



For **The Record**



Setup Guide

FTR Player™ 6.5

For
Windows® 7 x86
Windows® 7 x64
Windows® 10 x64
Windows® 10 x32

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TABLE OF CONTENTS

INTRODUCTION.....	3
Overview.....	3
INSTALLATION	3
Pre-requisites	3
Starting the Setup Package	4
Using the Setup Wizard	5
Silent Installation.....	9
APPENDIX A - Enable .NET on Windows 10.....	10

INTRODUCTION

Overview

Use FTR Player™ to play back recordings with independent control over audio/video channels.

For more information on using and configuring FTR Player, refer to the FTR Player User Guide. User guides are in PDF format, and are available within each included FTR application, or from FTR Support website at support.fortherecord.com.

INSTALLATION

This section of the guide outlines the preparation and installation steps for FTR Player. Read and follow each section in order to ensure that the product is installed properly prior to use.

Pre-requisites

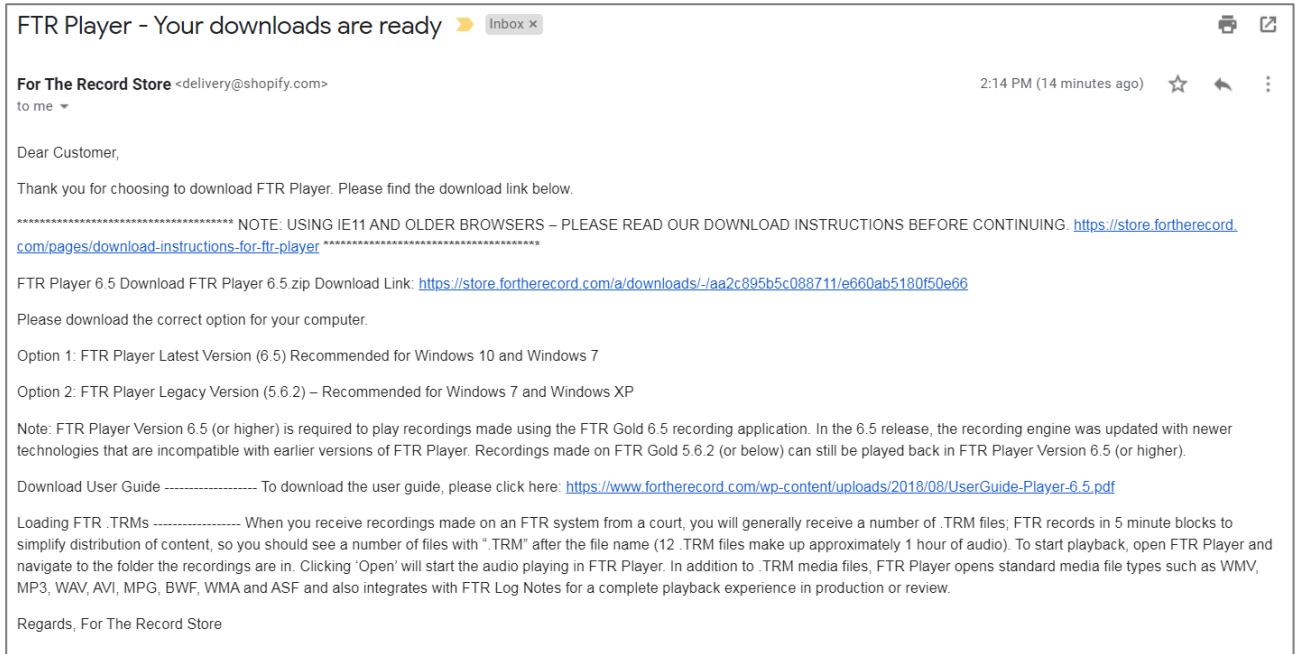
Before installing FTR Player please ensure that the following requirements have been met:

