



Tennessee Valley Pecan Company Wholesale Terms & Conditions

Submission of your wholesale application indicates agreement to our terms and conditions, outlined in the following paragraphs.

Tennessee Valley Pecan Company products are only available for sale in the United States.

Reseller agrees to only sell Tennessee Valley Pecan Company products at their physical retail location, or ecommerce marketplace, as indicated on the wholesale application. Products must not be sold on any third-party platforms that include, but are not limited to Amazon, Etsy, eBay, and Facebook. This includes affiliate partnerships, preventing the sale of Tennessee Valley Pecan Company products on any other third-party platform besides the agreed-upon location(s) specified on the application.

Refusal, or failure, to comply with these terms will result in legal action and the withdrawal of the wholesale agreement. Tennessee Valley Pecan Company frequently monitors marketplaces to ensure products are sold on the appropriate channels.

Order Minimums

Order minimums are \$100 USD. Orders may include any eligible wholesale product, in any amount (no order minimums for specific products). Order minimums may be reached by totaling \$100 and may be reached by selecting any combination of wholesale products.

Create an account and place your order at: <https://tnvalleypecan.com/a/wsg/proxy/login>. Not all products offered at the Tennessee Valley Pecan Company retail website will be available for wholesale purchase. Available products are subject to change.

Payment Terms

Payment is due upon shipment of order. Accepted payment includes credit card, check, or money order. Invoice available upon request.

Shipping Policies

Please allow a 2-week shipping window to prepare and ship your order. Under normal circumstances, orders placed by 2 p.m. Monday – Friday should ship within 48 hours; though, seasonal demands may extend the window to 14 days. Once your order has been placed with our office, you will receive notification regarding the status of your order and shipping confirmation (with tracking details) once your order has shipped.

Tennessee Valley Pecan Company ships using the most cost-effective option available via USPS. Local pick-up is available at our retail location with advance notice:

806 Bank Street NE
Decatur, AL 35601

Our chocolate pecans are sensitive to heat and can only be shipped mid-October through late April, depending upon temperature patterns.

Returns and Refunds

Tennessee Valley Pecan Company carefully packages goods for shipment. Please inspect shipment upon arrival. Request for return must be submitted within 7 days and include a picture of the items with corresponding written request for return. If packages have been damaged due to the use of a box cutter when opening, or due to a delay in retrieval of delivered package (e.g., pecan shipment is left outside for more than 24 hours and subjected to elements), return of items is void. Approved items for return are subject to a 15% restocking fee.

If goods were damaged in transit, please submit a picture of the packaging, items within the package's interior, and explanation of damage by e-mailing: info@tnvalleypecan.com. Any issues with shipment (damage or missing items), must be submitted within 7 days. Please include a request for replacement or credit.

Private Labeling

Tennessee Valley Pecan Company does not allow for private labeling of its products, including the line of Bushytail Coffee.

Product Information

Pecans should be kept in a climate-controlled location, to ensure freshness of product. Chocolate pecans are only shipped mid-October to late-April, pending weather conditions.

Product Availability and Pricing

Wholesale availability of Tennessee Valley Pecan Company products and pricing are subject to change at any time. Our team will work with vendors to ensure this information is communicated efficiently.

Contact Information

Melanie Lorick, E-Commerce & Corporate Sales Manager

855-353-1880

melanie@tnvalleypecan.com

806 Bank Street NE

Decatur, AL 35601

We look forward to hearing from you!

Cheers,
Melanie

Melanie Lorick

Tennessee Valley Pecan Company

E-Commerce & Corporate Sales Manager



Tennessee Valley Pecan Company

2019 Wholesale Application & Order Form

First and Last Name: _____ Date: _____

Company: _____

License/Resale No.: _____ (copy must be included)

Phone Number: _____ E-mail: _____

Preferred method of contact: Phone E-mail

Shipping Address: _____

City: _____ State: _____ Zip Code: _____

Select payment method:

Credit or debit card

Name on card: _____ Card number: _____

CCV: _____ Exp. Date: _____

Billing address, if different than shipping address:

Street Address: _____

City: _____ State: _____ Zip Code: _____

Invoice

Billing address, if different than shipping address:

Street Address: _____

City: _____ State: _____ Zip Code: _____

I agree to the wholesale terms and policies and have read the agreement.
