

# RC-MK V PLUS USER MANUAL



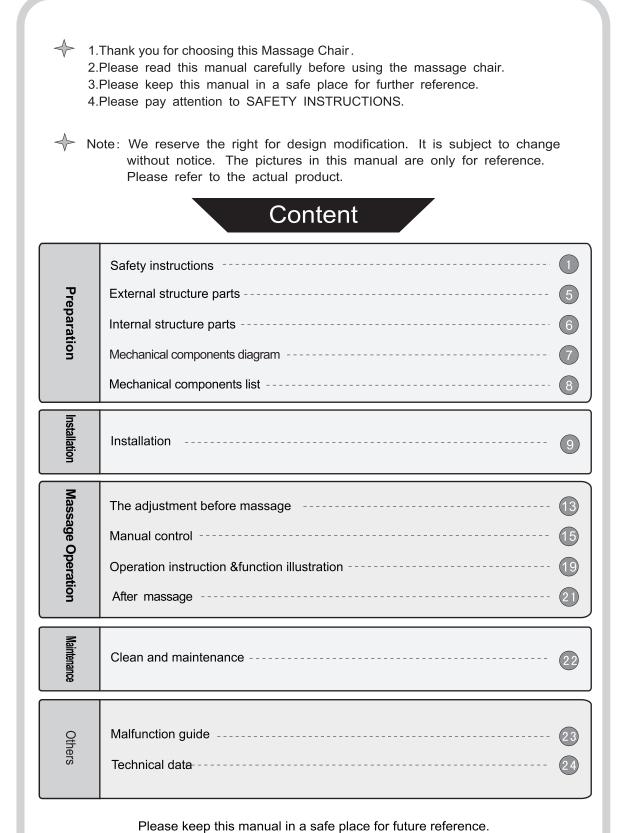
www.relaxonchair.com Tel. (866) 647-3496 Developed in USA / Manufactured In China

Please read SAFETY INSTRUCTIONS carefully before using the chair.

# RC-MK V PLUS

#### **Function Introduction**

- 1. With the national invention patented massage on the back, the massage chair can achieve kneading, knocking, Shiatsu, tapping and rubbing etc. It can create close to the manual massage of the kneading techniques, which can make the massage as comfortable as hand massage.
- 2. With the acupoint tracking detection functions, it is suitable for different height and size of people to carry out accurate massage.
- 3. Combined with ergonomics and long L-shaped curve guide, so you can fully enjoy the head to thighs massage, to quickly relieve the effect of spinal pressure.
- 4. One-button zero-gravity function, can effectively relieve the pressure on the spine and joints, so that you experience true zero gravity experience.
- 5. 10 cm away from the wall before the slide function, the back of the chair can be placed near the wall, save more home space, and let you enjoy a massage experience in a limited home space.
- 6. Footrest with a full range of rolling and airbag massage function, by stimulating the reflex zone, smooth the body meridians, regulate and restore the body organs function, and improve the body resistance and immunity effectively.
- 7. Legrest covered with multi-layer of airbags, massage on the leg muscles by pulse pressure, promoting blood circulation, and recovering the leg energy.
- 8. Armrest with all-arm pulse pressure massage function, achieving the arm massage and palm acupressure points shiatsu, to improve blood circulation, and relieve hand numbness.
- 9. Buttocks with multiple sets of airbags, can completely cover the buttocks and thigh, to achieve the different position alternately squeeze, eliminate fatigue fast.
- 10. Leg and foot angle can be freely adjusted to any angle, and can extend within the range of 15cm. It is suitable for different height of people to use.
- 11. User-friendly simple controller with high-resolution LCD screen, can display massage parts, techniques and status in real-time.
- 12. TCM heating therapy in the waist, promoting human blood circulation, relieving the back pain, and protecting the spleen and stomach.



## Safety instructions



Please read this manual carefully to make sure the installation and operation of the massage chair is correct.

• "Safety Instructions" is provided in both Warning and Caution for important safety

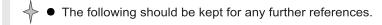
information.

Both Warning and Caution are important safety caution, please pay more attention.

Warning	This sign indicates warning of causing possible death or hurt to body.	
Caution	This sign indicates caution of causing possible hurt or damage to things.	