1. You are logged on as a user with local Administrator rights.
2. A PDF reader is installed.

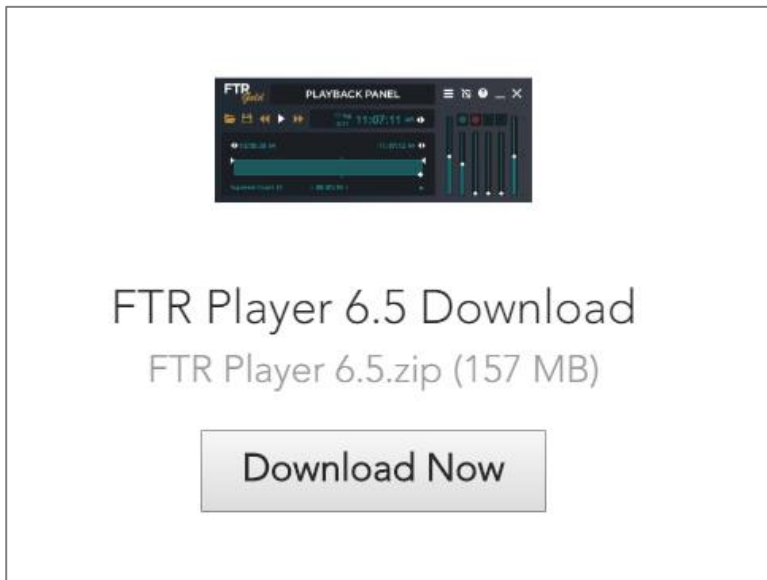
Note: FTR Player upgrade is only possible to standalone FTR Player installations of 5.6.1 and above.

Starting the Setup Package

1. Click on the **Download Link** provided in your registered email with our store <https://store.fortherecord.com/>.



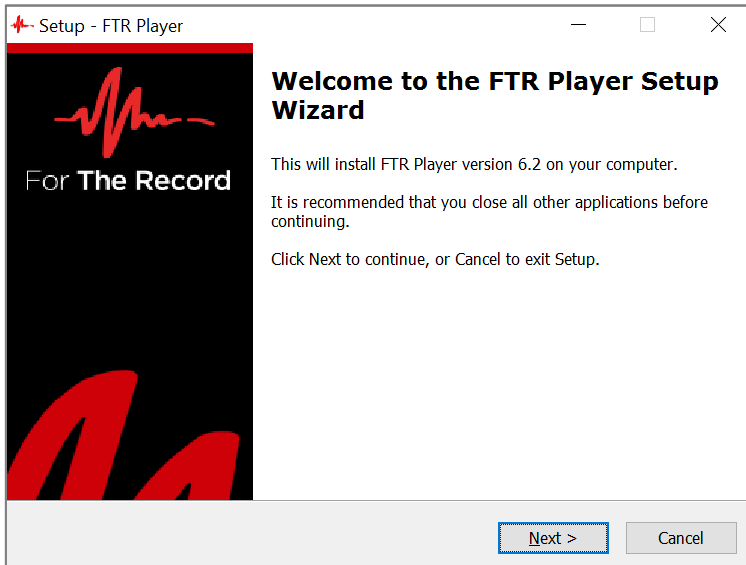
2. Click on the **Download Now** button to download **FTR Player Setup 6.5.exe**.



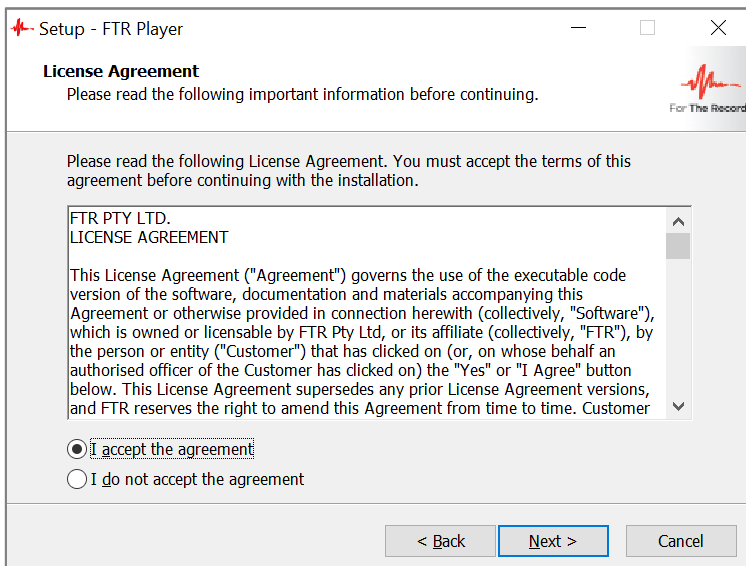
3. Double click the .exe file to start the setup wizard. The files will be extracted to a temporary folder.
4. Click **Yes** to the user account control prompt. You may be prompted for administrator credentials, if so enter an appropriate user-name and password with administrator rights to your PC.

