

Ally Capellino

Customer Repair Form

It's so heartening to know that you are attached enough to your bag to want to extend its life. We will do what we can within a budget that you find acceptable. Some bags come to us beyond redemption and if this is the case we would offer 20% off your next AC purchase.

This does not affect the 12 month guarantee, any bags with genuine faults will be replaced refunded or preferably mended at our expense

Please fill in the below and upload some close up, specific images and also a couple showing the whole bag.

Name

Email

Phone

Product name or description

Order Number or approx. date bought.

Required repair detail

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Please upload your images

Image 1	Image 2	Image 3	Image 4
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Optional

How or when do you use your bag?

How might we improve it, if at all?

January 2024