regular bike maintenance, and can be a quick and simple procedure. To make things even easier, we put together a video tutorial for you, so you can follow along as our technician walks you through the process forwards and backwards.

You can find that tutorial here:
www.flx.bike/bmrearwheel



 **If you do not feel confident in your abilities to complete these steps properly, please take your Babymaker into a local bike shop for professional assistance. Incorrect removal or assembly can result in brake failure.**

BRAKES

⚠ It's important that you learn and remember which brake lever controls which brake (front/rear) in order to ensure your safety.

To check which configuration your eBike is set up with, squeeze one brake lever and look to see whether the front or rear brake engages. Now do the same with the other brake lever. Remember this configuration.

While you are testing the brake configuration, make sure that your hands can comfortably reach and squeeze the levers with no issues. If you experience any issues or discomfort operating the brakes, please reach out to us before riding.

Disc Brakes

Disc Brakes will be located on a metal disc that is seated within each wheel. The disc brakes will clamp onto this disc in order to slow your bike to a slow or stop depending on how much pressure you are applying.

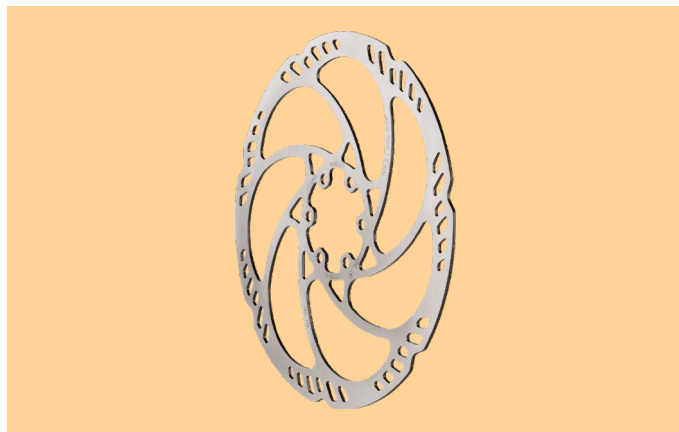


Figure 27. Rotor



Figure 28. Handle & Caliper

WARNING!

- ⚠ Riding with worn brake pads, improperly installed brakes, or wheels where you can visibly see the wear from the brake pads is dangerous and can result in serious injury or death.**
- ⚠ Applying the brakes suddenly or with too much pressure can result in your wheel locking up. This can cause you to lose control and fall. Some brakes (like hydraulic disc brakes) are incredibly powerful, so it's important that you take extra care when becoming familiar with using these brakes.**
- ⚠ Disc brakes can get extremely hot during and after extended use. Be careful not to touch a disc brake until it has had plenty of time to cool. This is especially important to remember if you are performing maintenance that requires you to remove the front or rear wheel.**
- ⚠ Disc rotors have sharp edges, exercise caution when handling them during maintenance.**
- ⚠ Review the brake manufacturer's user manuals and be sure to properly care for your brakes. It's your responsibility to be able to recognize when your brake pads need to be replaced.**
- ⚠ Sudden or excessive application of the front brake may pitch the rider over the handlebars.**

You can find the correct user manual for your brakes on the manufacturer's website, or at: www.flx.bike/manual


TIRES

Your Babymaker will come standard with 700 x 28C (1 1/8" wide) road tires. It's important that you understand the appropriate conditions and terrain that these tires can handle in order to ensure safe riding.

Tire Pressure

Tires come available in many different sizes and their uses can range from general-purpose to highly specialized weather/terrain conditions. It's important that you know which tires your eBike comes with and understand the limitations and specifications that they can perform under.


Size, pressure rating and other information can often be found on the sidewall of the tire. Tire Pressure is the most key piece of information for you to remember.

 **Inflating a tire beyond the maximum pressure can blow the tire off the rim, resulting in damage to the bike and potential injury to the rider.**

Using a bike specific tire pump with a built-in pressure gauge is highly recommended. If you do not have access to one, or do not feel comfortable inflating them yourself- please seek professional assistance from your local bike shop.

High tire pressures work best for smooth, dry pavement rides, while low pressures give the best performance on smooth, slick terrain. However, increasing, or decreasing tire pressure will have no affect on the terrain that the tire is designed to handle. A road tire at low pressure still cannot handle terrains such as clay or sand.

If you are unsure, reach out to us, or your local bike shop to determine the best tire pressure for the kind of riding you will most often do.

 **Be sure to check your tire pressure frequently (at least every week) using a high quality dial gauge.**


Tire Valves

Not all bike tube valves are created equal, and it's your responsibility to make sure that the bike pump you are using has the appropriate fitting to the valve stems on your eBike.

The Babymaker will come fitted with a Presta valve. This valve is narrow in diameter and is exclusive to bike tires. To inflate a valve tube using a Presta headed bike pump follow these steps:

1. Remove the valve cap
2. Unscrew the valve stem nut counterclockwise, and push down on the valve stem to free it.
3. Insert the pump head to the valve head and inflate.
4. To let air out- open up the valve stem nut and depress the valve stem.

