



LAURA JAMES

CARE GUIDE

JACOB



HOME - GARDEN - LIFESTYLE

FABRIC FEATURES

Due to the methods of dyeing used with certain fabrics, there may be variations in colour and shading, which can occur within the same batch and are quite normal.

Every effort is made to ensure that the products supplied correspond as closely as possible to the images used on our website, however, variations may occur during normal manufacturing between batches, and due to the unique characteristics of natural materials.

UPHOLSTERED FURNITURE;

Given the correct care and maintenance these will give you years of comfort and satisfaction, please familiarise yourself with the information below to ensure your complete satisfaction.



LEVELLING, ASSEMBLY AND MOVING PRODUCTS

- Furniture must be positioned on a level solid surface to ensure the product does not rock and damage the frame, use felt pads on feet to assist if floor is not level
- Protect wooden and delicate flooring from possible marking by feet or castors by using felt pads or castor cups.
- Removable legs which screw in may loosen with use, check monthly that they are secure by gently turning, and be careful not to over-tighten.
- Avoid dragging or dropping your upholstery onto corners or feet, or leaning back on two legs as this may cause damage, lift with two people and place down gently in place.



SUNLIGHT AND HEAT

- If upholstery is exposed to direct sunlight for long periods of time it will cause the colour and fabric to deteriorate. Use in hot and sunny conservatories is not recommended.
- At least a 30cm clearance from heat sources such as radiators is advised to prevent colour change or permanent marks occurring.
- Do not place hot items such as cups, laptops or hot water bottles on the fabric as this may mark
- We do not recommend locating products in excessively high or low temperatures, or where the environment is often damp as this may cause product issues.

FIRE RETARDANCY

- All foam is manufactured to meet stringent flammability regulations; additives used to comply with this standard may occasionally give rise to a slight odour that will dissipate once the product is unwrapped, aired and in use.

MAINTENANCE AND CARE INSTRUCTIONS

CLEANING

- Regular cleaning with a soft brush and/or gently vacuuming helps keep your furniture looking its best as accumulated dust will accelerate the wear of covers.
- Periodic cleaning of the entire piece is essential to maintain appearance and prevent premature fading and wear as ground in dirt will damage the fabric.
- All upholstery products should be professionally cleaned in situ unless otherwise stated. We recommend using a reputable specialist upholstery care professional and requesting a colour fastness test is performed and is satisfactory on an inconspicuous area before cleaning commences as Laura James cannot take responsibility for third party actions.
- Do not wash covers unless it is specifically stated that you can, as doing so could result in a loss of fire retardant properties and cause fabric durability issues.
- Remove all spills immediately. Blot liquid spills with a clean, dry, white cloth; work towards the centre of the spill. Do not rub or use abrasive cleaners as this may damage the furniture. Should the piece become stained or suffer other damage we recommend professional help is sought.

MAINTENANCE AND CARE INSTRUCTIONS

CARE

- Avoid sitting on the arms or edges of furniture as this may cause distortion. Pushing feet against or placing them on the arms may cause damage to the arm or frame.
- Please do not allow your furniture to be jumped on as this will damage the frame.
- Take care to prevent sharp objects such as toys, buckles, garment studs and heels from coming into contact with your furniture as they may cause damage. We recommend you discourage domestic pets from climbing on or clawing upholstery. If snags do occur do not pull them, thread back in gently.
- Avoid contact with chemicals such as household and baby wipes, hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials other than those recommended as these are likely to damage the surface.
- Take great care when unzipping covers and replace them correctly, never force a zip, and avoid trapping fabric when fitting or lifting items by the zips.

Following the guidelines above will ensure product performance is maintained. Laura James is not responsible for defects caused by the misuse of your product.





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