

RETURNS FORM & PROCEDURE

Return Address:
Little Extras Lifestyle
1 Templar Street
Forbes NSW 2871

We understand that you don't always get it right when purchasing online, so we would like to make your return process as easy as possible!

Please be aware we **do NOT offer refunds** we will however do our best to accommodate you for change of size, colour, or style. If we cannot help you with this, we will provide you with a credit note code to be used online for future purchases. This credit note code will be valid for 12 months.

In the event you have received a faulty item please contact the store on 0268 515686 or email sales@littleextras.com.au and we will advise how to proceed.

Criteria for returns:

- I'm returning my items within 14 days of purchase
- My items are unworn, unwashed, makeup free, and in their original condition with tags attached
- The items are **NOT** Sale items – you cannot return sale items
- I am not returning earrings – for hygienic purposes
- I have included a self-addressed prepaid mail satchel for replacement of goods
- OR we can invoice you for postage prior to dispatch – if that's easier for you
- I have completed my details below and used my original order number as my #RA (return authorisation) and am including this form with my return

Name: Original Order No - #RA:

Mobile No: (In case we need to contact you)

Reason for Return

Incorrect size Unsuitable style Change of mind Faulty (contact us first)

If different size or style is required, please pop details below:

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If you are unsure of anything or you would like further details, please feel welcome to contact us:
| 0268 515686 | sales@littleextras.com.au

OFFICE USE: Received return date: Staff member: