MobileHelp

Help at the touch of a button

Mobile Medical Alert Systems

Duo, Classic and Solo Systems

MHP8003-386B

MobileHelp | Complete User Guide

MobileHelp Complete User Guide

This User Guide includes information covering the 4 most popular MobileHelp Systems:
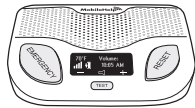
Cellular Duo System

Cellular Classic System

Solo System

Mobile Duo System

> **Note: Remember to always carry the Mobile Device with you when going outside of your home.**

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Cellular Duo System

What's in the Box

Cellular
Base Station
+
Mobile
Device
+
Neck Pendant **or**
Wrist Button
+
Cradle
Charger
+
Mobile
Case

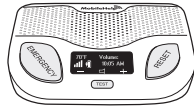## Optional Accessories

Wall Button   Fall Button

The Fall Button™ and Wall button are optional and at an additional cost. The Fall Button™ has a separate user guide.

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Cellular Classic System

What's in the Box

+

Cellular Base Station   Neck Pendant **or** Wrist Button

Optional Accessories

Wall Button   Fall Button

The Fall Button™ and Wall button are optional and at an additional cost. The Fall Button™ has a separate user guide.
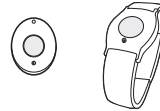
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Solo System

What's in the Box

Mobile
Device

+

Neck Pendant **or**
Wrist Button

+

Cradle
Charger

+

Mobile
Case

Optional Accessories

Wall Button   Fall Button

The Fall Button™ and Wall button are optional and at an additional cost. The Fall Button™ has a separate user guide. Products may vary based upon system type.
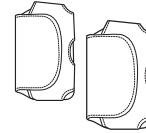
Mobile Duo System

What's in the Box

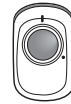2 Mobile Devices **+** Neck Pendant **or** Wrist Button (Choose 2) **+** 2 Cradle Chargers **+** 2 Mobile Cases

Optional Accessories

Wall Button   Fall Button

The Fall Button™ and Wall button are optional and at an additional cost. The Fall Button™ has a separate user guide. Products may vary based upon system type.

Figure 1

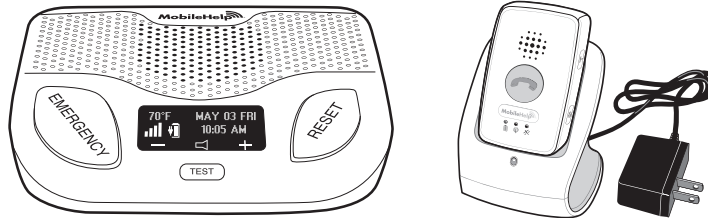# Setup Guide for the MobileHelp Medical Alert System

We thank you for choosing a MobileHelp Medical Alert System and welcome you to the MobileHelp family. ***Congratulations on making a smart choice!***

If you have any questions during the setup process, please call our support team at **1-877-827-6207** and select the Technical Support option. See last page for hours of operation.

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Cellular Base Station Features
(Front)

Speaker/Microphone

ON/OFF
Switch (Back)