Note: It is possible to inflate a Presta valve with a different pump fitting, however you will need a Presta adapter.

 **We recommend carrying a spare inner tube with you when riding your bike, as patching a tube is an emergency repair. If you do not execute it correctly, or if you apply multiple patches, it can result in possible tube failure. This could cause you to lose control and fall. Replace a patched tube immediately.**

BATTERY CARE

It's important to follow these instructions and safety tips in order to preserve the longevity of your battery's life and ensure proper performance.

Fully charge the battery before each ride to make sure it's ready to go the full range. This will help reduce the chance of over-discharging the battery.

! Based on IATA regulations you are not allowed to ship Lithium-ion batteries this size by air. Please consult a land or sea freight agent for transportation of the battery.

! If the battery becomes physically damaged, non-functional, has been dropped, or involved in a crash, or you notice it performing abnormally, please discontinue use and contact FLX Bike immediately.

Charging your Battery

The charger is rated for 100-240V. Be sure to check the charger, charger cables, and battery for damage before beginning each charge.

Charging time takes about 2 hours. On rare occasion, it may take longer to allow the battery to fully charge, particularly when the bike is new, or has been stored for a long period of time.

! **Only charge the battery with the supplied FLX charger as others may cause damage to the battery or increase the possibility of fire or explosion.**

While the charger is designed to automatically stop charging once the battery is full, do not leave it plugged in for periods of time greater than 12 hours.

Make sure your charger avoids contact with liquids, dirt, and debris.

The charger may get hot while in use, however if it gets too hot to touch or you notice anything such as a strange smell, or other indications that it may possibly be overheating, discontinue use immediately and contact FLX Bike.

! Do not cover the charger while in use.

! Do not open the charger or alter the voltage input.

! If there appears to be any issue with the charger or battery, stop riding and contact us immediately.

Battery Removal

The Babymaker's battery can be removed through the head-tube for service or replacement. Should you need to do so, please refer to this video for instructions.

Watch the Battery Removal Tutorial here:

<https://www.youtube.com/watch?v=WOeD9qyle-E&t=1s>



! **Again, if you do not feel confident in your abilities to complete all of these steps properly, please reach out to us, or take your Babymaker into an eBike shop for professional assistance. Proper maintenance and care is crucial in order for you to continue enjoying your Babymaker safely.**

Balancing your Battery

When you first receive your bike, it's important that you follow these steps to ensure that your battery cells are properly balanced in order to keep them operating as efficiently as possible.

1. For the first initial charge upon receiving your bike (or after long storage times), be sure to charge the battery for at least 4 hours before riding.

Note: We recommend that you let the battery charge for at least 4 hours for the first 3 charges to make sure the cells balance properly.


2. After the first 3 rides, you may begin normal charging procedures.

Storing Your Battery

If you plan on storing your bike (or spare battery) for longer than two weeks at a time, please be sure to follow these guidelines in order to maintain the lifespan of your battery.


It is recommended that you do not leave the battery at lower than an 80% charge when storing for long periods of times. If storing for a month or longer, periodically check the battery and be sure to keep the charge up to at least 80%

Store your battery in a cool, dry area away from water and other elements at a temperature between 50 °F – 77 °F (10 °C - 25°C).


 **Failure to follow proper battery care practices can result in unnecessary wear to the components, battery, and/or charger, which could lead to a battery that under-performs, or becomes non functional. Loss of battery capacity is not covered by warranty.**


TAKING CARE


Service


 **Technological advances have made eBikes and their components more complex, thus it is impossible for this manual to cover all of the information required to repair/maintain your eBike. It's important that you have any repairs or maintenance that is not covered in this manual, done by a qualified professional in order to reduce the chances of an accident/possible injury.**

Lifespan

 **Like any machine, an eBike and its components will be subject to wear and tear over time. Different parts and materials will have varying life spans, and when a components lifespan is exceed, it can suddenly fail, resulting in serious injury or even death for the rider.**

 **Be sure to check your eBike and components thoroughly for signs of scratches, cracks, fraying or discoloration as any parts with these kinds of visible distress may be at the end of their lifespan.**

 **Components may be covered for a period of time through the warranty, however there is no guarantee that a product will last the term of the warranty. The lifespan of your eBike and its components is related to the riding you do, and the care that you take.**

 **A crash or heavy impact can put incredible stress on eBike components, causing them to wear out prematurely. Components that suffer from extreme stress can fail suddenly, causing loss of control, serious injury, or even death. Be sure to chose the correct bike for your intended purpose.**

WARRANTY

This warranty is not meant to suggest or imply that the products cannot be broken or will last forever. It does mean that the product is covered subject to the terms of this warranty. FLX will have no obligation, under this limited warranty, in the event that the product is damaged or destroyed as a result of any of the following events: wear and tear, component use on a non FLX product.

