

## **Picky Eater Policy:**

Our Picky Eater Policy allows you to try new foods for your dog or cat worry-free. If your pet does not like or does not do well on a food you purchase at Incredible Pets, you can exchange it and try another.

### **How it works...**

- The food must be in the original bag and we need to have your receipt or online order number.
- At least half the food must be left.
- We offer store credit or online gift cards only, refunds are not given for opened food.
- If you are returning a case of canned food you will receive a full refund if only 1 can has been opened. If more than 1 can has been opened, you will receive a refund for 1 open can plus any unopened cans.
- If you have any questions or concerns, please reach out to our customer care department for more information. [customercare@incredpets.com](mailto:customercare@incredpets.com)