



TELEDYNE E2V WARRANTY TERMS

The following warranty applies to new products purchased directly from RS&A. For a warranty claim to be honored, there must be evidence of manufacturing defect. Warranty claims on products are subject to testing performed directly by the manufacturer.

In order for warranty to be honored, parts must be registered with RS&A upon installation. To register your parts and submit warranty claim, visit <http://www.oncologyparts.com/warranty> or scan the QR code.



Unless otherwise stated, Te2v magnetrons and thyratrons are warranted for (2) years using the following criteria:

A100/1500LT for thyratrons used in medical applications

The warranty period under clause 15 of Teledyne e2v General Terms and Conditions of Sale shall be amended to A100/1500LT. Where the first group of numbers (e.g. A100/1500LT) gives the filament or low tension (LT) life of the Goods in hours and the second group of numbers (e.g. A100/1500LT) gives the total warranted, number of filament or LT hours. For a product failing with a filament or LT life in excess of the hours specified by the first group, but less than the total number of hours given by the second group of numbers, repairs, replacements or credit will be given on a pro-rata basis, determined by the ratio of the unused portion of the total warranted hours to the second group of numbers, provided that a period of twelve (12) months has not expired.

What this means:

- If a failure occurs between 0-100 low tension hours of use, the buyer will receive a full replacement.
- If a failure occurs between 101-1500 low tension hours of use, the buyer will receive a pro- rated credit with RS&A based on the remaining days left in the warranty period.
- If a failure occurs above 1500 low tension hours of use, there will be no credit issued.

A50/250HT for magnetrons

The warranty period under clause 15 of Teledyne e2v General Terms and Conditions of Sale shall be amended to A50/250HT. Where the first group of numbers (e.g. A50/250HT) gives the filament or high tension (HT) life of the Goods in hours and the second group of numbers (e.g. A50/250HT) gives the total warranted, number of filament or HT hours. For a product failing with a filament or HT life in excess of the hours specified by the first group, but less than the total number of hours given by the second group of numbers, repairs, replacements or credit will be given on a pro-rata basis, determined by the ratio of the unused portion of the total warranted hours to the second group of numbers, provided that a period of twenty-four (24) months has not expired.

What this means:

- If a failure occurs between 0-50 high tension hours of use, the buyer will receive a full replacement.
- If a failure occurs between 51-250 high tension hours of use, the buyer will receive a pro- rated credit with RS&A based on the remaining days left in the warranty period.
- If a failure occurs above 250 high tension hours of use, there will be no credit issued.

C12 for accessories including magnets

The warranty period under clause 15 of Teledyne e2v General Terms of Sale and Conditions shall be amended to twelve (12) months.

What this means:

- If a failure occurs within 12 months, the buyer will receive a full replacement.