

DZStrad.com Rental Terms and Conditions

Payment

- Rental and renewal shall be paid in full via credit card or PayPal.
- Rental agreement begins on the date of full payment and must be returned or renewed upon agreed rental expiration.
- Any rental outfit not returned on or before the date of expiration will automatically be renewed and charged using the credit card on file.
- Rental fee includes coverage for repairs as outlined below.
- **Online rental customers responsible for shipping of all exchanges and returns.**

Rental Outfit Pricing Guide

*All Rental Outfits include the instrument, a brasilwood bow and standard hard case

**Prices include coverage of minor repairs and routine maintenance (details below)

Rent-to-Own Option:

The customer's rental fee can be applied to the rented instrument or any of our other available instrument as follows:

- 100% of the rental fee can be applied to the full cost of the instrument within the first THREE MONTHS of the initial rental period only.
- Thereafter, 50% of the rental fee may be applied to the full cost of the instrument or an instrument of greater or equal value.
- Rental fee may NOT be used to purchase bows, accessories, cases, electric or consignment instruments.

Exchange Policy:

Should customer require or desire a different size instrument, they may exchange the instrument at any time during the rental period. If a model upgrade is desired, the rental payment will be adjusted and the difference will be paid at the time of the exchange.

Return Policy:

Returns can be made at any time during the rental contract. DZStrad.com will retain one additional month and the renter will receive the remaining months charge returned to their payment method.

Upon the return of the rental, any major damages will be assessed and paid for by the customer immediately.

All repairs MUST be performed by D Z Strad Violin Shop ONLY

Repairs that are COVERED:	Repairs that are NOT COVERED:
General maintenance of pegs: <ul style="list-style-type: none">• Peg compound/drops• Sticking or non-sticking pegs	Major cracks of the body
Minor surface scratches	Missing corners
Bridge adjustments	Broken neck
Up to ONE bridge replacement	Broken pegs
Sound post	Broken fingerboard
Sound post adjustment	Strings
Bow repairs including <ul style="list-style-type: none">• Straightening of bow• Screw repair	Bow repair or damaged tips
	Missing accessories