



INSTRUCTIONS MANUAL

TYL-HZB2000

2in1 Ice Maker & Hot & Cold Water Dispenser

Water, the way you want it



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IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Do not operate this or any other appliance with a damaged cord.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- This appliance must be positioned so that the plug is accessible.
Connect to properly polarized outlets only. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.
- Do not run the power cord over carpeting or other heat insulators.
- Do not cover the cord. Keep cord away from traffic areas, and do not submerge in water.
- The use of an extension cord is not recommended, as it may overheat and become a risk of fire. If you must use an extension cord, use no.0.75mm² minimum size and rated no less than 16A/250V~ with a plug.
- **WARNING:** This appliance must be earthed.
- Plug your appliance into an exclusive, properly installed,

grounded wall outlet. Do not under any circumstances, cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician.

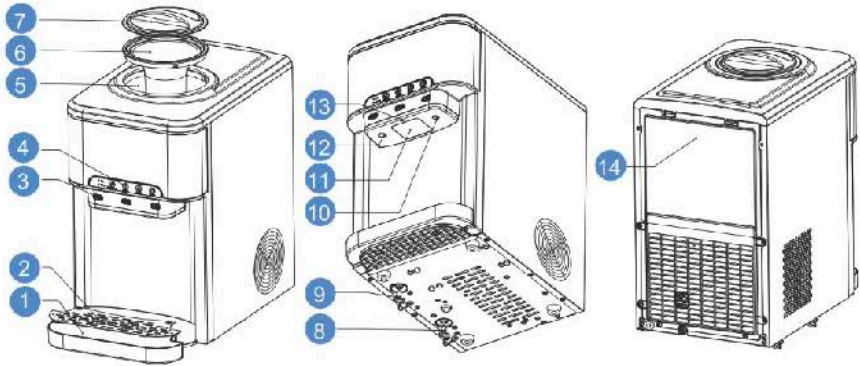
- Unplug the appliance before cleaning or making any repairs or servicing.
- Exercise caution and use reasonable supervision when appliance is used near children.
- Do not use this appliance outdoors. Place the unit away from direct sunlight and make sure that there is at least 6 inches of space between the back of your unit and wall. Keep a minimum distance of 6 inches on each side of your unit free.
- Do not use other liquids to make ice cubes other than water.
- Do not clean the appliance with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not tip appliance over to avoid a hazard due to instability of the appliance. It must be placed on an even or flat surface.
- If the appliance is brought in from outside in winter time, allow a few hours to warm up to room temperature before plugging it in.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- Children should be supervised to ensure that they do not play with the appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant inside this appliance.
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses and by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - catering and similar non-retail applications.
- **WARNING:** Risk of fire/flammable materials used. Please according to local regulations regarding disposal of the appliance for its flammable blowing gas.
- **WARNING:** Keep ventilation openings an free from obstruction.
- **WARNING:** Do not damage the refrigerant circuit.
- **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process or ice-making process, other than those recommended by the manufacturer.
- **WARNING:** Do not use other types of electrical appliances inside the appliance.

- **IMPORTANT:** The wires in the mains lead are colored in accordance with the following code:
 - Green and yellow: Grounding
 - Blue: Neutral
 - Brown: Live
- Please refer to local regulations regarding disposal of this appliance for its flammable refrigerant and blowing gas. Before you dispose of the appliance, please remove the doors to prevent children from climbing in and getting trapped inside.

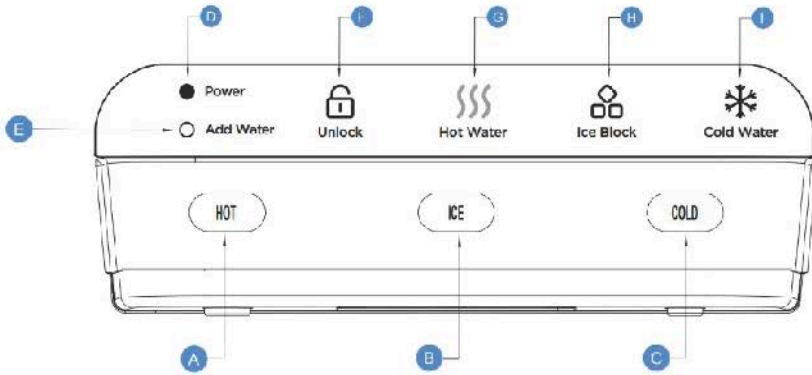
SAVE THESE INSTRUCTIONS. FOR HOUSEHOLD USE ONLY. NOT FOR COMMERCIAL USE.