#### Symbol meaning

0	This sign indicates forbidden behavior.	<b>®</b>	This sign indicates self disassembly is forbidden.
This sign indicates must follow instruction to operate.		<b>9 5</b>	This sign indicates correct operation of cable.





#### Warning

	Warning	
	<ul> <li>Osteoporosis patient;</li> <li>People with heart disease including embedded pacemaker or other medical electronic device inside the body;</li> <li>For pregnant women or people not healthy, please consult doctor before use;</li> <li>Patients with a high fever forbid to use this machine.</li> <li>Perceptual disabilities patients forbid to use this machine.</li> <li>People over 80 years old forbid to use this machine.</li> </ul>	People who are not suitable to use the chair
	<ul> <li>Kids and the drunk people are not allowed to use the chair;</li> <li>Please don't sleep in the chair.</li> </ul>	
•	<ul> <li>Make sure there are no kids or pets or other objects around (under, behind or in front of) the chair at the moment of backrest, leg-rest up/down or leg-rest retraction/extension from reclining position.</li> <li>During operation, if you have body abnormal, please stop the operation and go to consult your physician.</li> <li>Please do not take strong massage on the head.</li> <li>Do not massage belly or knees, be careful when massage neck.</li> <li>Children or pets are not allowed to play on the chair especially during massage. Standing or sitting on the back or armrest is not allowed either.</li> <li>Those who move around difficultly or can't express themselves must be taken care of strictly and continuously during massage.</li> </ul>	Accident/injury
	<ul> <li>Insert the plug of the chair into correct and suitable power socket.         Make sure the plug is completely inserted into the socket to reduce short circuit or fire risk.     </li> <li>Unplug the power when not in use, stop all massage functions and turn off on/off key before unplugging.</li> </ul>	Fire and electric shock
	<ul> <li>It is prohibited to use the massage chiar while any items covered the massage chair ventilation holes.</li> <li>Massage cushions of the chair are not allowed to fold for storage.</li> <li>The machine is forbidden for no-load running for a long time.</li> </ul>	Accident
$\bigcirc$	<ul> <li>Power cord, plug, socket can't be used in broken or loose contact condition.</li> <li>Don't use other electric power except rated voltage in case of fire, electric shock or any breakdown.</li> <li>Any broken, re-process, knotted, twisted power cord or pressed under heavy cargo is not allowed to use.</li> </ul>	Fire and electric shock
	<ul> <li>If the chair works dysfunctional, or is broken, splashed with water or falls into water, please have it repaired by professional repairman or send the chair to assigned service agent. Self-modification, disassembly or maintenance is forbidden.</li> <li>If power cord or plug is damaged, please don't replace it yourself, please contact us or appointed dealer for replacement.</li> <li>To avoid electric shock or body hurt, please don't open or disassemble any part of the chair, there is not any attached part of the chair for maintenance by customers.</li> <li>Check leather or cloth material on the back and other areas is broken or not. If broken, even though it is small, please stop using the chair, unplug the power and have it repaired</li> </ul>	Disassembly and maintenance