Using the Setup Wizard

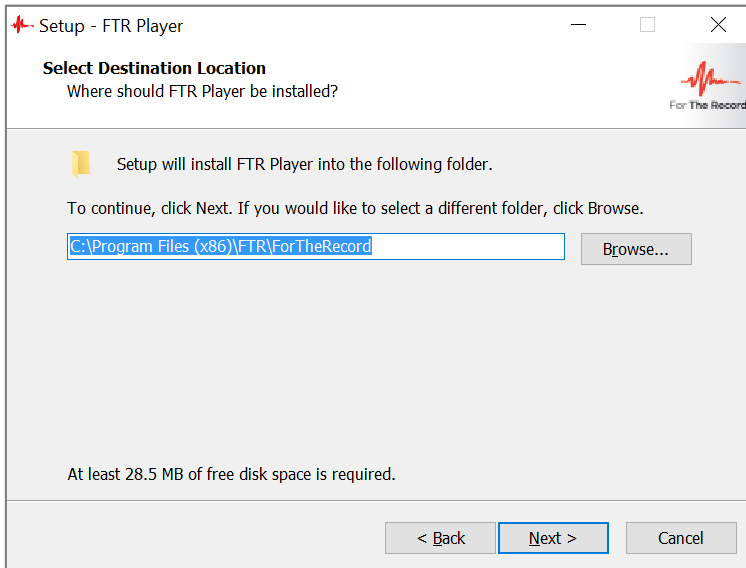
1. **Welcome page.** Be sure to read the important notes in the message box before continuing with the setup.



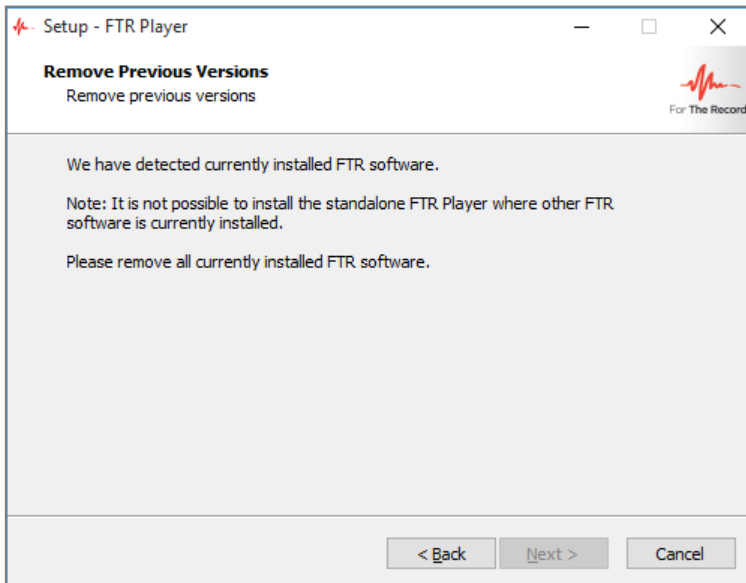
2. **License Agreement page.** Be sure to read the License Agreement before continuing with the setup. Click the I accept the agreement radio button and click **Next** if you agree with the terms of the license.



3. **Destination Location page.** Use this page to select/set the folder in which FTR Player will be installed. Click **Next** to continue the setup.