PARTS AND FEATURES



- 1 Removable Drip Tray
- 2 Drip Tray Cover
- 3 Hot Water/Cold Water/Ice Dispense Buttons
- 4 Touch Panel Display
- 5 Water Reservoir
- 6 Bottle Support Collar
- 7 Cover
- 8 Cold Water Drain Outlet
- 9 Hot Water Drain Outlet
- 10 Cold Water Spout
- 11 Ice Cube Spout
- 12 Hot Water Spout
- 13 Night Light
- 14 Back Cover

Control Panel



- A **Hot Water Button** – Press to dispense hot water
- B **Ice Dispense Button** – Press to dispense ice cubes
- C **Cold Water Button** – Press to dispense cold water
- D **Power Indicator Light**
- E **Add Water Indicator Light**
- F **Unlock Button** – Press to lock/unlock the Hot Water button.
- G **Hot Water Indicator** – light on means hot water is ready; blinking means water is being heated.
- H **Ice-making Indicator** – light on means ice tank is full; blinking means ice is being made.
- I **Cold Water Indicator** – Light on means cold water ready; blinking means water is being cooled.

INSTALLING YOUR ICE MAKER & WATER DISPENSER

Determining the Installation Location

1. Position the unit upright.
2. Locate the unit on a stable and level surface in a cool, dry location near a grounded wall outlet.
3. Position the unit with the back and left sides no closer than 10 cm (4 inches), and with the right side no closer than 15 cm (6 inches) from a wall or any obstacle to allow free airflow.

NOTE: *DO NOT plug in the power cord until installation is completed.*

Installing the Drip Tray

Unwrap the drip tray from the packaging and slide it onto the lower slot on the front panel of the unit until it is securely in place.

Filling the Water Reservoir

To fill water reservoir, you may either (1) Install a water bottle or (2) Manually fill water reservoir with water:

Installing a Water Bottle

IMPORTANT: *To prevent dry heating, do not turn on the heating and cooling until you complete the steps in this section.*

NOTE: *This unit is compatible with 5-gallon water bottles. It is recommended that you purchase water bottles equipped with a push-cap hole diameter bigger than 20mm ($\frac{3}{4}$ in.) and the bottle neck cap diameter smaller than 69 mm ($2\frac{3}{4}$ in.)*

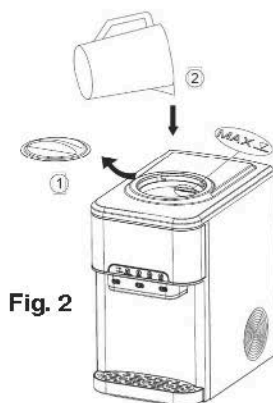
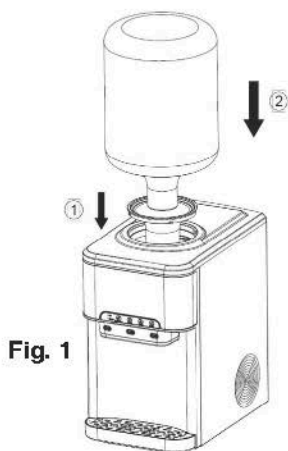
NOTE: *Make sure that the bottom water drain plug is secure and in place.*

1. Remove the plastic seal on top of the bottle, without removing the protective cap.
2. Clean the bottle cap and neck with a damp cloth.
3. Lift and turn the bottle upside down and place it securely on the bottle support collar. The inside of the collar is equipped with a probe that pierces the water bottle cap in order to avoid spills and bacteria from entering the water. (see **Fig. 1**)
4. Wait 5 minutes for the water tanks to fill with water before attempting to use the unit.
5. Remove air from the tanks by placing a cup under each water spout and drain at least 4 cups (1 liter) of water before initial use.

Manually Adding Water

Pour drinking water into the water reservoir. Make sure that the water level is below the MAX line. (see **Fig. 2**)

NOTE: Fill with drinking water only.