Warranty Information

FLX bike warrants that this product is warranted to the buyer against manufacturing defects in materials or workmanship for a period of (1) year from the date of shipment. The original receipt of purchase is required to establish proof of purchase and must be provided to FLX Bike for any claims. FLX Bike will require customers to complete a mandatory standard procedure for warranty claims that will involve media such as photos and videos to help FLX Bike establish the fault with the product. Only the individual components themselves are covered by the warranty. The removal, assembly, and tuning requirements of the component is borne by the customer making the claim. The costs and inconvenience that result from a loss of use of the product is not covered whilst the warranty procedure takes place.

The warranty for replacement components will be based on the date of shipment. Under no circumstance will a replacement component have a warranty date that is different than the original date of delivery. If a replacement is necessary due to a defect in materials or workmanship, then FLX Bike will replace the component during the warranty period, once the defective part has been returned to us. FLX will have no obligation under this limited warranty in the event that the product is damaged or destroyed as a result of any of the following events: component use on a non FLX product, damage or destruction by abuse, collision, theft, improper maintenance, or mishandling of the product, natural forces such as wind, lightning hail etc., any willful or negligent act, penetration or opening the product casings in any manner. Replacement will be honored only by FLX. This is FLX's exclusive warranty. No party is granted express or implied authority to change or annul this warranty in any manner. FLX disclaims any liability for special, incidental or consequential damages.

The warranty applies only to the original buyer of the product and is not transferable to subsequent owners or any other party. This warranty is void if the product is subjected to abuse, neglect, improper repair, improper maintenance, alteration, modification, an accident or other abnormal, excessively improper use at the sole discretion of FLX.

Warranty Exclusions

This warranty does not cover:

- Damage or failure from abuse, neglect, misuse or accident.
- Damage from stunt riding, ramp jumping, acrobatics, competitive events, such as bicycle racing, bicycle motocross racing, or similar activities or any activity that is not consistent with the intended use of the product.
- Damages resulting from improper charging of the battery pack or use of any charger not supplied by FLX.
- Installation of any parts, accessories, or electrical components not originally intended for or compatible with the product as sold, or any modification of the frame or any components originally supplied; tires, brake pads, chains, lights, motors, batteries, displays, or vehicle controllers that have been opened for any purpose whatsoever, other than by FLX.
- All warranties are void if the product is used for any purpose other than the reasonable intended use of the product. Additionally, this warranty does not cover damage associated with commercial use.
- Aftermarket components or modifications.
- All implied warranties, including the warranties of merchantability and fitness for a particular purpose, are limited in duration to that of the express warranties stated above.

MORE TIPS



Proper maintenance is essential for your safety and to ensure that you get optimal performance from your eBike. If you are unable to perform the general maintenance yourself, please reach out to a qualified mechanic.

- Be sure to frequently inspect and tighten your crank bolts as needed. Crank bolts can loosen on any bike, especially after strenuous use.
- While you are able to ride in the rain, rust is a bikes worst enemy! Be sure to dry off your Babymaker after a wet ride.
- In general, it is good to give your bike a nice wipe down with a damp rag when it gets particularly dirty. Make sure to be mindful when going near the electronics.
- Inspect the bolts on a regular basis to ensure that they are tight and all components are secure.

Note: Be sure they are secure, but avoid over tightening the bolts as this can cause them to strip.

- Regularly check your brake pads, and change them if you notice:
 - Contamination
 - Less than .8mm of material
 - Cracks or deformation
- Properly inflate your tires. Under inflated tires are prone to flats and can affect the smoothness of your ride.

CLASSIFICATION

Electric Bicycles are defined by the California Vehicle Code.

New legislation became effective in January 2016. The current regulations define an “electric bicycle” as: a bicycle equipped with fully operable pedals and an electric motor of less than 750 watts, separated into three classes:

1. A “class 1 electric bicycle,” or “low-speed pedal-assisted electric bicycle,” is a bicycle equipped with a motor that provides assistance only when the rider is pedaling, and that ceases to provide assistance when the bicycle reaches the speed of 20 miles per hour.
2. A “class 2 electric bicycle,” or “low-speed throttle-assisted electric bicycle,” is a bicycle equipped with a motor that may be used exclusively to propel the bicycle, and that is not capable of providing assistance when the bicycle reaches the speed of 20 miles per hour.
3. A “class 3 electric bicycle,” or “speed pedal-assisted electric bicycle,” is a bicycle equipped with a motor that provides assistance only when the rider is pedaling, (no throttle) and that ceases to provide assistance when the bicycle reaches the speed of 28 miles per hour and equipped with a speedometer.

Local government ordinances are allowed to permit or ban any class of electric bicycles on dedicated bicycle paths and trails, with Class 1 & 2 permitted, and Class 3 banned, by default.

Laws vary in different states / countries. Please check your local regulations. Here is a good resource of information in the US: <http://peopleforbikes.org/our-work/e-bikes/policies-and-laws/>