Temperature

Date & Time

Signal Strength
Indicator

Emergency
Button

Reset Button

70°F   MAY 03 FRI
       10:05 AM

Battery Charge
Indicator

TEST
Button

Volume

Figure 2

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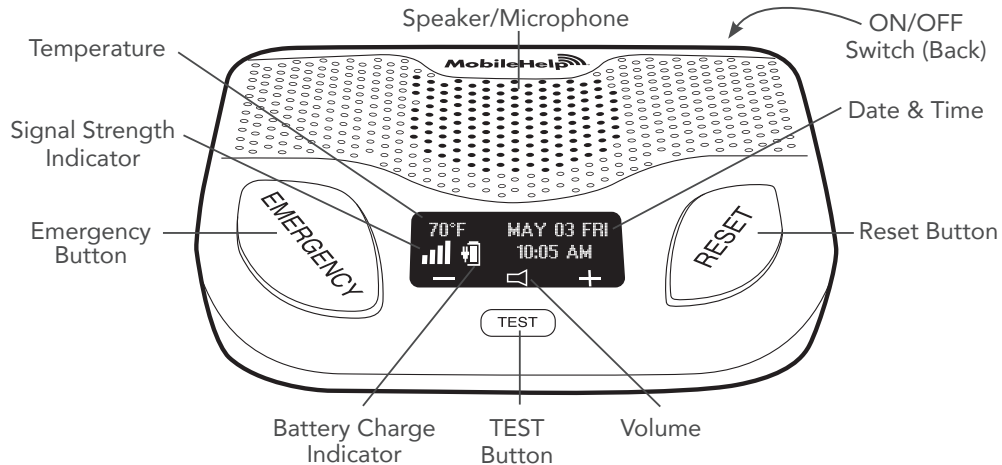
Mobile Device System Features

Snap-on Lanyard

Speaker

TEST Button

Emergency Help Button

MobileHelp

ON/OFF Button

Snap-on Lanyard

Low Battery Indicator (red)

Cellular Indicator (green)

GPS Indicator (yellow)

Figure 3

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Waterproof Help Buttons

Emergency
Help Button

LED Light

Technical Support
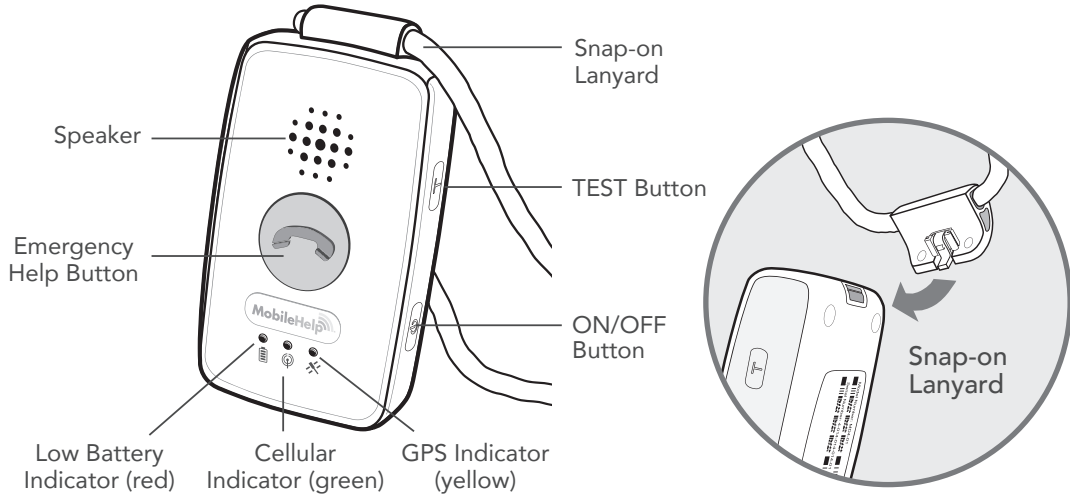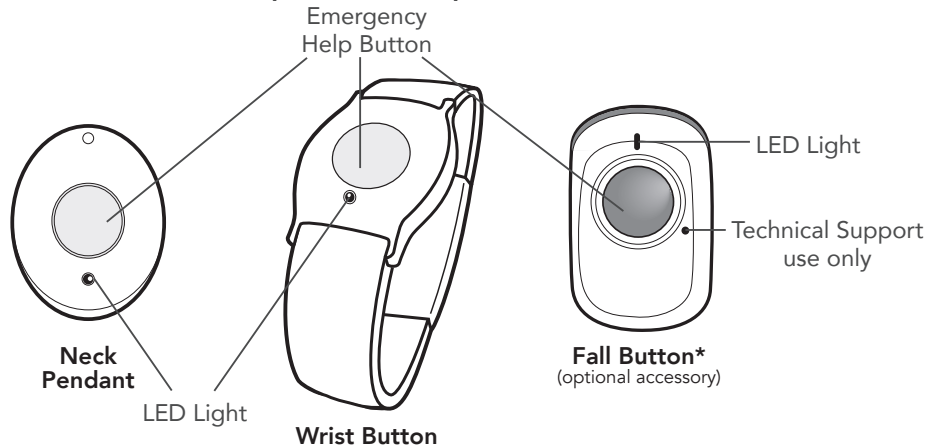use only