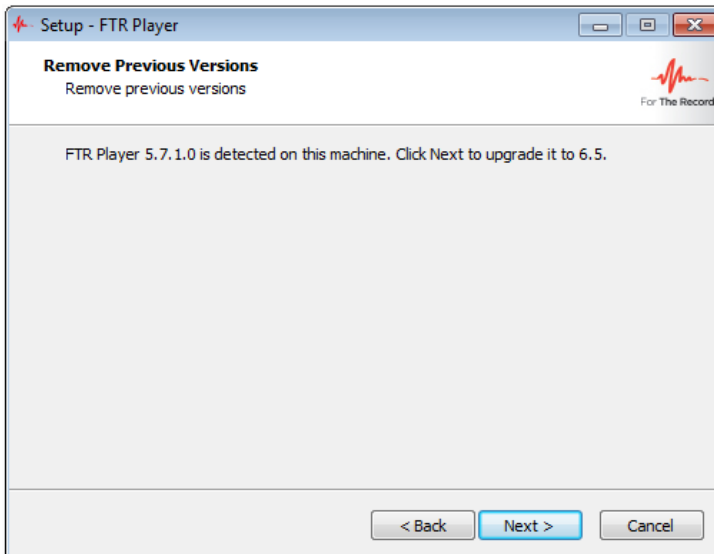
4. **Remove Previous Versions page.** This page will be displayed only if FTR software that is incompatible with this release of FTR Player has been detected.



Note: To remove previous versions first click **Cancel**. Then remove the FTR software and begin the FTR Player setup again.

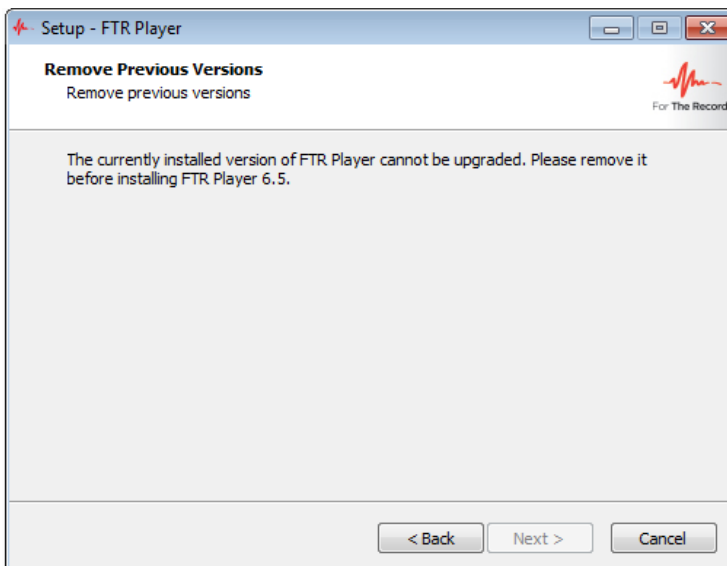
If the installed product is a standalone FTR Player, either of the following error messages will appear on the **Remove Previous Versions** page.

If an upgradable standalone FTR Player is currently installed:

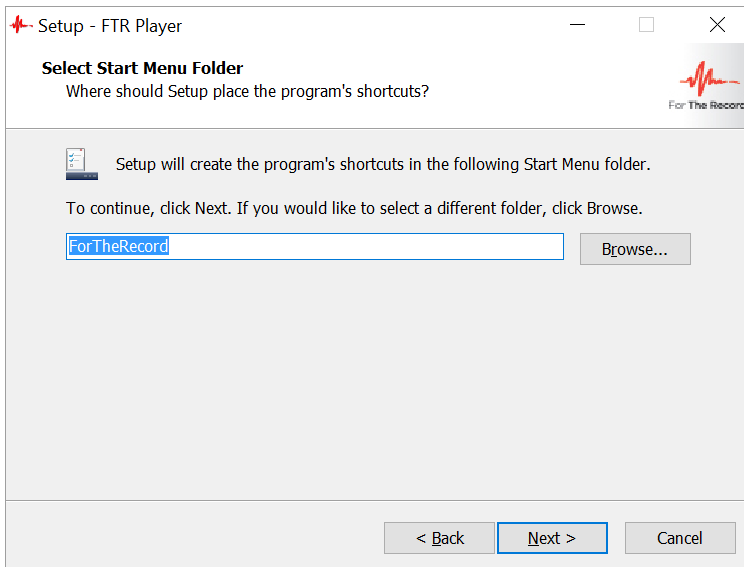


Note: Upgradable FTR Player versions are: 5.6.1, 5.6.2, 5.7.0, 5.7.1, 5.8, 6.0 and 6.2.

