

TONY BIANCO

RETURN FORM

Please post this form, item/s back and book your return via Parcel Point at the link below:

<https://parcelpoint.com.au/tonybianco/return/method>

PLEASE TICK IF RETURNING ALL ITEMS ON INVOICE
(ITEMS NEED TO BE IN ORIGINAL CONDITION)

OR PLEASE SPECIFY ITEM/S RETURNING:

QTY	STYLE NAME	COLOUR	SIZE

Shoes cannot be exposed. Shoes and all other items need to be in the original shoe box.

PLEASE TICK REASON FOR RETURN:

Item different to image

Doesn't fit properly

Ordered wrong size

Didn't arrive in time

Wrong item received

Item damaged on arrival

I WOULD LIKE:

Refund/Credit*

Exchange

*Please note a refund will be issued on full priced items only, sale items will receive an online and instore credit.

*Please note that if you are returning an item, your loyalty reward used on the purchase will be forfeited.

PLEASE SPECIFY ITEM/S YOU WISH TO EXCHANGE FOR (IF APPLICABLE):

QTY	STYLE NAME	COLOUR	SIZE

PLEASE SEE OUR RETURN POLICY BELOW:

Whether you have purchased from a Tony Bianco Boutique or our Online Boutique the process is the same. If you have a change of mind, you can return or exchange any full priced item that is unworn and in its original condition to any Tony Bianco Boutique or the Online Boutique within 14 days of order receipt to receive a Full Refund, Exchange or Store Credit. Reduced or Sale Merchandise returned to our stores, within 14 days of purchase, can be exchanged or a Tony Bianco Store credit issued where an exchange is not possible (a Tony Bianco Online credit may be requested for returns sent back to our Online Boutique). Returns will be accepted on any faulty merchandise returned to a Tony Bianco Boutique or our Online Boutique to any within a reasonable time frame, after assessment by a Tony Bianco representative. Tony Bianco reserve the right to repair or replace items deemed faulty. Please note that this excludes made to order styles and all accessories (Shoe care, hats, watches and jewellery). For any purchases of product made outside of a Tony Bianco Boutique, the return must be processed at the business where the original purchase was made.

For full terms and conditions, please visit our Help Centre at www.tonybianco.com.au

enquiries@tonybianco.com
1800 790 799