



gltc.co.uk

Need some help? Call 0344 848 6000

Email customer@gltc.co.uk

Deliver To:

Order Number:

Dispatch Date:

Invoice To:

Parcel Summary

PRODUCT CODE	PRODUCT DESCRIPTION	QTY

ORDER NO:

See overleaf for full details on **Returns & Exchanges**

CODE	PRODUCT DESCRIPTION	QTY	REFUND (Please tick)	REPLACEMENT (Please tick) SAME ITEM ONLY	RETURN CODE (See below)	COMMENTS
			<input type="checkbox"/>	<input type="checkbox"/>		
			<input type="checkbox"/>	<input type="checkbox"/>		
			<input type="checkbox"/>	<input type="checkbox"/>		
			<input type="checkbox"/>	<input type="checkbox"/>		
			<input type="checkbox"/>	<input type="checkbox"/>		

- RETURN CODES:**
- 1: I changed my mind
 - 2: It doesn't fit
 - 3: I don't like the colour
 - 4: It's faulty
 - 5: It was damaged on arrival
 - 6: I never actually ordered it
 - 7: The wrong item was sent to me
 - 8: Quality not as expected
 - 9: It doesn't look like it did in the catalogue
 - 10: Missing parts
 - 11: It was bigger / smaller than I expected
 - 12: Other (please tell us more opposite)

Great Little Trading Co. is the trading name of GLTC. Ltd, registered in England no: 5042186, registered office: 47 Castle Street, Reading, Berkshire RG1 7SR.V.A.T Registered No. 835 5029 30

For UK Post Office returns only



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Please return my order to:

GLTC Returns
FREEPOST RSLY-RULX-CGTC
 Phase I, Prolog
 Annesley
 Nottingham
 NG15 0DJ

Collect & returns service only available in the UK

ORDER NO: