



The Goldberger Co.  
 36 West 25<sup>th</sup> Street 17<sup>th</sup> Fl  
 New York, NY 10010  
 Tel: 212-924-1194  
 www.babysfirstdoll.com



### Goldberger Lifetime Guarantee: Replace or Refund

Send your doll to the below address (postage paid by you):

The Goldberger Co. Lifetime Guarantee  
 36 West 25<sup>th</sup> St., 17<sup>th</sup> Floor  
 New York, NY 10010

UPS is preferred. US dolls allow 4-5 weeks. Foreign dolls allow 5-8 weeks.

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City \_\_\_\_\_ State: \_\_\_\_\_ Zip \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Enter the BB # for your request. The BB # is on the sewn-in Guarantee label.

Request Replacement For BB # \_\_\_\_\_

Request Refund for BB # \_\_\_\_\_

NOTE: We must have BB # to identify the doll, for repair, replacement or refund.

**SEND THE DOLL With This Form:**

1. Customer pays shipping costs to us, Goldberger pays return shipping costs. UPS is the fastest, most reliable way to return dolls. If sending by Parcel Post we recommend you get a proof of delivery. Please keep a copy for your records.
2. We will refund the average Retail Price. All refunds will be in US Currency.
3. Replacements will be made with the closest equivalents we have available. If nothing is available for replacement, then a refund will be issued .
4. If you include an email address, we will notify you when the replacement or refund is sent, otherwise there will be no notification.

