

Bio	Bidet	Return	Merchandise
	RM	4 :	

Fill out in entirety and enclose with your return

Refunds will not be issued if this form is not completed in full and enclosed in the box with your return. Please print clearly.

	Customer Information				
Name:					
Phone Number:					
Purchase Order #:					
Product Model:					
Purchase Date:					
Place of Purchase:					
Reason for Return					

Shipping Instructions

- **Drain the tank before returning an electronic bidet.** Water left in the tank reservoir may cause damage to internal components during transit.
- Return all installation parts.
- Package the bidet well so that it does not shift in the box.
- Place the bidet in a bag to prevent scratches during transit.
- Keep any shipping receipts or tracking numbers! Bio Bidet is not responsible for lost packages.
- Mark your RMA number on the box.
- If you are shipping from Canada, please note that we do not accept charges for any border fees.
- Ship your bidet prepaid to the address below:

Shipping Address: BBC Returns 7900 S IL Route 31 Crystal Lake IL 60014

Bidets that show signs of neglect or damage will not be guaranteed a full refund.

Bidets with serial numbers that do not match the purchase date will not be guaranteed a refund.

Unless a prior arrangement has been made with your place of purchase, absolutely no refunds will be issued for bidets that show signs of usage.