



Thank you for the purchase of your new McMillan Waterproof Flooring! This guide will help you in taking proper care and maintaining your new waterproof floor. It is important that proper care is given to your floors, Proper maintenance will help to make sure that your floor lasts for many years to come.

Preventative Maintenance & Care Tips:

Basics

- Sweep or vacuum regularly since built-up grit can damage the surface of the floor. The vacuum head must be a brush or felt type. Do not use a vacuum with a beater bar head. Be certain the wheels of the vacuum are clean and do not damage the surface of the floor.
- We recommend using Bona, Armstrong® New Beginnings & Once 'N Done or similar products. Use of improper cleaning products may damage your floor and void your warranty.
- Do not use any type of harsh detergent or solvents like lacquer thinner, abrasive cleaners or Mop and Glo type products, which can leave a film.
- Do not use silicone or wax-based cleaners as they will create a residue on the surface that will attract additional dirt.
- Remove spills promptly using a soft cloth. Do not expose the floor to frequent standing water.
- Take precautions to ensure that your McMillan vinyl flooring is not subjected to excessive heat and/or light exposure. Cover windows or exposed areas to avoid increased temperatures on the floor.
- Use area rugs in high-traffic areas and pivot points (e.g., stair landings, room entries, etc.), especially if you have a large family or indoor pets.
- Use non-staining walk-off mats, as some of the backings may cause discoloration in McMillan vinyl floors.
- Keep pets' nails trimmed and paws clean and free of dirt, gravel, grease, oil, and stains.
- Remove shoes with spiked or damaged heels before walking on the floor.
- Do not place heavy items on the floor for at least 24 hours after installation.
- Use a dolly and protective sheets of plywood when moving heavy objects, furniture, or appliances. Furniture should not be dragged across the flooring.
- Furniture and heavy items must have castors or feet to offset the weight it is bearing. Suitable materials should be plastic, glass, or other non-staining cups with flat surfaces not less than 2" in diameter. Clean wheels periodically to remove dirt and debris.



- Use proper floor protectors on all chairs. Remove all small diameter buttons from legs of straight chairs and replace them with medal glides no smaller than 1" in diameter. Examine your protectors periodically for burs, debris, or wear, and make sure the surface is smooth. Replace as needed.
- Avoid rolling type caster chairs if possible to prevent scratches and indentations from appearing on your floor. If impossible to avoid, make sure the rollers are the double-wide and at least 2" in diameter.

More Details

Environment - Temperature & Moisture

McMillan Flooring products are made to perform best at a relative humidity range of 30%-50%, and within a temperature ranging from 60° to 90° Fahrenheit. These conditions are usually the normal living conditions of any normal household. Therefore, it is recommended that these conditions are maintained at all times.

Reduce Dust & Dirt

Place doormats at all entrances of the premises, both outside and inside, in order to prevent dust and debris from being tracked into your house and accumulate on your floor. You may use large area rugs in high traffic points such as main entrance, mudrooms, kitchens, and hallways. Please make sure to use rugs or mats that are recommended to work with flooring. Do not use rugs or mats with rubber or vinyl backing to prevent moisture trapping under the rug, which can result in staining of the floor.

Furniture

Make sure to use leg protector pads under all furniture that is placed on your new floor. Also, It is suggested to rotate furniture every so often to prevent the floor under furniture from getting discolored from the flooring that surrounds it. Not only will it help keep the color even throughout your floor. It will also help a room look new and fresh.

Pets/Animals

Try to keep up with proper grooming for your pet. Keeping nails clipped will help prevent any scratching of the finish on your floor.

Moving Heavy Objects



Please refrain from rolling, dragging or pulling heavy objects across your floor. If the need arises to move heavy objects please consider placing a thick moving blanket or flat piece of cardboard under the object before moving it across the floor.

Sharp Objects

Do not wear work boots or shoes with heel taps, spikes, cleats or sharp objects sticking from the sole. Make sure to clean your shoe soles to ensure no rocks, gravel or sand are carried in before walking on your new floor.