	Caution	
	Please operate the chair in a flat or level place	To avoid sudden falling.
	Position the chair 10cm from the wall to allow for sufficient space to recline up and down.	To make sure the back lying.
	The maximum suggested operating time is 20mins.     5mins for each position beginning with the slight- step massage. Along continuous massage in the same position may cause uncomfortable feeling.	Too long time massage is bad for your body.
	<ul> <li>Before sitting on the chair to avoid injury please inspect everything to confirm that the massage heads are in the correct position.</li> </ul>	To avoid accidental injury.
0	<ul> <li>Please make sure that the power switch is at the "OFF" position before inserting the plug into the socket.</li> </ul>	To avoid accidental injury.
	Turn off all controls before removing plug from outlet.	To avoid the accident when turn on the power.
	Make sure the plug completely insert into the socket.	To reduce short circuits and any fire hazard.
	Checking whether any damage on wire, make sure no water or rubbish on wire.	
	Installing earth wire in correct way. The plug must be inserted into socket with earth connect, the earth connect couldn't be bend or cut off.	To avoid electric shock in any leakage or breakdown.
	<ul> <li>Don't press with hands or step on the massage heads with feet.</li> <li>Don't put hands between the working massage heads.</li> <li>Don't put hands or feet in the gap of mechanical parts.</li> <li>Don't drop or embed anything into the slot of massage chair.</li> <li>Don't stand or sit or put anything on the backrest, armrest or leg-rest.</li> <li>Don't stand on the chair during operation.</li> <li>Don't move the chair during operation.</li> <li>Don't pull out the plug or turn off the power during operation.</li> <li>Don't put your hands or head between leg-rest or beneath.</li> <li>Don't use the massage chair while wearing hair ornaments.</li> <li>Don't put hard things in pocket when take buttocks and huckle massage.</li> <li>Don't sit or press on the backrest when the chair is in reclining position.</li> <li>Don' t use at bare skin or were thin clothes, thin clothes may can achieve better massage effect, But it also may cause irritation to the skin or cryogenic burns.</li> </ul>	To avoid accidents or injury
	<ul> <li>Keep the chair away from heat, wet, sharp things and corrosive, inflammable, explosive environment.</li> <li>To use electric blanket or other heating products on the chair is forbiden.</li> <li>Don't put in the space of dust serious or corrosive gas environment,</li> <li>Don't put the chair in a small space places or use in the bad air circulation places.</li> <li>Keep the chair away from stove or other heating products.</li> <li>Don't put the chair directly under the sun or other high temperature places.</li> </ul>	To avoid fade, discolor on upholstery or hardened, deteriorated on PU.
	Don't use the chair outdoor.	

	Caution				
	<ul> <li>Don't use or store the chair in the wet environment like nearing the swimming pool, or bathroom.</li> <li>Keep the chair and remote control dry all the time.</li> <li>Don't use the chair when your body is wet.</li> </ul>	To avoid leakage or electric shock.			
	<ul> <li>Make sure to install the earth wire in correct way(Incorrect install way may cause electric shock. If you don't know how to install, please find a professional electrician)</li> <li>Don't use plug adapter (If the enclosed plug doesn't match with socket, please don't change the plug by yourself and find a professional electrician to install a matched socket. )</li> </ul>	To avoid electric shock.			
	<ul><li>Unplug the power before cleaning the chair.</li><li>Unplug the power after using the chair.</li></ul>				
	Unplug the power when any damage on the power.	To avoid electric shock or fire harzard.			
Hold the plug to unplug the power but not try to pull the wire to unplug the power.					
	To avoid accidents				
	Unplug the power immediately when electricity goes off.  To avoid damage or accide when power on again.  To avoid damage or accide when power on again.				

#### Grounding instruction

\*The chair is equipped with a cord having an grounding conductor. The plug must be plugged into an appropriate socket that is properly installed and matched with the plug.

#### Replace fuse



\*When the fuse is burned out, please turn off the switch and unplug the power. Opening the lid covered the fuse which is located in the switch box. Using a same size fuse to replace the old one, then cover the lid. Or you can find an electrician to replace the fuse.





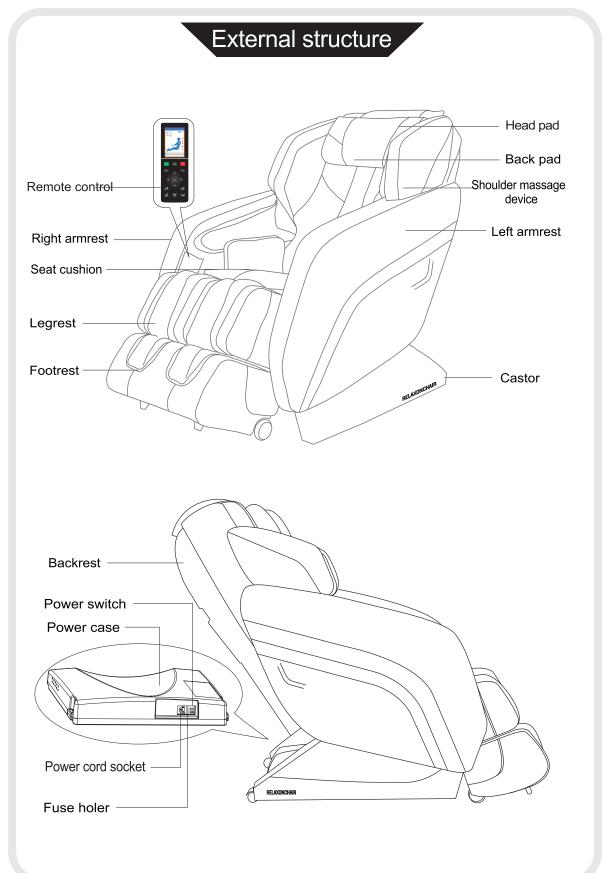
Earth wire is not allowed to be in these places