OPERATING YOUR ICE MAKER & WATER DISPENSER

IMPORTANT: *During transit, dust and odor can accumulate in the water tank and lines. Dispense and dispose of at least 1 liter of water for each water spout prior to drinking any water.*

After unpacking the unit, it must rest in an upright position for at least 2 hours before you plug it in; otherwise, the compressor may get damaged, shortening the life span of the unit.

Turning the Unit On/Off

1. Plug in the unit to power outlet.
2. Run water through the cold and hot water spouts until water begins to dispense.
3. To turn on the cooling system, press the Cold Water button. The cold water indicator light starts blinking. If cold water is ready, the light comes on steady. Press the Cold Water button again to turn cooling system off.
4. To turn on the heating system, press the Hot Water button. Then heating indicator light starts blinking. If hot water is ready, the light comes on steady. Press the Hot Water button again to turn heating system off.

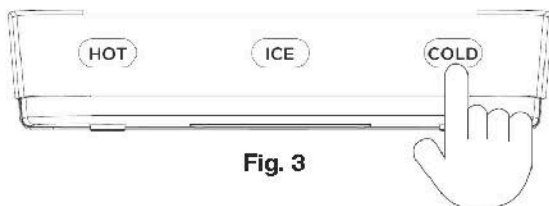
5. To turn on the ice maker system, press the Ice Dispense button. Then ice making indicator light starts blinking. If the ice maker tank is full, the light comes on steady. Press the Ice Dispense button again to ice maker system off.

Dispensing Cold Water

It takes approximately 1 hour after plugging in the unit and turning on the cooling system to make water completely chilled. The cold water indicator light will come on steady once the water is fully chilled.

1. Place a drinking glass or container under the cold water spout. Press Cold Water button to dispense cold water. (see **Fig. 3**)
2. Press Cold Water button again to stop dispensing when drinking glass is full.

NOTE: *Dispensing time is about 8 seconds. If you need more cold water, press button again to dispense.*



Dispensing Ice Cubes

It takes approximately 6-13 minutes to make ice after plugging in the and turning on the ice making system. The ice tank can hold 1.8 kgs (4 pounds) of ice cubes.

1. Place a drinking glass or container under the ice cube spout, then press the Ice Dispense button to dispense ice cubes. (see **Fig. 4**)
2. Press Ice Dispense button again to stop dispensing.

NOTE: *Dispensing time is 150 seconds. If you need more ice cubes, please button again to dispense.*

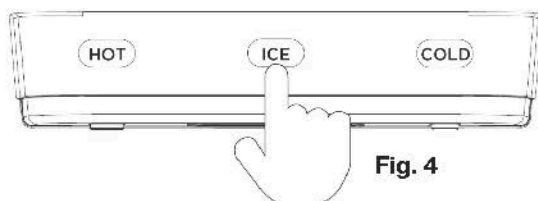


Fig. 4

Dispensing Hot Water

CAUTION! *This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from the unit while dispensing. Never allow children to dispense hot water without proper and direct supervision. Disable the heating feature by pressing the Hot Water button to turn in off.*

It takes approximately 15 to 20 minutes after plugging in the unit and turning on the heating system to make hot water and reach its hottest temperature.

1. This ice maker with water dispenser is equipped with a child safety lock in order to prevent inadvertent dispensing. To disable the child safety lock feature, press the Unlock button.
2. Place a drinking glass or container under the hot water spout. Press Hot Water button to dispense hot water. (see **Fig. 5**)
3. Press Hot Water button again to stop dispensing when drinking glass is full.

NOTE:

- *Unlock function works for 2 seconds. If no action is done within 2 seconds, the child safety lock will automatically engage.*
- *Dispensing time is about 12 seconds. If you need more hot water, press button again to dispense*

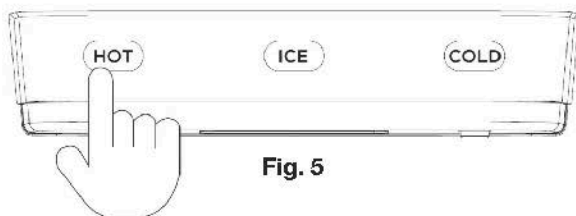


Fig. 5

CLEANING AND MAINTENANCE

CAUTION! *Always turn off and unplug the unit from the power supply before cleaning and servicing. Do not use bleach or vinegar to clean the internal components.*

General Cleaning and Care

To prolong the lifetime of the appliance, it is recommended that the unit be cleaned and sanitized manually once a month.

