



# INSTRUCTIONS MANUAL

TYL-MYROZ108

REVERSE OSMOSIS

# Water Filtration Dispenser

Clean living starts with pure water



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## **IMPORTANT SAFETY INSTRUCTIONS**

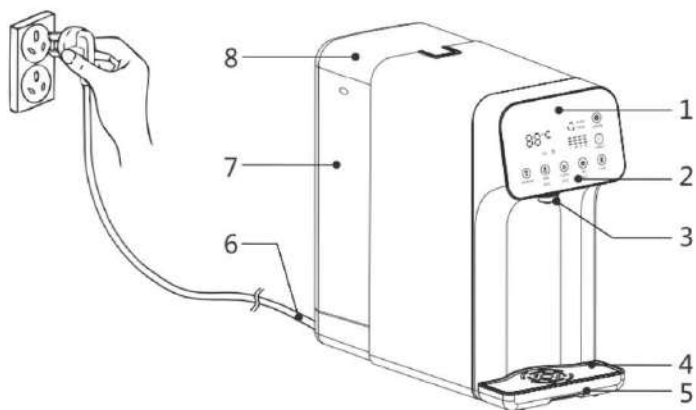
When using electrical appliances, basic safety precautions should be followed, including the following:

- Do not disassemble or modify the appliance by yourself, which might damage the unit and void the warranty.
- Do not put any heavy objects on the water dispenser which can potentially cause damage.
- Do not use the appliance if the power cord shows visible damage. Take it to the nearest authorized service facility or a qualified serviceman for examination and repair in order to avoid a hazard.
- The appliance should be placed indoors where it is cool and well-ventilated. Keep appliance away from direct sunlight or any heating elements.
- When there are malfunctions, please cut off the power immediately
- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Close supervision is necessary when any appliance is used by or nearby children.
- Use in dry environment with the temperature between 4-40°C
- Use only certified filter cartridges and accessories for replacement.

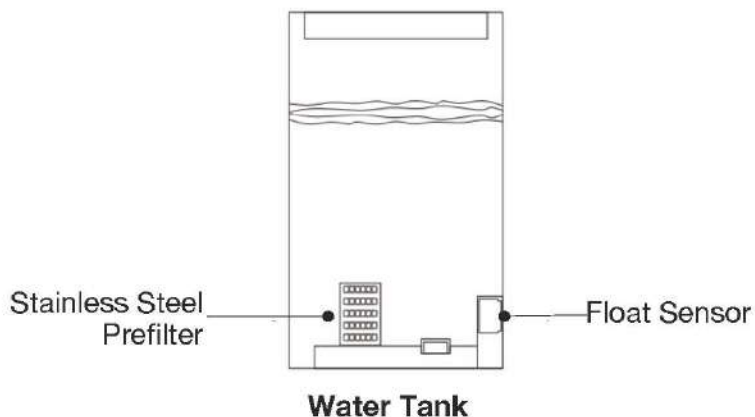
- Empty the water in the water tank before moving or transporting the appliance.
- When using the appliance for the first time, or every time you plug the appliance in after it has been unused, dispense some ambient temperature water first before dispensing water with other temperatures.
- If the appliance will not be used, Always release 3L purified water from the unit after not being used for 48 hours

**SAVE THESE INSTRUCTIONS. FOR HOUSEHOLD USE ONLY. NOT FOR COMMERCIAL USE.**

## PARTS AND FEATURES



- |   |                       |   |                  |
|---|-----------------------|---|------------------|
| 1 | Display Panel         | 5 | Drip Tray        |
| 2 | Touch Control Buttons | 6 | Power Cord       |
| 3 | Water Outlet          | 7 | Water Tank       |
| 4 | Drip Tray Cover       | 8 | Water Tank Cover |