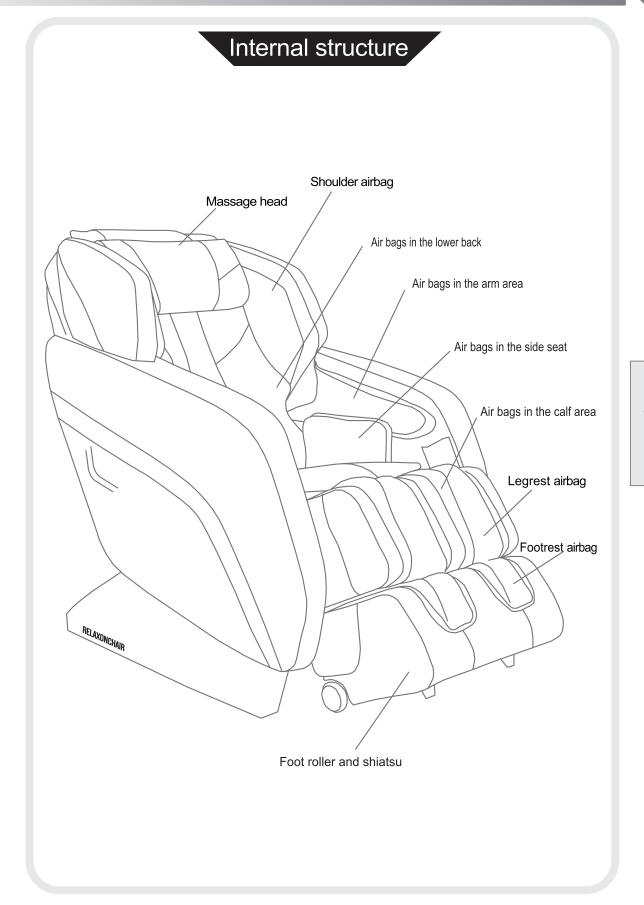
Gas pipe: probably cause explosion or fire.

Phone wire and lightning rod: probably cause electric shock and fire when thundering.

Water pipe: earth wire is useless where there are plastics

# External structure parts





# Mechanical components diagram Explosion Diagram

# Mechanical components list

NO.	Name	Q' ty	NO.	Name	Q' ty
1	Remote control	1	22	Pillow	1
2	Right side fender	1	24	Right armrest assembly	1
3	Air pump	1	25	Seat frame surface assembly	1
4	Connecting rod	1	26	Right side of seat airbag assembly	1
5	Legrest &footrest	1	27	Seat support bar	2
6	Front fender	1	28	Castor	2
7	Left side fender	1	29	Power case assembly	1
8	Left side of seat airbag assembly	1			
9	Backrest electric actuator	1			
10	Bottom seat frame assembly	1			
11	Footrest electric actuator	1			
12	Sliding rail	2			
13	Top seat frame assembly	1			
14	Left armrest assembly	1			
15	Electric magnetic valve	2			
17	Massage machine	1			
18	Back cover assembly	1			
19	Back frame assembly	1			
20	Backrest covering cloth assembly	1			
21	Back and seat cushion	1			

Installation

Installation

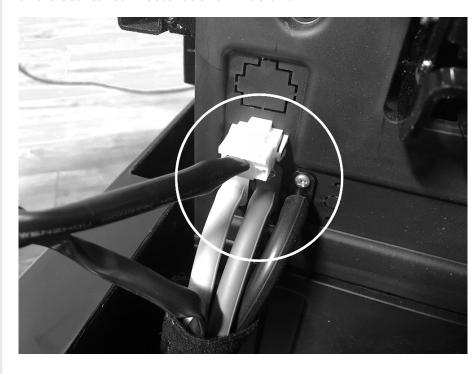
#### Installation of Foot Massager

First Remove two screws shown on below picture and lift up top cap as shown. Place the foot massager closer and connect three air hoses by matching color and electrical connecter as shown below.





