Berkeley Madonna Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Berkeley Madonna Version 10.4.2

Report Date: November 3, 2022

Product Description: Mathematical modeling software

Contact Information: Michael Grabe (michael.grabe@berkeleymadonna.com)

Notes: none

Evaluation Methods Used: General product knowledge and assistive technologies.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Partially Supports Software: Does Not Support Authoring Tool: Does Not Support	Web: No such content. Electronic Docs: Most, but not all, non-text content has text alternative that serves the equivalent purpose. Software: Not all non-text controls have names that describe their purpose available to assistive technology. Authoring Tool: Not all non-text controls have names that describe their purpose available to assistive technology.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No such content. Software: No such content. Authoring Tool: No such content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No such content. Software: No such content. Authoring Tool: No such content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No such content. Software: No such content. Authoring Tool: No such content.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508	Web: Not Applicable Electronic Docs: Supports Software: Supports	Web: No such content. Electronic Docs: Non-text relationships all have text equivalents.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: Partially Supports	Software: Non-text relationships all have text equivalents. Graphical data has tabular form. Flowchart data is fully represented by text equivalent. Authoring Tool: Non-text relationships all have text equivalents.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: Software: Ordering of content is not meaningful. Authoring Tool: Ordering of content is not meaningful.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Contains no sensory-dependent instructions Software: Sensory-dependent contents (visual flowchart models) backed by text. Authoring Tool: Sensory-dependent contents (visual flowchart models) backed by text.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Software: Authoring Tool:
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No such content. Software: No such content. Authoring Tool: No such content.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508	Web: Not Applicable Electronic Docs: Supports Software: Does Not Support	Web: No such content. Electronic Docs: Software: Many components require mouse/pointer to

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Authoring Tool: Supports	navigate to or operate. Authoring Tool: Many components require mouse/pointer to navigate to or operate.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Does Not Support Authoring Tool: Does Not Support	Web: No such content. Electronic Docs: Software: Many components require mouse/pointer to operate, and trap keyboard focus. Authoring Tool: Many components require mouse/pointer to operate, and trap keyboard focus.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No time limits exist. Software: No time limits exist. Authoring Tool: No time limits exist.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No such content. Software: No such content. Authoring Tool: No such content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No such content. Software: No such content. Authoring Tool: No such content.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No sequential repeated content. Authoring Tool: No sequential repeated content.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: User Guide pages do not contain chapter or section headings. Software: No such content. Authoring Tool: No such content.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: Software: Navigation sequence does not affect meaning or operation. Authoring Tool: Navigation sequence does not affect meaning or operation.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Software: Authoring Tool:
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Does Not Support Authoring Tool: Does Not Support	Web: No such content. Electronic Docs: All content in English. No way to programmatically determine this. Software: All content in English. No way to programmatically determine this. Authoring Tool: All content in English. No way to programmatically determine this.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Software: Authoring Tool:
3.2.2 On Input (Level A) Also applies to:	Web: Not Applicable Electronic Docs: Supports	Web: No such content. Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Does Not Support Authoring Tool: Does Not Support	Software: UI contains tabbed panes. Selecting a tab switches context without warning. For instance, selecting a Graph tab will replace the current context with a graph window. Authoring Tool: UI contains tabbed panes. Selecting a tab switches context without warning. For instance, selecting a Graph tab will replace the current context with a graph window.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: Partially Supports	Web: No such content. Electronic Docs: Software: Errors are indicated by moving the cursor and selecting the text, and by a popup window describing the error in text, but the text may not be programmatically accessible. Authoring Tool: Errors are indicated by moving the cursor and selecting the text, and by a popup window describing the error in text, but the text may not be programmatically accessible.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Does Not Support	Web: No such content. Electronic Docs: Software: Authoring Tool:
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Software: Authoring Tool:
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508	Web: Not Applicable Electronic Docs: Supports Software: Does Not Support	Web: No such content. Electronic Docs: Software: Not all UI components are accessible to

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Authoring Tool: Does Not Support	assistive technology. Authoring Tool: Not all UI components are accessible to assistive technology.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No such content. Software: No such content. Authoring Tool: No such content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: No such content. Software: No such content. Authoring Tool: No such content.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Software: Authoring Tool:
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Partially Supports Authoring Tool: Partially Supports	Web: No such content. Electronic Docs: Software: One optional component (Chemical Reactions panel) produces images of text, but this component is not required, and the same functionality can be achieved by entering the exact same text that image would contain. Authoring Tool: One optional component (Chemical Reactions panel) produces images of text, but this component is not required, and the same functionality can be achieved by entering the exact same text that image would contain.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: Non-web docs. Authoring Tool: Non-web software.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Software: Authoring Tool:
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: No such content. Electronic Docs: Software: Authoring Tool:
3.1.2 Language of Parts (Level AA) Also applies to:	Web: Not Applicable Electronic Docs: Does Not	Web: No such content. Electronic Docs: No way to determine language.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Support Software: Does Not Support Authoring Tool: Does Not Support	Software: No way to determine language. Authoring Tool: No way to determine language.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: Non-web docs. Authoring Tool: Non-web software.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: Non-web docs. Authoring Tool: Non-web software.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: Input not possible. Software: Correcting user input not possible. Authoring Tool: Correcting user input not possible.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No such content. Electronic Docs: Can not perform such operations. Software: Can not perform such operations. Authoring Tool: Can not perform such operations.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:

Criteria	Conformance Level	Remarks and Explanations
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Not Applicable	Web:

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Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	While most content is textual and will be available for users of assistive technology such as screen readers, navigating and operating the software does not currently support accessibility standards.
302.2 With Limited Vision	Partially Supports	Font choices and sizes are user controllable, either through system settings or software preferences, but not in a way that is easy to control.
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Not Applicable	No audible mode of operation.
302.5 With Limited Hearing	Not Applicable	No audible mode of operation.
302.6 Without Speech	Not Applicable	No audible mode of operation.
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	No operation modes available to assist with cognitive and learning disabilities.