**Neck
Pendant**

LED Light

Fall Button*
(optional accessory)

Wrist Button

*Fall Button does not detect 100% of falls. If able, users should always push their Help Button when they need assistance. Fall Button is not intended to replace a caregiver for users dealing with serious health issues.

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MobileHelp Customer Service 1-877-827-6207

Please follow these simple steps to get your system set up and tested.

Connecting your Base Station

Step 1. Select a Location

- We recommend you place the Base Station near the center of your home, such as your living room, family room or kitchen area.
- Place it near an electrical outlet.
- Do not place any object in front of the Base Station.
- Do not place near any appliances that make noise.

Step 2. Plug in the Power Cord

(Please refer to figure 4)

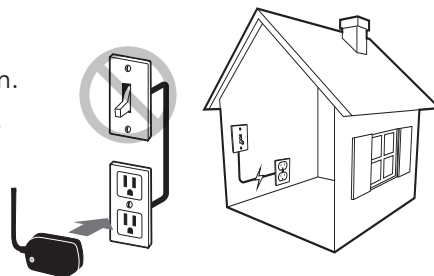Plug the power cord that is attached to the back of the Base Station into an electrical outlet.

Figure 4

To avoid accidentally turning off the Base Station, DO NOT plug it into an electrical outlet that is controlled by a light switch.

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Step 3. Turning ON your Base Station

- Turn on your Base Station using the ON/OFF switch located on the back. (Please refer to figure 5)
- The display screen will turn on. (Please refer to figure 6)
- The Emergency and Reset Buttons will illuminate.
- If the Base is setup correctly, the Base Station will say "system ready" within 60 seconds.
- Make sure your Base Station is connected to the cellular network by checking for the signal strength bars on the display screen.
- You can use the volume control buttons on the front of the unit at the bottom of the display screen, indicated by the "–" or the "+" sign, to adjust if the voice is too loud or too soft.
- Within a few minutes of turning on the system, the Cellular Base Station will obtain the date and time from the cellular network and they will appear in the display area. You are not able to set the date and time manually.
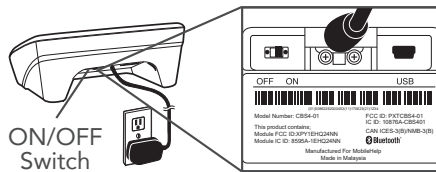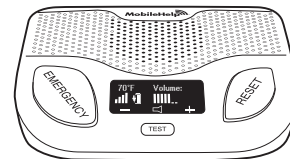

ON/OFF
Switch

Figure 5

Figure 6

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Setting up your Mobile Device

Step 1. Select a Location

- We recommend you place your Mobile Device in your bedroom or any other place around your home where it can be easily accessible.
- Place your Mobile Device's cradle charger near an electrical outlet.

Figure 7

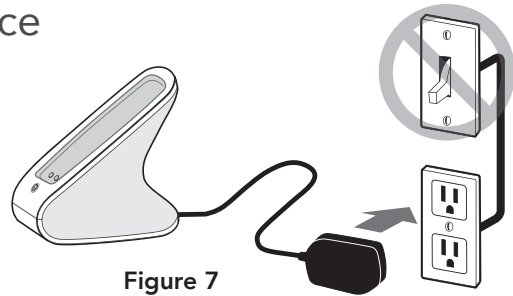## Step 2. Connect the Cradle Charger (Please refer to figure 7)

- Plug the AC adaptor into an electrical outlet that is not controlled by a light switch.

