

**IMPORTANT
AUSTRALIAN MANUFACTURER'S WARRANTY**

The warranty set out below replaces any other warranty information in the manual enclosed with your product.

OTTO BOCK WHEELCHAIRS AND MOBILITY PRODUCTS

All OTTO BOCK branded wheelchairs and other mobility products are warranted against faults in material and workmanship for two (2) years from purchase by Otto Bock Australia Pty Ltd. This warranty period does not apply to batteries and actuators, which are warranted for one (1) year from purchase.

This manufacturer's warranty does not cover:

- replacement of parts or consumables, such as tyres, castors and cushions, due to normal wear and tear; or
- any defects caused by misuse or abuse, failure to assemble, operate or maintain the product according to the supplied instructions, accidental damage or any alterations made to the product which are not authorised by Otto Bock Australia.

To claim under this manufacturer's warranty, please contact the dealer from whom you purchased your product. Alternatively you can contact Otto Bock Australia directly using the contact details below. Once we receive your claim we will assess your product and if the fault is covered by this warranty, the product will be repaired or replaced. We may replace the product with a similar alternative product of our choosing if the original is no longer available. For claims under this manufacturer's warranty, it is your responsibility to transport the product to and from us at your own cost.

The benefits given by this manufacturer's warranty are additional to other rights and remedies that you may have under any laws applying to the supply of these goods. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Otto Bock Australia Pty Ltd
ABN 35 001 242 360
PO Box 7224, Baulkham Hills Business Centre, NSW, 2153
Tel: (02) 8818 2800
orders@ottobock.com.au
www.ottobock.com.au