

King Song App Guide

1. Download App



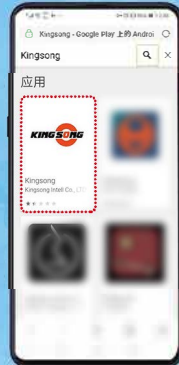
Android QR



iOS QR

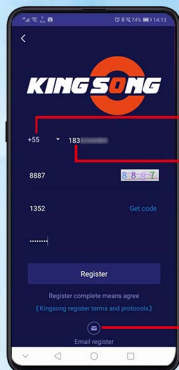


iOS App Store 'Kingsong_NEW'



Google Play 'Kingsong'

2. Create App Account - choice of registering with phone # or email

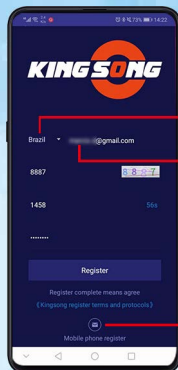


Select Country

Local Mobile Number

Select to use email instead

Register with mobile number



Select Country

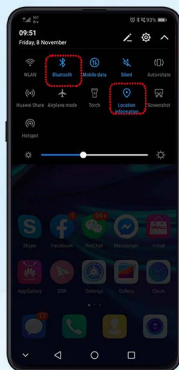
Email Address

Select to use mobile number instead

Register with email address

3. Enable Bluetooth & GPS

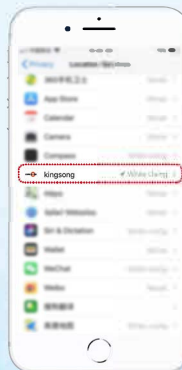
Without bluetooth and GPS sharing enabled, the app may not function properly



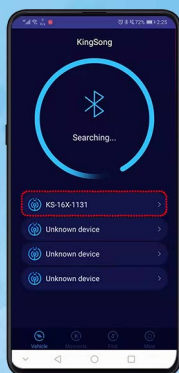
Android



iOS Settings



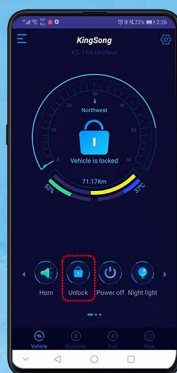
4. Connect Your EUC & Unlock



Searching



Connecting

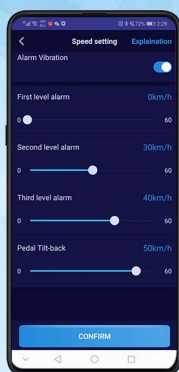


Main Screen



Unlock

5. Speed Alarm Settings



Default Pedal Tilt-back: 20km/h. You are strongly advised to ride 10km to get used to the performance, alarm beeps, pedal tilt-back feeling and other safety controls before you adjust speed settings.

6. About Max Speed and Travel Range

Data Sources: 1. Weight 60kg 2. Flat Cement Pavement 3. 25 degree Celsius 4. Windless condition
5. Full Charged (KS-18L/18XL/16X: 83V)

Attention:

- In any situation, please do not lean forward when the pedal is tilting back!
- During tilting back, you should clamp the wheel body tightly and slow down until you recover to normal riding status.
- With a non-fully-charged battery, when the EUC alarms four rapid beeps, you've reached the speed limit for the current charge. If you continue to lean forward to accelerate strongly, it will cause "soft pedal" as you lose torque and you may fall.
- The higher your speed, the less power / torque the wheel can provide. Please do not lean forward hard when your speed reaches 70% of speed limit. Please accelerate slowly and exercise caution as aggressive riding may cause a loss of torque if you exceed the maximum output of power to the motor.

7. Potential EUC Dangers

- ① Lack of protection / helmet ② Over-lean / Over-speed ③ Severe weather ④ Lack of awareness to obstacles
⑤ Over-confidence as a new rider

Please read the user manual carefully to understand every parameter, usage, & safety controls of the wheel. If you find the EUC becomes abnormal, please contact **EUCO** for technical support!

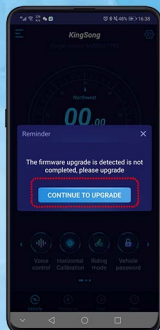
8. Firmware Upgrade

Avoid a loss of connection during upgrade:

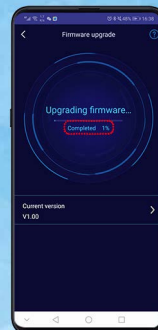
- Please keep the mobile phone close by within 1 meter from the wheel.
- Please keep enough mobile charge, wheel charge and good network environment!
- Please leave the APP running in the foreground - do not minimize or close the app & avoid any possible interruptions

If the firmware upgrade process fails, it could damage the control board.

Firmware Upgrade Failure



When the upgrade begins, please wait 5~10 minutes until the process completes. Leave the app running in the foreground to avoid upgrade failure.



If the upgrade does fail, you can attempt again by choosing 'CONTINUE TO UPGRADE' dialog box. If you don't see an option to continue the upgrade, please long touch the power button for 10 seconds to power off the EUC completely. Turn the EUC upside-down as shown below. Press the power button for 3 seconds and try to reconnect the app with the wheel to finish the upgrade.



Note: If the above steps are not useful, please contact us at EU.CO.US for help!

9. Pedal Horizontal Calibration

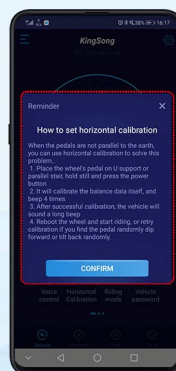
When do I need to calibrate?

1. After firmware upgrade
2. Pedal is not parallel to the ground before riding
3. Pedals dip forward or backward while making turns
4. After hard crash / impact

Steps:



1. Connect the wheel, and slide the quick function area until you see "Horizontal Calibration"



2. Please read the dialog box



- Place the wheel on a stand or rest the pedal on a horizontal stair or ledge so the EUC is perfectly upright.



- ④ Power on the wheel and keep the wheel vertical to the ground until you hear the 5th beep.
NOTE: Please grip the handle in case the motor engages when horizontal calibration is finished.

Need Help?

Look for answers
or reach out to us at
www.euco.us/support

EUCO
euco.us

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