DANGER
Electric shock risk

WARNING
To prevent electrical shock please keep the system away from wet locations.
AVERTISSEMENT
Pour éviter le choc électrique, SVP tenir le système éloigné des endroits humides.

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Step 3. Charge your Mobile Device

- Place the Mobile Device in the cradle charger. (Please refer to figure 8)

- The yellow light on the front of the cradle charger will illuminate. If it does not, make sure you have placed the Mobile Device correctly in the charger.

- The Mobile Device will turn on within 10 seconds and then it will take about 60 seconds for the Mobile Device to register with the network.

- The red battery light will start blinking, indicating that the device still needs charging. When the device is fully charged, the red light will turn off. It will take up to 3 hours for the device to be fully charged.

ON/OFF Button

Yellow Light

Figure 8

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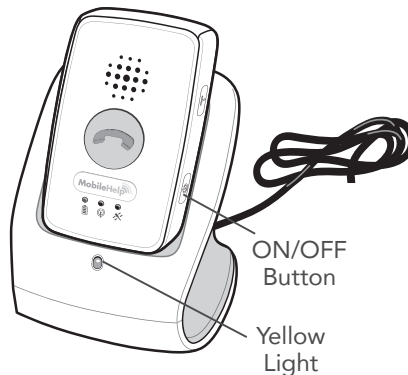
To turn on your Mobile Device:

- **Option 1:** Press the ON/OFF button on the side of the Mobile Device and hold for approximately 5 seconds.
- **Option 2:** Simply place the Mobile Device in the cradle charger, assuming the cradle charger is plugged in.
- All the lights will turn on and the green light will start blinking. This indicates the Mobile Device was successfully turned on and you will hear "system ready."

To turn off your Mobile Device:

- Press the ON/OFF button and hold until the red battery light will illuminate. All the lights will turn off. This indicates your Mobile Device was successfully turned off.

Testing your Cellular Duo System

Please test your system on a weekly basis using the TEST button.

- Always have your Mobile Device nearby when testing your system. It is possible that the Mobile Device will go to a live operator.

- You can use the TEST button on your Cellular Base Station to conduct a test without speaking to an Emergency Response Operator by following these steps:
  - Press and hold the TEST button on Base Station until it illuminates green.
  - You will hear an announcement over the Base Station that will instruct you to press the Emergency Button or Pendant.
  - Press the Neck Pendant or Wrist Button.
  - The Base Station will announce "test call sent to Emergency Response Center" and the Mobile Device will respond by playing the announcement.
  - If your test was successful, you will hear "thank you for testing your device" from the Base Station and Mobile Device.
  - If your test was not successful, the Base Station will announce "user auto-test failed." Please contact Technical Support.

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- If you have both a Mobile Device and a Cellular Base Station, after pressing the Base Station Test button, both devices will be in auto-test mode.
- If the operator speaks to you, please state clearly that "THIS IS A TEST." If you do not explain to the operator that you are okay and that you are testing, EMS will be contacted.

■ **The Base Station contains a battery backup. If you would like to test the battery backup capability, please unplug the power for the Cellular Base Station from the AC outlet. Then follow the testing steps above. Once you have finished testing, please remember to plug the power back into the AC outlet.**

■ Always have your Cellular Base Station nearby when testing your system. It is possible that the Cellular Base Station will go to a live operator.

■ Press and hold the TEST Button on Mobile Device (the button on the side with the letter "T").
- You will hear an announcement over the Mobile Device that will instruct you to press the Emergency Button or Pendant.
- Press the Neck Pendant, Wrist Button OR the emergency button on the Mobile Device.
- The Mobile Device will announce "test call sent to Emergency Response Center."
- If your test was successful, you will hear "thank you for testing your device" from the Mobile Device.

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Testing your Cellular Classic System

Please test your system on a weekly basis using the TEST button.

- You can use the TEST button on your Cellular Base Station to conduct a test without speaking to an Emergency Response Operator by following these steps:

  - Press and hold the TEST button on Base Station until it illuminates green.