<b>Filter Type</b>	<b>Function</b>	<b>Estimated Lifespan</b>
Stainless steel prefilter	Filters large particles	washable
PP+CTO	Removes smaller sediments such as grit, dust, and mud; reduces cloudiness, VOCs, chlorine and other odors	3 to 6 months
RO Membrane	Screens out impurities and contaminants down to 0.0001 micron (including heavy metals, bacteria and viruses)	12 to 24 months
ACF	Removes residual taste and odor	8 to 12 months
UV	Eliminates bacteria and viruses	8000 to 12000 hours

**NOTE:** *Filter lifespan varies and is heavily dependent on water source quality and frequency of use.*

## BEFORE FIRST USE

Before using for the first time, or if the dispenser has not been used for a long time, follow the steps below to flush the dispenser:

1. Fill water tank with 5L (MAX level) of fresh water. See section on **USING YOUR RO WATER DISPENSER – Setting up.**
2. Press the  Ambient button to dispense 250ml of water. Repeat this step 6 times to dispense a total of 1.5 liter of water. Alternatively, press the  Ambient button for 5 seconds to continuously dispense water until you get 1.5 liter of water.
3. Empty any residual water in the water tank, the repeat steps 1 to 3.

### NOTES:

- *The preset volume of water per dispense is 250 ml.*
- *For ambient water temperature, press button for 5 seconds for continuous dispensing of water. Tap any button to stop.*
- *Check if any water leaks from or pools around the dispenser. If any leakage is found, immediately unplug from the power source and contact the customer service center.*



## USING YOUR RO WATER DISPENSER

### Setting up

1. Place the dispenser on a stable, level surface in a cool, dry and well-ventilated room. Keep away from heat.
2. Open the water tank cover. (Fig.1) Lift the tank by the handle, then fill tank with water up to the MAX level. Place tank back into the dispenser and replace cover. (Fig.2)

**NOTE:** Before removing the water tank, open the tank cover and wait for 5-10 seconds before lifting the water tank. This is to prevent water from leaking from the bottom of the tank.

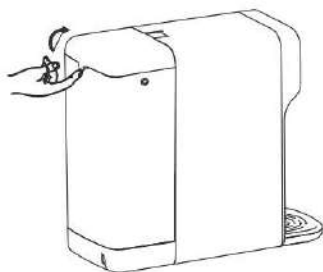


Fig. 1

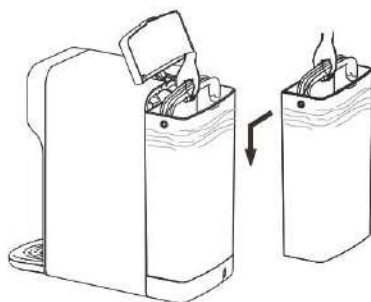


Fig. 2


3. Plug in the dispenser. The dispenser beeps and the display panel icons will light up.
4. Wait for the WATER indicator to stop blinking and come on steady. Once the WATER indicator comes on steady, purified water is ready to be dispensed.

**NOTE:** Close the water tank cover after changing and refilling with water; otherwise, the DRAIN indicator will keep on blinking.

## Filtering Water

When the pure water tank (inner water tank) is at a low water level, the dispenser will automatically start to filter water from the water tank until filtration is completed. Wait for the WATER indicator to stop blinking and come on steady. Once the WATER indicator comes on steady, purified water is ready to be dispensed.

## Dispensing Water

1. Place a cup or glass on the drip tray under the water outlet.
2. Tap the  Child lock button to unlock. *(This step is not needed if Ambient water is to be selected.)*
3. Tap the button of your desired temperature to begin dispensing water. Tap it again or tap any button to stop.



## **NOTES:**

- *The preset volume of water per dispense is 250 ml.*
- *For ambient water temperature, press button for 5 seconds for continuous dispensing of water. Tap any button to stop.*
- *When dispensing hot water, keep hands away from the water outlet to avoid getting scalded.*
- *To prevent dry-boiling, dispense some ambient water first before dispensing hot water.*

## **Changing Water**

Whenever the DRAIN indicator blinks, the water in the water tank is below minimum level and needs to be refilled.