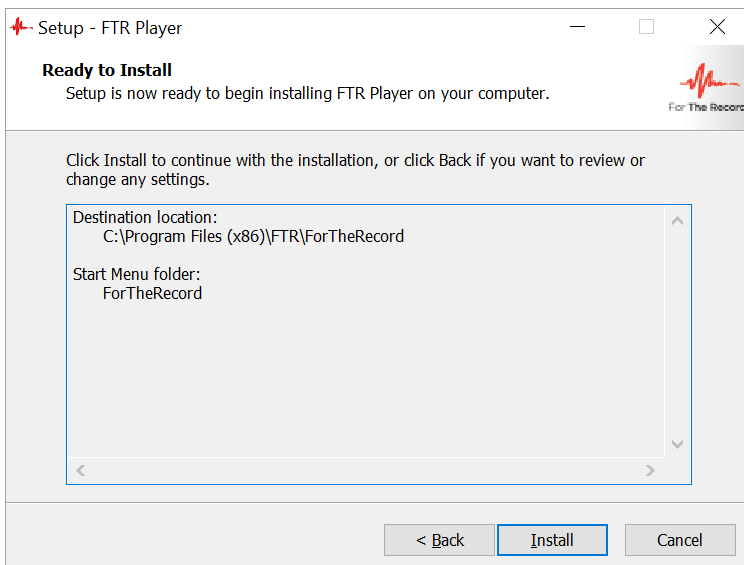
If a non-upgradable standalone FTR Player is currently installed:



5. **Start Menu Folder Page.** Select the folder for the program shortcuts and click **Next** to continue the setup.

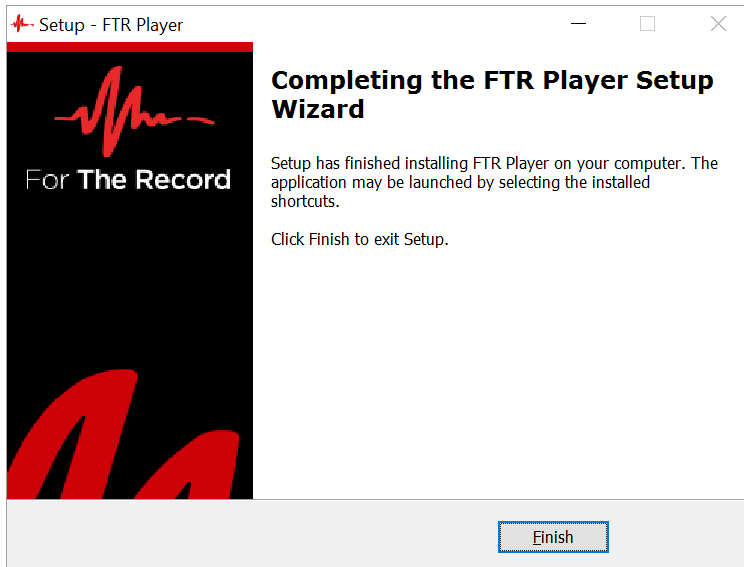


6. **Ready to Install page.** If the folder selections are correct, click **Install** to continue the setup.

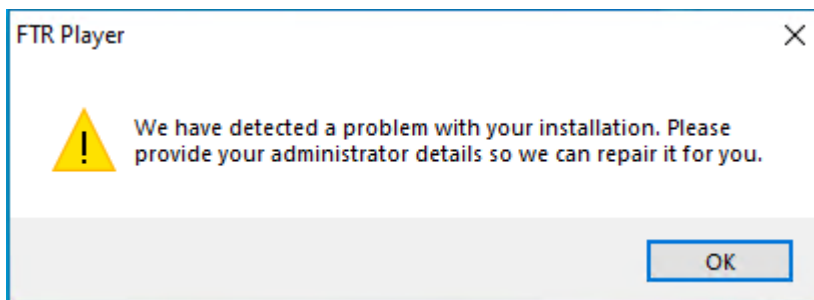


The setup progress is displayed.

7. **Setup Completion page.** Click **Finish** to complete FTR Player setup.



8. When launching **FTR Player** the following message will be displayed if a non-compatible Windows 10 build gets detected.