  - You will hear an announcement over the Base Station that will instruct you to press the Emergency Button or Pendant.

  - Press the Neck Pendant or Wrist Button.

  - The Base Station will announce "test call sent to Emergency Response Center".

  - If your test was successful, you will hear "thank you for testing your device" from the Base Station speaker.

  - If your test was not successful, the Base Station will announce "user auto-test failed." Please contact Technical Support.

- **The Base Station contains a battery backup. If you would like to test the battery backup capability, please unplug the power for the Cellular Base Station from the AC outlet. Then follow the testing steps above. Once you have finished testing, please remember to plug the power back into the AC outlet.**

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Testing your Solo System
For Mobile Device Light Indicator information, please see page 35.

TEST Button

Emergency Button

- Press and hold the TEST button on Mobile Device (the button on the side with the letter "T"). (Please refer to figure 9)
  - You will hear an announcement over the Mobile Device that will instruct you to press the Emergency Button or Pendant.
  - Press the Neck Pendant, Wrist Button OR the Emergency Button on the Mobile Device.
  - The Mobile Device will announce "test call sent to Emergency Response Center."

Figure 9

  - If your test was successful, you will hear "thank you for testing your device" from the Mobile Device.
- If the help button on your Mobile Device is not working properly or if the light is blinking rapidly, please call 1-877-827-6207 and select Technical Support.
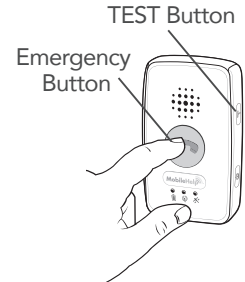
Please remember, it is important to test your SOLO system monthly.

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Base Station Voice Guidance

Your Base Station has voice announcements. Select announcements are listed below:

Event	Voice Prompt	Notes
The Cellular Base Station is powered on	"System Ready"	Base Station ON/OFF switch has been turned on, be sure to connect to electric outlet or it will run on battery backup.
Both red Emergency and blue Reset Buttons are flashing	"Power not detected" or "Power detected" (when electricity is reconnected)	Check that the Base Station is correctly plugged into an electrical outlet.
The battery needs charging	"Low Battery"	Check that the Base Station is correctly plugged into an electrical outlet or it will run on battery backup.
The Emergency call is initiated	"Call in progress"	Alarm is being sent to the Emergency Response Center.
Call connected	"Please stand by for operator"	Respond to the emergency operator's call over the device speaker.
Cellular Base Station receives a Fall Signal	"Fall Detected - Press and hold Button to Cancel"	This will occur for about 20 seconds and will allow you time to cancel the alarm. During this time, you may press and hold the button on the Fall Button for 5 seconds to cancel the signal.
Fall Alarm is canceled	"Alarm Canceled"	Alarm has been canceled.

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Medication Reminders (optional service):

- At the scheduled time for your Medication Reminder, your Cellular Base Station will announce "Medication Reminder, please press reset to accept" and the blue Reset Button will flash.

- The name of the medication will be displayed on the Cellular Base Station screen, just as it was entered in the MobileHelp Connect web portal.

- The Base Station will make the announcement once a minute for 30 minutes or until the Reset Button is pressed.

- If you press the Reset Button, the reminder will be recorded as accepted. If you do not press the Reset Button within 30 minutes, the reminder will be recorded as ignored.

- For complete instructions for Medication Reminders, please log in to MobileHelp Connect and under the "Help" tab, click on "MobileHelp Connect User Guide."

- If you have any questions, please call 1-877-827-6207 and select Technical Support.

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Mobile Device 4.0

Voice Guidance

The Mobile Device 4.0 provides voice announcements. Select announcements are listed below:

Event	Voice Prompt
The Emergency call is initiated	"Call in Progress"
The battery is low	"Your battery is low, please connect to a power source."

Note: There may be situations where the voice prompts don't complete the entire phrase when another voice event occurs. In this instance, the latter voice prompt event will cut in and the current voice prompt may be terminated prematurely.