- Clean the exterior of with a mild detergent solution and warm water. Use a soft cloth to wipe to avoid scratching or damaging the surface of the unit.
- Keep the unit in a dry and cool place and avoid direct sunlight.
- Never place the unit on a paper or foam, which may store water and cause creepage. Never put anything flammable beside it.
- Do not use the unit outdoors or in a place that can be splashed by water.
- If the unit will not be in use for longer than a 24-hour period, unplug it to save power and drain any remaining water.
- Regularly empty and clean the drip tray and drip tray cover.

Cleaning the Top Water Reservoir

1. Twist or lift off the bottle support collar. (see **Fig. 6**)
2. Clean the water reservoir and make sure to remove the hot water drain plug on the unit bottom to drain the water completely.
3. Dry the water reservoir with soft cloth.
4. Make sure to put back the hot water drain plug after cleaning and before using the unit.

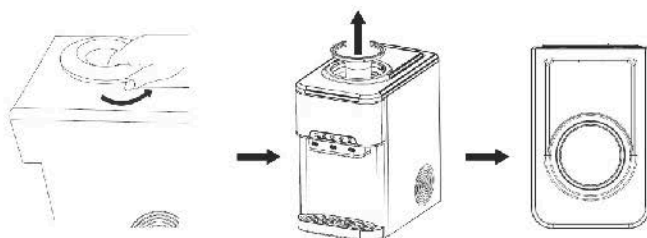


Fig. 6

Cleaning the Internal Components

1. Press the two clips on upper part of back plate to open the back plate.
2. Turn the two vertical locks towards the center and into a horizontal position.
3. Detach the silicon tube from the ice-making box.
4. Pull out the ice-making box.

5. Press the cold water tank cover clip and open the cold water tank.
6. Clean the interior with warm water and a soft cloth.
7. Drain the water from the bottom by unplugging the cold water drain plug. Make sure to put back the plug after draining.
8. Put back the cold water tank cover and push back the ice-making box, turning the two clips outwards and into a vertical position.
9. Push the back plate back into place.

CAUTION! *This appliance will heat water to a temperature of approximately 85°C. It can cause severe burns if not handled carefully. Allow ample time for any hot water inside the appliance to cool down before draining it.*

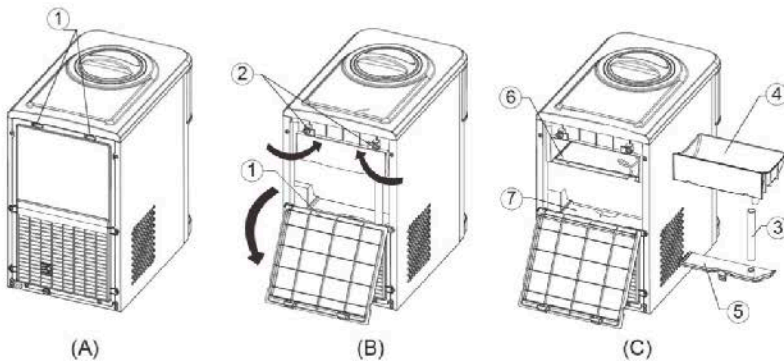


Fig. 7

TROUBLESHOOTING

Problem	Recommended Action
Add water indicator light is on.	<ul style="list-style-type: none">• Replace with a new water bottle.• Pour drinking water into the water reservoir up to the MAX level.• Clean the water reservoir.
Add water indicator flashes quickly.	<ul style="list-style-type: none">• Clean the cold water tank.
Power indicator light blinks.	<ul style="list-style-type: none">• Call customer service for assistance.
Cold water indicator light flashes quickly.	<ul style="list-style-type: none">• Cold water sensor fault. Call customer service for assistance.
Ice Cube indicator light is on.	<ul style="list-style-type: none">• Ice tank is full. Remove or dispense some ice cubes.• “Ice full” sensor fault. Press and hold ice dispense button for over 5 seconds to activate mandatory ice making of 20 cycles.
Ice Cube indicator light flashes quickly.	<ul style="list-style-type: none">• Call customer service for assistance.
Hot water indicator light flashes quickly.	<ul style="list-style-type: none">• Hot water sensor fault. Call customer service for assistance.

