



JLW Instruments strives to deliver exceptional service and the highest quality calibration and repair services available for your instruments. Please take a few moments to tell us how we're doing.

Prefer to take this survey online? Visit JLWinstruments.com/survey

Least Satisfied

Most Satisfied

How satisfied were you with the service you received?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was the information on the certificate accurate and complete?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was the unit returned clean and in excellent working order?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did the lab perform all the work that you expected?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was the turn-around time able to meet your needs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were the communications with the lab clear and effective?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, how would you rate this JLW service?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If our service was unsatisfactory, please explain? _____

What types of JLW products or services are you interested in?

- Force Instruments Material Testing Machines Torque Instruments
- Industrial Weigh Scales Pressure/Temperature Measurement

What other services would you like to see us provide? _____

Name _____ Company _____

Email _____ Phone _____

Address _____

City _____ State _____ Zip _____

Please return by mail, email, or fax to:
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