Chapter 4: [Hardware](#)

Notes: Not Applicable. Product is not hardware.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Not hardware.
402.2.2 Transactional Outputs	Not Applicable	Not hardware.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Not hardware.
402.2.4 User Control	Not Applicable	Not hardware.
402.2.5 Braille Instructions	Not Applicable	Not hardware.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Not hardware.
402.3.2 Non-private Listening	Not Applicable	Not hardware.
402.4 Characters on Display Screens	Not Applicable	Not hardware.
402.5 Characters on Variable Message Signs	Not Applicable	Not hardware.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Not hardware.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Not hardware.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Not hardware.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	Not hardware.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Not hardware.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Not hardware.
407.3.2 Alphabetic Keys	Not Applicable	Not hardware.
407.3.3 Numeric Keys	Not Applicable	Not hardware.
407.4 Key Repeat	Not Applicable	Not hardware.
407.5 Timed Response	Not Applicable	Not hardware.
407.6 Operation	Not Applicable	Not hardware.

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Not hardware.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Not hardware.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Not hardware.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Not hardware.
407.8.2 Side Reach	Not Applicable	Not hardware.
407.8.2.1 Unobstructed Side Reach	Not Applicable	Not hardware.
407.8.2.2 Obstructed Side Reach	Not Applicable	Not hardware.
407.8.3 Forward Reach	Not Applicable	Not hardware.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Not hardware.
407.8.3.2 Obstructed Forward Reach	Not Applicable	Not hardware.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Not hardware.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Not hardware.
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Not hardware.
408.3 Flashing	Not Applicable	Not hardware.
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Not hardware.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	Not hardware.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Not hardware.
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Not hardware.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Not hardware.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Not hardware.
412.3.2 Wireline Handsets	Not Applicable	Not hardware.
412.4 Digital Encoding of Speech	Not Applicable	Not hardware.

Criteria	Conformance Level	Remarks and Explanations
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	Not hardware.
412.7 Video Communication	Not Applicable	Not hardware.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Not hardware.
412.8.2 Voice and Hearing Carry Over	Not Applicable	Not hardware.
412.8.3 Signal Compatibility	Not Applicable	Not hardware.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Not hardware.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Not hardware.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Not hardware.
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Not hardware.
414.1.2 Other ICT	Not Applicable	Not hardware.
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Not hardware.
415.1.2 Audio Description Controls	Not Applicable	Not hardware.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	Software does not support use of accessibility platforms.
502.2.2 No Disruption of Accessibility Features	Does Not Support	Software does not support use of accessibility platforms.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	Software does not support use of accessibility platforms.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Does Not Support	Software does not support use of accessibility platforms.
502.3.3 Row, Column, and Headers	Does Not Support	Software does not support use of accessibility platforms.
502.3.4 Values	Does Not Support	Software does not support use of accessibility platforms.
502.3.5 Modification of Values	Does Not Support	Software does not support use of accessibility platforms.
502.3.6 Label Relationships	Does Not Support	Software does not support use of accessibility platforms.
502.3.7 Hierarchical Relationships	Does Not Support	Software does not support use of accessibility platforms.
502.3.8 Text	Does Not Support	Software does not support use of accessibility platforms.
502.3.9 Modification of Text	Does Not Support	Software does not support use of accessibility platforms.
502.3.10 List of Actions	Does Not Support	Software does not support use of accessibility platforms.
502.3.11 Actions on Objects	Does Not Support	Software does not support use of accessibility platforms.
502.3.12 Focus Cursor	Does Not Support	Software does not support use of accessibility platforms.
502.3.13 Modification of Focus Cursor	Does Not Support	Software does not support use of accessibility platforms.
502.3.14 Event Notification	Does Not Support	Software does not support use of accessibility platforms.
502.4 Platform Accessibility Features	Does Not Support	Software does not support use of accessibility platforms.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Font size, type and weight preferences supported. Only high contrast modes supported. Modification of focus cursor

Criteria	Conformance Level	Remarks and Explanations
		not supported.
503.3 Alternative User Interfaces	Does Not Support	Software does not support use of accessibility platforms.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	No audio or video presentation.
503.4.2 Audio Description Controls	Not Applicable	No audio or video presentation.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Does not perform format conversion of data with accessibility information.
504.2.2 PDF Export	Not Applicable	Does not import or export PDF files.
504.3 Prompts	Not Applicable	Is not a content authoring tool.
504.4 Templates	Not Applicable	Templates not provided

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Software currently does not support use of accessibility platforms.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No non-electronic support documentation exists.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	No support services provided.
603.3 Accommodation of Communication Needs	Not Applicable	No support services provided.

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