

# Softies ABC Deal Segments Return Policy & Guidelines

Thank you for your Softies purchase from ABC and one of their promotional deal segments!

All customer service inquiries must be directed to [megadeal@softiespjs.com](mailto:megadeal@softiespjs.com)



- **OPEN AND INSPECT YOUR MERCHANDISE ON RECEIPT.**
- **RETURN WINDOW CLOSSES 30 DAYS FROM DATE OF PURCHASE. NO EXCEPTIONS.**
- **NO EXCHANGES. THIS IS A PROMOTIONAL PURCHASE THROUGH DEALS & STEALS. FLASH SALE INVENTORY IS SOLD OUT.**
- **RETURN SHIPPING IS AT THE CUSTOMER'S EXPENSE. SOFTIES DOES NOT PROVIDE RETURN LABELS.**
- Mail returns via carrier of your choice to:  
Softies – Returns Dept.  
Attn: ABC Return  
6573 Warren Drive  
Norcross, GA 300931116
- **ORIGINAL PACKING SLIP MUST BE ENCLOSED WITH RETURN MERCHANDISE FOR PROCESSING.**
- **MERCHANDISE MUST BE IN UNWORN AND UNWASHED CONDITION WITH ALL LABELS ATTACHED.**
- **REFUNDS PROCESS 23 WEEKS UPON SOFTIES' RECEIPT DUE TO ORDER VOLUME.**
- **REFUNDS WILL ONLY BE MADE TO THE ORIGINAL FORM OF PAYMENT.**