Whenever the DRAIN indicator lights up steady, the quality of the water in the water tank is below ideal and needs to be changed.

Empty and refill the water tank with fresh water.

**NOTE:** *Close the water tank cover after changing and refilling with water; otherwise, the DRAIN indicator will keep on blinking.*

## **UV Sterilization**

Once the dispenser is plugged in, the UV sterilization will start to work for 60 minutes, then will automatically run for 10 minutes after every 50 minutes. This sterilization cycle will run as long as the dispenser is plugged in.



The UV indicator will light up while the UV sterilization is running.

## Standby Mode

- If no operation is done within 5 minutes, the dispenser will automatically go into standby mode.
- Press any button to end the exit sleep mode.

## CLEANING AND MAINTENANCE

If the dispenser has not been used for over two days:

1. Empty water in the tank and refill with 5L (MAX level) of fresh water.
2. Press the  Ambient button to dispense 250ml of water.  
Repeat this step 6 times to dispense a total of 1.5 liter of water.  
Alternatively, press the  Ambient button for 5 seconds to continuously dispense water until you get 1.5 liter of water.
3. Repeat step 2.

If the dispenser will not be used for more than one week, please empty the water in the water tank and disconnect the dispenser from power supply.

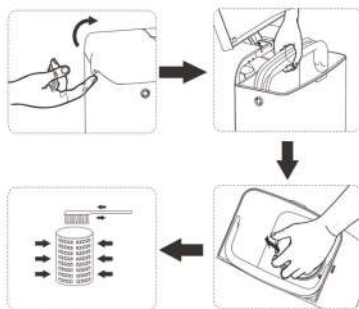
## Cleaning the Water Tank

Remove water tank from dispenser and rinse with fresh, clean water.

## Cleaning the Prefilter

Clean the stainless steel prefilter by every 3 months, to ensure the best water quality and to prolong the lifespan of filter cartridges.

1. Open the water tank cover and wait for 5 seconds.
2. Lift water tank by the handle and remove from the dispenser.
3. Remove the stainless steel prefilter and use a brush to clean the filter surface.
4. Return the filter into the tank, then place water tank back into the dispenser and replace tank cover.







## Replacing the Filter Cartridges

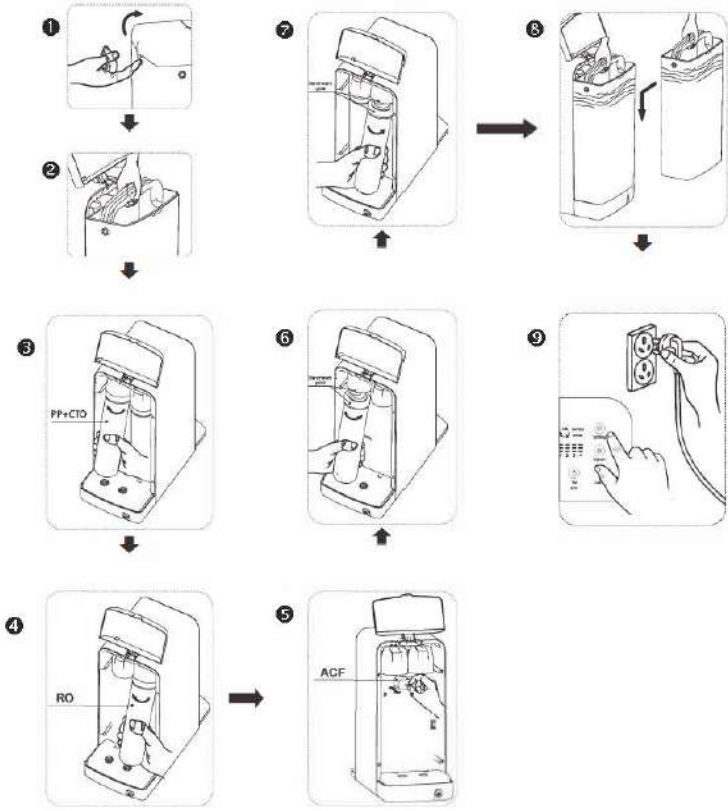
Please change the filter cartridge, or clean the prefilter, according to the filter life indicators on the display panel.