Place the foot massager closer and connect three air hoses by matching color and electrical connecter as shown below.



#### Installation (2)

Lift foot massager and attach accordingly and close the top cap then put screws back in to lock foot massager in place.





Attach top Velcro to bottom of seat cushion Velcro to seal between seating and foot massager.



Installation

Cushion, head pad onto the backrest and connect the two parts with zipper and velcro.







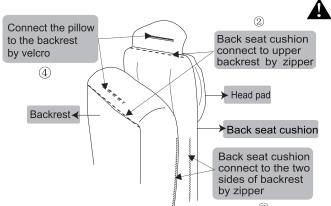
Zipper position on

the back cushion

Back seat cushion Head pad

★ Warm tips In order to get exact correct body test data for comfortable massage effect, when you sit on the chair, please make the bottom rim

of the head pad flush with your ears before zippering the said two parts.



Installation of back seat cushion should pay attention to: make the middle part of back cushion align to the middle part of backrest

Back seat cushion zipper connect to seat, connect the velcros between



There are two heating wire connectors on the back cushion and the seat cushion, connect them together

Finally, take the hand controller out, and place it into the controller bag that is inside of the right armrest.



#### Installation (4)

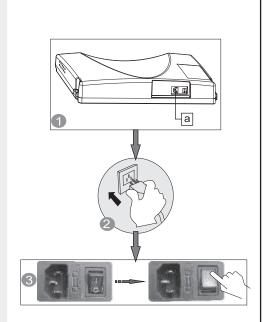
#### Step 8. After the Assembly

After the assembly, please operate the chair in this order:

- 1 Plug the cable line in the hole a on the power box as shown in the right picture.
- Hole a connect with one end of cable line.
- 2 Insert the plug of cable line into the socket.
- 3 Switch on.(Switch on/off "O/I", press I down to turn it on.)
- 4 Enjoy the massage by using the remote



Make sure the switch is off before you insert the plug of cable line into the



#### Caution



Don't use the chair in wet places liks near swimming pool, bath room to avoid leakage or electric shock.



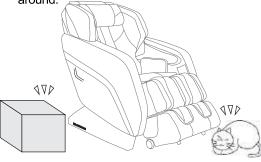
Don't use under sunlight or near stove or other heating place to avoid upho-Istery deteriorated.



Please use chair in flat place to avoid chair falling or noise or other unexpected

#### Check places in front

Check the areas when back and leg extending, make sure no people, pets or other things around.



#### Check power cable, pluq

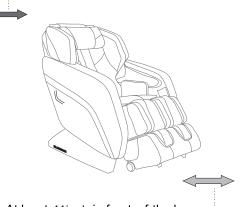
- (1) Clean the dust on plug on time. (using dry cloth).
- (2) No damage, re-do, bend, stretch, tie or press with heavy thing(especially can't be pressed by the chair) on power cable.



#### Check environment

#### Space size for using the chair

At least 3inch from wall.



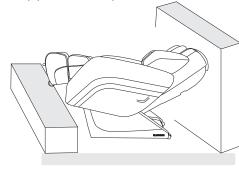
• At least 11inch in front of the leg.

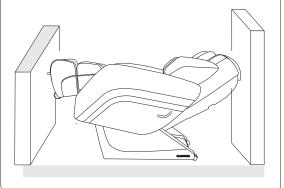
#### Check surroundings

When the backrest or legrest reclines or extends, please pay attention to:

(1) Check any person or things in every direction.

(2) Check the space size.





#### How to move massage chair

#### /! Caution

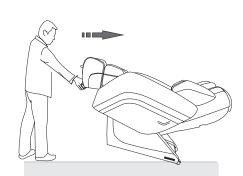
Don't move chair when it's working in case of accidents or damage

#### How to move

- avoid damage when moving.
- \* If you plump the chair, it may damage the inner parts of the chair may get damaged.
- Don't use the castor if the floor is wooden or other easy damaged material. It will need 2 or more persons to lift the chair.
- Make sure the power is off and the plug doesn't touch the floor(It's better to let the chair in standing status to avoid theback crashing the floor)

#### Normally

1 Lift up the legrest to make the gravity fall on the castor. Then push chair to destination and set it down



Please hold the footrest to move the chair as shown in the picture in case any scratches on the leatherette

#### Adjustment before massage

The adjustment before massage

#### Before adjustment

Please make sure the massage head in right position before sitting on the chair (to avoid massage roller hitting your head)



→ Acupunture point track testing confirm acupuncture point

If massage head can't detect when acupuncture point positon detecting, shoulder position was default to the highest postion.

