RETURN/EXCHANGE FORM

ZACWAY

Please follow the RETURN/EXCHANGE instructions:

1. Return your item(s) with this completed Return/Exchange Form in a prepaid package using a carrier with tracking information.
2. To order an item in exchange for one you are returning, please place your order below. If your exchange requires additional payment, please enter the payment information below for processing.

PLEASE NOTE: ZACWAY Eyewear is not responsible for return postage, lost, or mishandled items. For orders that have received a promotional discount, the discount will no longer apply if you fall below the discount/offer threshold. Shipping charges will be not refunded.

ORDER NUMBER: _____
Found on invoice

Order: #708-680-100181
Placed: 8/19/2017
Shipping: Standard Shipping – 4 to 7 business days

RETURNS: I'm returning:

Reason Code (See Below)	SKU#	Product Name	Qty	Comments

Reason Codes: Please select the option(s) that best suits your return reason. Enter the letter under the Return Code section above.

A Didn't like it
B Changed mind
C Damaged/defective
D Wrong item purchased
E Not happy with quality
F Item not as expected
G Arrived too late
H Received incorrect item
I Received as gift
J Other (Describe in comments)

EXCHANGES: I'm exchanging the products above for:

Qty.	SKU#	Product Name	Product Price	Total Price

Payment: Fill out this section if your exchange requires additional payment ONLY

__MasterCard __Visa __American Express __Discover

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