				1 - <b>Prefilter</b>
				2 - <b>PP+CTO</b> (Polypropylene Sediment + Chlorine, Taste, Odor filter)
				3 - <b>RO</b> (Reverse Osmosis membrane)
				4 - <b>ACF</b> (Activated Carbon filter)

The filter life indicators 2, 3 and 4 show the remaining life of the filter cartridges. When any of the filter indicators 2, 3 or 4 blinks and makes a beeping sound, it is already time to replace the filter.

1. Unplug the dispenser from the power source. Open the water tank cover and wait for 5 seconds.
2. Lift water tank by the handle and remove from the dispenser.
3. Grasp the PP+CTO filter cartridge and rotate counterclockwise to remove.
4. Grasp the RO filter cartridge and rotate counterclockwise to remove.
5. Pull out the ACF, then insert a new one.
6. Insert the new PP+CTO filter cartridge into the dispenser. Rotate it clockwise to the locking position.
7. Insert the new RO filter cartridge into the dispenser. Rotate it clockwise to the locking position.
8. Place water tank back into the dispenser and replace tank cover.
9. Plug the water dispenser to a power outlet. Press the  Option button to select the filter cartridge that needs been replaced. Then press and hold the  Setting button for 3 seconds to reset the life of the filter.

The filter indicator 1 (Prefilter) will blink as a reminder to clean the prefilter. Clean the prefilter (please refer to the section **Cleaning the Prefilter**). Press the  Option button to select filter indicator 1, then press and hold the  Setting button for 3 seconds to reset the life of the filter.



## TROUBLESHOOTING

<b>Problem</b>	<b>Possible Problem</b>	<b>Possible Solution</b>
Ambient water cannot be dispensed.	There is no power.	Check that the dispenser is properly plugged in.
	There is not enough water in the pure water tank.	When the DRAIN indicator blinks, fill water tank with water above MIN level. Wait for filtering to finish before dispensing water.
Hot water cannot be dispensed.	The dispenser is dry-boiling.	Dispense some ambient water first before dispensing hot water.
	Water in the pure water tank is not sufficient.	Wait until the WATER indicator stops blinking and comes on steady.
Water is not being filtered.	Water tank cover is not closed properly.	Close water tank cover.
	Water in the water tank below minimum level.	Change and fill water tank with water above minimum level.
The water has an odd taste/smell.	The dispenser is new, or has not been used for a long time.	Flush the dispenser with fresh water. Refer to BEFORE FIRST USE section.
	Filter cartridge(s) need replacement.	Change the cartridge that needs replacement.



There is an abnormal sound while water is being filtered.	Water in the water tank below minimum level.	Change and fill water tank with water above minimum level.
	The water filtering system is blocked with air.	Open then close the water tank cover to let the filtering action push the air out. Repeat a few times.
	The quality of the water in the water tank is below ideal and the PP-CTO and RO filter cartridges are prematurely blocked.	Replace the filter cartridges.
There is water leakage.	The drip tray is full.	Empty water in the drip tray.
	There is leakage inside the unit.	Unplug unit from power source and contact customer service.
Buttons/display panel is not responsive.	The hardware is damaged.	Unplug unit from power source and contact customer service.
	System crash.	Disconnect unit from power source and wait for 1-2 minutes before plugging in again.