**Right position:** Your back cling to the chair back, the head clings to the pillow. The remote control gives "beep" sound after

acupuncture point tracking detecting finished, when micro-adjustment is needed, just press up/down key on the remote

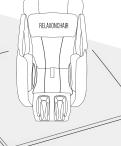
※ Avoid for the massage head detecting your acupunctuer point postion not right, otherwise you won't get good massage.

#### Kind suggestion



When you feel the intensity isn't strong enough, take off the pillow or cushion.

 Because the chair is heavy, it may ruin your floor in long time setting. Please put a blanket or other soft things to RELAXONCHAIR protect your floor.

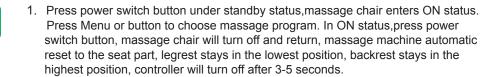


Manual control

Massage operation

#### Manual control Speed: ∎∎ 20 min Width: ∎∎ Intensity: ∎∎ Set function by pressing Menu key. On/Off -Quick On/Off Emergency off relaxation Quick relaxation Menu-Menu Auto Auto Up Confirm button OK Left -Right Down legrest up backrest up& Legrest down Legrest up& legrest down backrest down Zero-Gravity







2. In ON status, press it to enter quick relaxation auto program, there is relative status screen display. Default massage time is 8 minutes. Press it again to stop.



3. In On status, press it to stop all the on-going massage immediately, all the button not working, if user wants to continue massage, please press On/Off button to turn on controller.



4. Press this button in Main interface to switch to menu interface, user can set different function for massage chair. Press it in Menu interface to return to main interface.



5. In ON status, press it to switch an auto program each time, five auto program for choice: Recovery, Pain relief, Stretch, and relative screen display is shown on controller.



6. Direction button has 4 buttons, they are Up, Down, Left and Right. In Menu interface it is navigator button, user can press Up or Down to choose menu fast, and press Left or Right to enter previous or next menu, What's more, Up and Down button can be used to adjust massage position in acupuncture point tracking detecting finish and point massage.



7. In ON status and under Menu mode, press it to confirm menu choice and enter next menu.



8. Keep pressing this button, legrest goes up, release it, legrest stop moving. Controller screen will show position adjusting... when adjusting the position of massage chair.



9. Keep pressing this button, backrest goes up, legrest goes down, release it, backrest and legrest stop moving. Controller screen will show position adjusting... when adjusting the position of massage chair.



10. Keep pressing this button, legrest goes down, release it, legrest stop moving. Controller screen will show position adjusting... when adjusting the position of massage chair.



11. Keep pressing this button, backrest go down, legrest go up, release this button, backrest and legrest stop moving. When adjusting sitting position, it shows seat position adjusting... in controller screen.



12. In On status, press this button, massage chair will go into zero-gravity position, press it again to return to default position.

#### LCD display graphic description

#### Main interface 🌃 20 min Speed: Width: ■■ Intensity: ■■ chair start working. Kneading Tapping Knocking Pressing Zero gravity Set function by pressing Menu key. Massage time left

Press "ON/OFF" button when power is on, a buzzer beeps once short and brittle. LCD screen display main interface and enter standby mode. Buttons are flexible, LCD display is normal, without abnormal blinking. Main interface shows massage position, method, time, heating, current massage status etc., all information will be updated timely when the

Massage position

- Massage speed (slow, mid, fast)
- Massage width (narrow, mid, wide)
- Air intensity ( weak, mid, strong)

#### Menu interface

Language

Select by the navigation keys

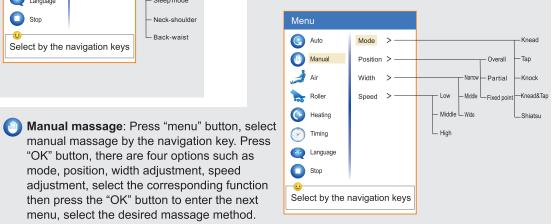
Stop

Manual control

Auto Manual Manual Pain relief 🧀 Air Stretch Rolle Yoge Timing

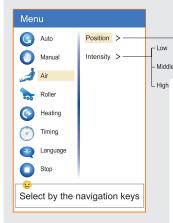
Press the "menu" button in the main interface, it will switch to the menu interface, user can set all massage function. Press the "menu" button in the menu interface will exit and return to the main menu interface.

