

NEON BLONDE

ONLINE STORE RETURN FORM

QTY	STYLE CODE	DESCRIPTION	REFUND COST	REASON CODE	CODE OPTIONS
					1. WRONG SIZE
					2. ITEM FAULTY
					3. INCORRECT ITEM
					5. OTHER (PLEASE SPECIFY)

HOW TO RETURN YOUR PURCHASE

Want to return something? Please follow the returns guidelines below. Simply fill out the form and send it back to us with the item in its original condition with all tags attached. Items that have been worn will not be refunded. The item must be returned within 7 days of receiving your delivery unless the item is deemed faulty. For health and safety reasons, if a faulty item has been worn it must be washed or we will be unable to accept it and it will be at your own cost to have it returned to you.

We do not exchange, only refund when you have returned the original item. For any replacement items you will need to place a new order through the online store.

Please complete all fields in the form to ensure your return is processed as quickly as possible. Please note that returns can take up to 7 days to get back to us (longer for overseas).

Return all parcels to:

NEON BLONDE: PO BOX 218, TOORAK, VICTORIA, 3142 AUSTRALIA

Please include your postage receipt with your parcel - if your item is deemed faulty or you received the wrong order we will refund your postage costs. With regard to faulty items, if our quality control team deems the item not faulty, then postage will not be refunded and you will be required to pay for postage should you wish the item returned to you. We are not responsible for your package whilst in transit to our head office.

For any other information regarding our returns policy, please view our Delivery & Returns page or contact us via e-mail at info@neonblondeofficial.com

Returns check list:

1. The item/s that are being returned.
2. Completed 'Online Store Returns Form'.
3. Original receipt of postage costs for faulty product ONLY.
4. Faulty items are washed.

THE NEON BLONDE ONLINE STORE DOES NOT ACCEPT RETURNS ON SALE ITEMS.

DATE: _____ ORDER NUMBER: _____

If you received a faulty item, please state clearly below what the fault was so that we can resolve it for you as quickly as possible.

Contact Details: (Please fill out ALL details in full as on your order)

Name: _____

Email: _____

Address: _____ Suburb: _____

State: _____ P/C: _____ Country: _____

Contact Number: _____