Repair indicator is blinking.	Error E1 – Temperature sensor issue.	Contact customer service.
	Error E2 – Boiling board sensor issue.	
	Error E3 – Float ball switch issue.	
DRAIN indicator is blinking, but there is adequate water in the water tank.	Float sensor in the water tank is stuck.	Use a stick to gently nudge the float sensor.
All temperature buttons are blinking and the dispenser does not stop filtering water.	Water filtering issue.	Unplug unit from power source, then plug in again. If the problem persists, contact customer service.
Tea temperature button is blinking.	Dry boiling warning – the machine is boiling without water.	Dispense some water using the Ambient button. If the problem persists, contact customer service.

## **WARRANTY TERMS AND CONDITIONS**

### **ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR**

**TYLR** provides a warranty to the original purchaser of this product against defects in materials and workmanship for one year. If a product covered by this warranty is determined to be defective within the warranty period, **TYLR** will repair or replace the defective part with a new or remanufactured part free of charge subject to terms and conditions stated herein.

To obtain warranty service, proof of purchase in the form of a sales invoice or copy thereof is required to show that a product is within the warranty period. If any one of the documents cannot be produced, corresponding fees for labor and replacement parts will be charged.

#### **Parts and Labor**

There will be no charge for parts and labor during the warranty period. Replacement parts or units may be new or recertified and are upon **TYLR's** option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty. Our decision on all questions relating to complaints as a result of defects, either workmanship or materials, shall be conclusive and you shall agree to abide by such decision. Any unit or defective part that have been replaced shall become **TYLR's** property. After the lapse of this warranty, a charge will be made on all labor and replacement of parts.

## **Types of Services**

Defective Products must be sent to any **TYLR** service center to obtain warranty service. **TYLR** is neither responsible for transportation costs to the service center nor **TYLR** will cover return shipping to the customer. Product returns to **TYLR** service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection.

For home service, the transportation fee of **TYLR** service personnel will be charged to the customer, depending on the location. Our service personnel reserve all rights to refuse to attend to any equipment installed in an inaccessible location or any other hazardous situation.

## **LIMITATIONS AND EXCLUSIONS**

**TYLR** one-year limited warranty only covers defects in materials and workmanship; however, this warranty does not cover the following:

1. Damage resulting from accidents, transport, misuse, abuse, alteration, tampering, or failure of the purchaser to follow normal operating procedures outlined in the user's manual.
2. Damage caused by negligence and poor maintenance.
3. Defects or damage due to spillage of food/liquids or improper usage of electrical supply or electrical circuit, major fluctuations in voltage, exposure to rain or moisture, wrong fuel or oil used.
4. Damage, losses, and defects as a result of fire, flood, or other Acts of God.
5. Normal wear-and-tear, corrosion, rusting, or stains.

6. Defects & damage arising from improper testing, operation, usage of the wrong component, demonstration, maintenance, installation, adjustment, or any alteration or modification of any kind.
7. Scratches & damage to the outer surface areas and externally exposed parts that are due to normal customer use.
8. General maintenance & routine servicing.
9. Claims for damaged/missing parts after 7 days from the date of purchase.
10. If any part or parts of the unit are replaced with a part or parts not supplied or approved by us, or if the unit has been dismantled or repaired by any person other than a **TYLR** authorized technician.
11. Any equipment/product which has its serial number removed or made illegible/tampered with.
12. If the warranty card is altered, defaced, or erased in any manner whatsoever.
13. If the unit is used for purposes other than household use, such as commercial use.

The one (1) year warranty period covers the mainboard, power supply and control PCB, motor and boiler. However, this warranty does not cover parts (i.e. accessories, filters, hose, silicone tubes, door gasket, interior and exterior casing) that are subject to wear and tear, rust, stains, or corrosion.

This one-year limited warranty does not cover Products sold **“AS IS”**, **“FACTORY RECTIFIED”**, or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND

FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. **TYLR'S** TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING **TYLR'S** NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. **TYLR** SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE.

**IMPORTANT:** Please present sales invoice as proof of purchase whenever you require our service during the warranty period.

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