

Must be completed



OUR REFUND INSTRUCTIONS AND POLICY

- Before returning merchandise, please obtain a return authorization (RA#) by contacting us at sales@sweetkyla.com. Any goods returned without prior authorization will be refused.
- Goods must be sent in original packaging with all pieces intact and must be received at our warehouse within 30 days of you receiving your product.
- Once returned, goods are inspected to confirm they have not been used or washed.
- **Any washed or used items cannot be returned. Unfortunately, we cannot refund any freight charges.**
- Any discount given to an order will be reversed if the total of the remaining items fall below the minimum amount required to get that discount. For further clarification contact our office 1-800-265-2229.
- **Items in our Clearance Centre and cut Fabric are Final Sale and cannot be returned.**
- Allow 7-10 business days for your refund to show on your credit card statement.

Name:	Order Number:
Address:	City:
Prov/State:	Postal/Zip Code:
What are you returning?	Reason for Return?
RA#:	

If you are a US customer, we only accept returns via post mail and not by courier. On the side of your package write : "Canadian Goods Being Returned for Credit"

Thank you, we hope you will shop with us in the future!