Technical Information

MobileHelp Model Number	FCC Product Code	Input	Output	Current Rating
MD4-01	ZKQ-MHA	Internal	3.7 VDC	1000 mAh

Radio Frequency

All devices frequency transmission = 433 MHz

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Fall Detection with Mobile Device 4.0

Voice Guidance

If your system includes the Mobile Device 4.0, your Mobile Device will have voice announcements. Select announcements are listed below:

Optional
Fall Button

Event	Voice Prompt	Notes
Mobile Device receives a Fall Signal	"Fall Detected - Press and Hold Button to Cancel"	This will occur for about 20 seconds and will allow you time to cancel the alarm. During this time, you may press and hold the button on the Fall Button for 5 seconds to cancel the signal.
Fall Alarm is canceled	"Alarm Canceled"	Alarm has been cancelled
20-second window for cancellation has ended	"Fall Detected - Contacting Emergency Response Center"	The signal will then be sent to the Monitoring Center and an operator will call your Mobile Device and/or the Base Station to assess your situation and dispatch the appropriate help to you.

Technical Information

MobileHelp Model Number	FCC Product Code	Input	Output	Current Rating
MD4-01	ZKQ-MHA	Internal	3.8 VDC	1000 mAh
IGPFD-01	PXTPFD-01	Internal	3.6 VDC	1200 mAh

Radio Frequency   All devices frequency transmission = 433 MHz

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Important Safety Information For All Systems

- You must always carry the Mobile Device with you when going outside of your home.
- Keep electrical cords away from heat sources and sharp edges.
- Keep electrical cords away from areas where someone could trip over them.
- Use caution when handling electrical cords.
- Never install electrical cords during a lightning storm.
- Do not use any attachment or accessory that is not intended for use with this system.
- Test your system using the TEST button when possible, as instructed in this User Guide.
- Do not block the Base Station's microphone. This will affect your ability to communicate with the Emergency Response Center.
- During a power outage, the Base Station's battery backup will last 24 hours after it has been charged for 3 hours.
- The Wrist Button and/or Neck Pendant are designed to work at an approximate range of 350 feet from the Mobile Device or 600 feet from the Base Station, depending on the size and construction of your home.
- The Mobile Device can be used in the shower. Do not submerge in water.

Service availability and access/coverage on the AT&T network is not available everywhere and at all times. Current GPS location may not always be available in every situation.

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- The Mobile Device contains sensitive hardware, take care when handling and avoid dropping it.
- Do not expose the Mobile Device to dust, dirt, sand or food.
- The Mobile Device's battery is designed to last over 24 hours after it has been charged for 3 hours.
- The Mobile Device has a GPS receiver that works best when it has an unobstructed view to the sky.
- Wear your waterproof Help Button at all times.
- The Neck Pendant, Wrist Button and Fall Button are waterproof and can be taken with you in the shower. The Mobile Device is water resistant and can also be taken with you in the shower.
- Do not put the Neck Pendant or Wrist Button through the clothes washer or dryer. Do not attempt to dry your button out in the microwave or oven.
- **If the LED on your pendant flashes amber, the battery is low. Please contact MobileHelp immediately to provide you with a replacement pendant.**

WARNING
Strangulation and choking hazard. The Neck Pendant button lanyard has been designed to break away when tugged. However, the user can still suffer serious personal injury or death if the cord becomes entangled or stuck on objects.

AVERTISSEMENT
Risque de suffocation ou d'étranglement. La lanière pour bouton pendentif est conçue pour se détacher lorsqu'elle est tirée, cependant, l'utilisateur peut subir une blessure ou la mort si la lanière se mêle ou s'accroche à d'autres objets.

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Frequently Asked Questions

How do I call for help?
Press your Neck Pendant, Wrist Button, or red Emergency Button on your Base Station or Mobile Device.

Do I need my Mobile Device when I leave my home?
Yes. Always take your Mobile Device with you when leaving your home. Wear your Neck Pendant or Wrist Button at all times, both at home and away, so help is never out of reach.