<p>Unlock indicator light flashes quickly.</p>	<ul style="list-style-type: none"> • Ambient temp sensor fault. Call customer service for assistance.
<p>Ice cubes are too thin.</p>	<ul style="list-style-type: none"> • Move the unit to a cooler place. • Make sure free airflow on all sides of the unit are at least 10 to 15 cm away from any wall or obstacles.
<p>Ice cubes are too thick.</p>	<ul style="list-style-type: none"> • Move the unit to a cooler place.
<p>The unit is not dispensing water.</p>	<ul style="list-style-type: none"> • Check to see if the bottle and the water reservoir is empty and replace with a new bottle if necessary. • Press Unlock button before dispensing hot water.
<p>There is water leakage.</p>	<ul style="list-style-type: none"> • Make sure water bottle is installed correctly. • Check if the drain plugs are in place. • Check to make sure that silicon tube is connected properly. • Silicon tube may need to be replaced. Call customer service for assistance.

WARRANTY TERMS AND CONDITIONS

ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR

TYLR provides a warranty to the original purchaser of this product against defects in materials and workmanship for one year. If a product covered by this warranty is determined to be defective within the warranty period, **TYLR** will repair or replace the defective part with a new or remanufactured part free of charge subject to terms and conditions stated herein.

To obtain warranty service, proof of purchase in the form of a sales invoice or copy thereof is required to show that a product is within the warranty period. If any one of the documents cannot be produced, corresponding fees for labor and replacement parts will be charged.

Parts and Labor

There will be no charge for parts and labor during the warranty period. Replacement parts or units may be new or recertified and are upon **TYLR's** option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty. Our decision on all questions relating to complaints as a result of defects, either workmanship or materials, shall be conclusive and you shall agree to abide by such decision. Any unit or defective part that have been replaced shall become **TYLR's** property. After the lapse of this warranty, a charge will be made on all labor and replacement of parts.

Types of Services

Defective Products must be sent to any **TYLR** service center to obtain warranty service. **TYLR** is neither responsible for transportation costs to the service center nor **TYLR** will cover return shipping to the customer. Product returns to **TYLR** service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection.

For home service, the transportation fee of **TYLR** service personnel will be charged to the customer, depending on the location. Our service personnel reserve all rights to refuse to attend to any equipment installed in an inaccessible location or any other hazardous situation.

LIMITATIONS AND EXCLUSIONS

TYLR one-year limited warranty only covers defects in materials and workmanship; however, this warranty does not cover the following:

1. Damage resulting from accidents, transport, misuse, abuse, alteration, tampering, or failure of the purchaser to follow normal operating procedures outlined in the user's manual.
2. Damage caused by negligence and poor maintenance.
3. Defects or damage due to spillage of food/liquids or improper usage of electrical supply or electrical circuit, major fluctuations in voltage, exposure to rain or moisture, wrong fuel or oil used.
4. Damage, losses, and defects as a result of fire, flood, or other Acts of God.

5. Normal wear-and-tear, corrosion, rusting, or stains.
6. Defects & damage arising from improper testing, operation, usage of the wrong component, demonstration, maintenance, installation, adjustment, or any alteration or modification of any kind.
7. Scratches & damage to the outer surface areas and externally exposed parts that are due to normal customer use.
8. General maintenance & routine servicing.
9. Claims for damaged/missing parts after 7 days from the date of purchase.
10. If any part or parts of the unit are replaced with a part or parts not supplied or approved by us, or if the unit has been dismantled or repaired by any person other than a **TYLR** authorized technician.
11. Any equipment/product which has its serial number removed or made illegible/tampered with.
12. If the warranty card is altered, defaced, or erased in any manner whatsoever.
13. If the unit is used for purposes other than household use, such as commercial use.

The two (2) year warranty period covers the compressor and one (1) year for the mainboard, control switch, water pump, sensors, heating and power supply. However, this warranty does not cover parts (i.e. accessories, trays, hose, silicone tubes, door gasket, doors, hinges, shelves, drawer, bins, interior and exterior casing) that are subject to wear and tear, rust, stains, or corrosion.

This one-year limited warranty does not cover Products sold **“AS IS”**, **“FACTORY RECTIFIED”**, or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. **TYLR'S** TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING **TYLR'S** NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. **TYLR** SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE.

IMPORTANT: Please present sales invoice as proof of purchase whenever you require our service during the warranty period.

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