

Customer places order via RoomReady website.

A RoomReady Project Manager contacts the customer to schedule a **Project Kick-off Meeting**.

Project Development

Routine meetings are scheduled between the customer and the Zdi project team to review project status, answer questions, and address any concerns.

Prior to installation, the RoomReady Project Manager schedules an **installation coordination meeting** with the customer and our skilled Zdi installation team.

Installation

The RoomReady Project Manager works with our Lead Technician to ensure the project installation is completed per the approved design, in a timely manner, and on budget.

Once the installation is complete, the Lead Technician **reviews the overall functionality** of the system with the customer.

Soon after project turnover, Zdi will provide the customer with as-built drawings, owner's manuals, a commissioning report, and a customer satisfaction survey.