What happens if I push the button but I can't speak?
If you are unable to speak or be heard, we will assume it is an emergency and notify Emergency Response on your behalf. We will also notify the personal contacts listed on your profile.

If I accidentally set off the alarm, what do I do?
If you accidentally set off the alarm, simply notify the Emergency Operator when they respond that "THIS IS A FALSE ALARM." The operator will disconnect and no further action will be taken.

How will an Emergency Response team get into my home?
Rescue personnel follow different procedures. In most cases, emergency personnel are authorized to break into your home to help you and cannot be held responsible for any damages caused as a result of gaining entry.

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We recommend that you purchase a MobileHelp "lock box" to safely store your house key. Your lock box code will be stored on your account and given to emergency personnel in order to gain entry to your home without causing damage. If you have your own lock box (not purchased from MobileHelp), please call MobileHelp Customer Service at 1-877-827-6207 to ensure your code is noted on your account.

How far away from the Base Station will my Help Buttons work?
Your Help Buttons are designed to work at an approximate range of 600 feet from the Base Station, depending on the size and construction of your home.

What happens if I push my Help Button but cannot get to the Base Station?
If you push your Help Button, stay where you are. An Emergency Operator will attempt to communicate with you through your Base Station or Mobile Device. If you are not heard, we will assume it is an emergency and notify Emergency Response on your behalf.

Why is the Emergency Operator having trouble understanding me?
The microphones in the Base Station and Mobile Device are very sensitive, and will pick up surrounding noises from your television, radio, wind from ceiling fans, and the like. To increase the quality of the call, look for a quieter area to set up your Base Station or go to a quieter area with your Mobile Device.

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Why is my Help Button not activating my Base Station/Mobile Device?
Be sure to press the Help Button once firmly in the center to activate your Base Station and/or Mobile Device. A small red light below the Neck Pendant or Wrist Button will flash. If the Base Station and/or Mobile Device does not respond, check to ensure that the Help Button is in range of the Base Station and/or Mobile Device. If you still have issues with your system, please call 1-877-827-6207 and select Technical Support.

Is the Mobile Device waterproof?
The Mobile Device is water resistant and can be taken in the shower with you. The Help Buttons (Neck Pendant, Wrist Button and Fall Button) are waterproof and can be submersed in water.

What if I move to a different home, or my personal information has changed?
Please contact Customer Service at 1-877-827-6207 any time there are any changes to your personal information, including changes to your address and phone number. Just give us a call one week before you move to determine whether the service will be available in your area.

What if I spend part of the year in another home?
We can transfer your service to your new location. Just give us a call at 1-877-827-6207 and speak with Customer Service one week before you go to determine whether the service will be available at your other home.

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I am going to travel. How should I prepare?

Your Mobile Device will work nationwide anywhere there is AT&T cellular coverage. We recommend you call Customer Service at least 2 to 3 days prior to leaving, so we can update our systems with your new location address, emergency contacts, and lock box location. This ensures that if we have to alert emergency responders, they will have all relevant information to assist you without delays. Please remember to bring the following items: Neck Pendant and/or Wrist Button, Mobile Device, and Cradle Charger.

How do I prepare my device for air travel?

Your Mobile Device will need to be turned OFF. Simply hold the ON/OFF button for approximately 2-3 seconds until the red battery light illuminates.

Is the Mobile Device lanyard adjustable?

No. Both the standard and magnetic lanyard are non-adjustable and approximately 28" in length.

Standard lanyard: A grey breakaway lanyard will be provided to subscribers who have pacemakers. Lanyard is approximately 28" long.

Magnetic lanyard: A grey breakaway lanyard that secures itself with magnets will be provided to subscribers who do not wear pacemakers. Lanyard is approximately 28" long.

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Can a magnetic lanyard cause interference with a pacemaker or other medical device?

If you have a pacemaker or any medical device, consult your manufacturer for information on any possible risk of magnetic interference with the device. Our Help Buttons do not interfere with pacemakers.