9. Click **OK** to repair your installation. If you are logged on as an administrator then **FTR Player** will repair itself otherwise enter your administrator details to repair.

Silent Installation

Note: .Net 3.5 must be installed prior to beginning a silent installation of FTR Player. Please refer to APPENDIX A - Enable .NET on Windows 10.

For enterprise-wide, large deployments, it may be useful to silently install the FTR Recording. To silently install, run FTR Player with /Silent or /VerySilent parameters from the command line.

- /Silent runs the installer and shows a progress bar indicating the status of installation process. It still doesn't need the user to interact with it.
- /VerySilent does everything in the background and you won't see anything (Except a short progress bar for Visual C++ Redistributables 2005).


Example: [path]:\FTR+Player+X.X.exe /VerySilent

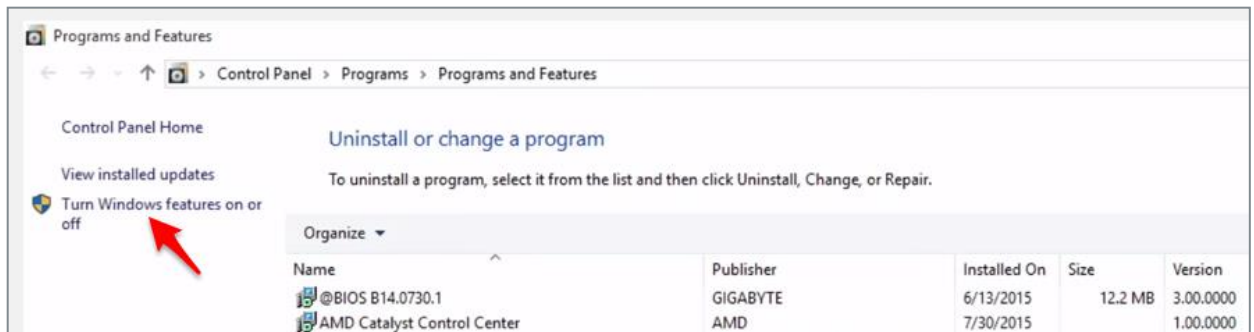
APPENDIX A - Enable .NET on Windows 10

The .NET Framework is an integral part of the Windows OS and provides common functionality for Windows applications to run as designed. FTR Gold products use .NET Framework 3.5—however this version of .NET Framework is not automatically installed with Windows 10, and must be separately enabled in order to run FTR Gold applications.

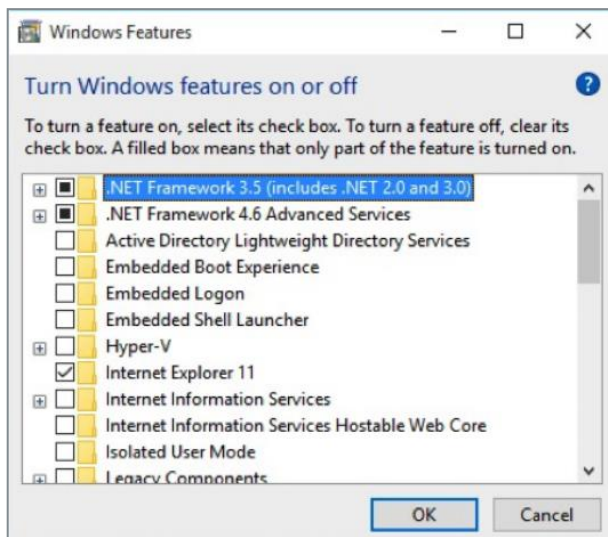
To Enable .NET using Control Panel

NOTE: Installing .NET Framework 3.5 using this method requires an internet connection. At time of writing, Microsoft has not released a downloadable installer for .NET Framework 3.5 for Windows 10—you will need to use the procedure below.

1. Press the Windows key  and use the search bar to find and open **Control Panel**.
2. Once Control Panel is open, find and click **Programs and Features**.
3. Click on the link '**Turn Windows features on or off**' as shown below.



4. Tick the check-box beside **.NET Framework 3.5**, as shown below. Click **OK**.



If asked, click **Yes** to confirm the installation and follow the on-screen instructions. Restart your computer if prompted.