Removing Scuff Marks

You'll find that you can remove stubborn scuff marks using a Magic Eraser cleaning pad. If you don't have a Magic Eraser available, you can try using toothpaste and a rag, and wipe, in a circular motion till the mark is gone.

Routine Care & Maintenance:

Allowing sand, dirt, or grit to build up can create a sandpaper-like effect that can dull your floor's finish. Therefore you should maintain and clean your floor regularly by vacuuming, dry mopping, or sweeping at least once a week, or more if needed.

Vacuuming

The best method of removing dirt and grit is vacuuming with a soft brush attachment on your vacuum. Please Note: When using a vacuum to clean your floor, make sure to use a vacuum head that has a brush or felt ending specifically designated for waterproof floor cleaning. Failure to use the accessories stated above can result in floor scratches which are not covered by the McMillan warranty.

Dry Mop

Dry mop designed to clean waterproof floors will also be helpful in removing dirt or sand as these mops are designed to eliminate finer particles of grit and dirt without harming the surface of waterproof floors.

Damp Mop

In cases where more thorough cleaning is required, you may use a damp mop to clean your floor. (Never use a Wet-Mop to clean the floor. This can cause damage, discoloration, and could also dull the finish of the floor.) Initially, sweep or vacuum your floor to remove any dirt or grit particles, once completed use a damp mop along with a floor cleaner that will work for your type of floor. Bona® makes an array of cleaning solutions for waterproof floors and is the McMillan recommended brand to use for general cleaning.



Please Note!

Never wash your floor with a wet mop or excess amount of water, Doing so can cause severe and permanent damage to your floor.

Spills & Accidents:

When occur, pet accidents, spills and footprint marks should be cleaned immediately. Preventing spills from settling on the floor by placing a towel or a rag to absorb the mess as soon as possible is a key element for easy clean and can prevent permanent damage to your floor.

Once the spill was removed, use a damp mop along with some waterproof flooring cleaner that will work for your type of floor. Bona® makes an array of cleaning solutions for waterproof floors and is the McMillan recommended brand to use for general cleaning.

IMPORTANT!

Do not use wood flooring oil or soap, or any cleaners containing harsh chemicals! Do NOT combine water and vinegar to clean your floor, refrain from using; bleach, ammonia or vinegar-based cleaners, wax or any acrylic polishes. using such products can dull the flooring finish and cause permanent damage to your floor!

There are some basic “Do’s” and “Dont’s” when it comes to maintaining your floor.

Flooring Do’s:

- Sweep/vacuum/damp-mop regularly.
- Quickly wipe up spills and do not let them settle.
- Use waterproof flooring specific cleaners when cleaning your floor.
- For large pieces of furniture, use furniture pads to help prevent accidental scratches and dents.
- Try to limit direct sunlight exposure to flooring. Use blinds or curtains to help reduce sunlight exposure.
- Flooring does not react well to temperature extremes. Always maintain an indoor temperature of 60°-80° F with a humidity level somewhere in the 30% - 50% range.
- Wheeled chairs should be on a protective mat or protective surface above the floor.
- Regions that have snow will need extra protection from ice and salt being brought in from outdoors.
- Use door rugs, indoor and outdoor, will help prevent dirt, and the outside world, from being tracked inside and onto the floor.
- Beware of sharp objects that might deeply scar your floor.

Flooring Dont’s:

- Do NOT drag heavy or sharp objects across the flooring. McMillan flooring is labeled as scratch “resistance”; However, it is not scratch “proof”.
- Do NOT expose to sunlight for extended periods of time. This will cause the exposed area to differ in color to the surrounding area.
- Do NOT use steam cleaners.



- Do NOT oil or soap, or any cleaners containing harsh chemicals!
- Do NOT apply wax-based products to the floor.
- Do NOT use bleach, ammonia or vinegar-based cleaners!

For further information, questions or concerns regarding McMillan floor maintenance and care or have any questions not covered in these guides, please contact McMillan Flooring at www.McMillanFloors.com

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