Can I replace the Neck Pendant cord?

Yes, the Neck Pendant will work with just about any chain or cord, so you are able to use any one of your personal chains or necklaces. However, the risk of choking may increase if you do not use the lanyard provided by MobileHelp.

Can I replace the Wrist Button band?

Yes, you may replace the Wrist Button band with a standard watch band of your choice.

Can I speak into my Help Button?

No, you can communicate with the monitoring center through your Base Station and/or Mobile Device only. Your Help Buttons **do not** have a speaker or microphone.

Does the Wrist Button strap contain any latex?

No, the strap MobileHelp uses is silicon based with no latex content.

FDA Statement

MobileHelp is an FDA Registered Company. MobileHelp quality system complies with regulation 21CFR 820 of the FDA Current Good Manufacturing Practice. The FDA is the official regulatory agency of all food, dietary supplements, medical devices, cosmetics and veterinary products in the United States.

FCC Statement

Product	Base	Pendant	Wrist Button
FCC ID	PXTCBS2-01	VDQIGP-01	VDQIGP-02
FCC ID	PXTCBS4-01	VDQIGP-01	VDQIGP-02
FCC ID	PXTIGM-02	VDQIGP-01	VDQIGP-02
FCC ID	PXTMD3-01	VDQIGP-01	VDQIGP-02
FCC ID	ZKQ-MHA	VDQIGP-01	VDQIGP-02
FCC ID	PXTCBS4-02	VDQIGP-01	VDQIGP-02

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

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15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

15.21

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) Energy set by the Federal Communication Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

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Cellular Base Station 2.0 and 4.0
Bluetooth Modem 2400 Mhz to 2483 Mhz

This equipment complies with IC RSS-102 RF exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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Déclaration d'exposition aux radiations:
Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

1. Canadian Compliance Statement
This device complies with Industry Canada license-exempt RSSs. Operation is subject to the following two conditions:
1) This device may not cause interference, and
2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
1) l'appareil ne doit pas produire de brouillage;
2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

2. This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.
Ce produit répond aux spécifications techniques applicables à l'innovation, Science et Développement économique Canada.

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Technical Information

Models	Input	Output	Current Rating
IGM-02	Internal	3.7 VDC	930 mAh
IGBW-01	115 V	5 VDC	3000 mA
IGBW-01	Battery Backup	4.2 VDC	3000 mAh
IGPFD-01	Internal	3.6 VDC	1200 mAh
IGPWC-01	115 V	5 VDC	1000 mA
IGMCA-01	12 V	5 VDC	1000 mA
MCC-02	115 VAC	5 VDC	1000 mA
IGP-02	Internal	3 VDC	230 mAh
IGPWS-02B	Internal	3 VDC	230 mAh
IGPWS-02W	Internal	3 VDC	230 mAh
WMP-01	Internal	3 VDC	230 mAh
CBS2-01	115 V	5 VDC	3000 mA
CBS2-01	Battery Backup	4.2 VDC	3000 mAh
CBS4-01	115 V	5 VDC	3000 mA
CBS4-01	Battery Backup	4.2 VDC	3000 mAh
MD3-01	Internal	3.7 VDC	930 mAh
MD4-01	Internal	3.7 VDC	1000 mAh
CBS4-02	115 V	5 VDC	3000 mA
CBS4-02	Battery Backup	4.2 VDC	3000 mAh

Radio Frequency (RF)
All devices frequency transmission = 433MHZ

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Mobile Device Light Indicator

Light Indicator	What it Means
🟢 GREEN ⊚	**Blinking slowly:** Device is connected to wireless network. **Blinking rapidly:** Device is NOT connected to wireless network.
🟡 YELLOW 🛰	**Blinking:** Indicates device is communicating to the GPS satellite.
🔴 RED 🔋	**Blinking slowly (off charger):** Battery is low - you have about one hour of battery left. **Blinking slowly while charging:** Battery is charging. **Off while charging:** Battery is fully charged.
All lights off	Device is turned off.

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