Auto massage: Press menu button, the cursor defaulted to stay on the automatic massage program menu. Then press the "OK" button to enter automatic mode: Recovery, Pain relief, Stretch, Yoge, Experience and Special. The special massage including four automatic massage programs.



- 1. when choosing massage manipulation the default position for the whole massage, only once shoulder height detecting.
- 2. Part and fixed point massage do not need shoulder height detecting, in the process of shoulder height detection (the shoulder height detection not end) switch to the part and fixed point will stop the shoulder height detecting into the corresponding function., then if switch back to the whole massage or other method again, the shoulder height, detecting will test again.

#### LCD display graphic description



Start

Menu

Auto

Manual Manual

Air

Roller

Heating

Language

Timing

Language

Select by the navigation keys

Stop

Air: After press MENU button, choose "air pressure" through navigation key, Press "OK" button, there are two kinds of air pressure related function: Position and Intensity; Choose the corresponding function, then press "OK" to enter next menu and choose required function.

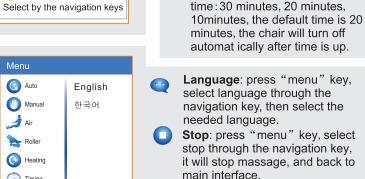
roller massage by the navigation key, press the "OK" button, Press "OK" button, choose rolling massage mode. In all Auto massage mode, foot roller massage defaults "ON", if you don't want foot roller massage, Please press "Stop"button which is list in the foot roller function menu. During "full body" and "legrest &footrest" air pressure,

in the foot roller function menu. During "Hand and shoulders" and "Hand and seat" air pressure massage, foot roller massage defaults "OFF", if you want foot roller massage, press "Quick" or "Soft" button which is list in the foot roller function menu



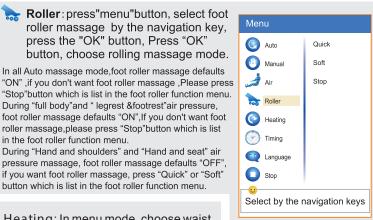
- Middle

Heating: In menu mode, choose waist or seat heating by navigation key, and on or off two kinds optional, heating area can be displayed on the screen.



After Power is on, the first time to use auto program, massage chair will start acupuncture point position detecting, and "acupuncture point tracking ... " will be shown on screen display. After acupuncture point tracking detecting is finished, buzzer will

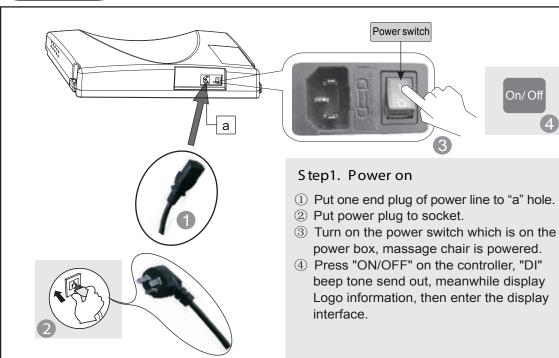
tick 5 times (once every second), meanwhile, the massage machine is located in shoulders position, if user think the position is not proper, press Up and Down to adjust, when adjusting, "acupuncture point adjusting..." is showing on screen display. Default working time is 20 minutes. (Massage chair will turn off and return after the massage is







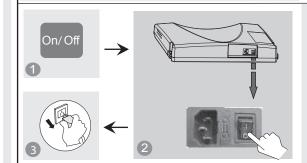
#### ON/OFF



#### Step2. Massage

- ① Operate according to controller operation
- 2 When massage stop, massage machine return to the default position, meanwhile "Shutting down" displayed on the controller, controller off after 2-3 seconds.





#### Step3. Turn off the power

- ①When the chair is On, press On/Off button to turn off the massage chair and it will restore automatically.
- 2)Turn off the power switch on the bottom of the back of chair after the rollers stay at storage position.
- ③Unplug the power plug from the socket.



Warning

1. Before using, pull up the pillow, back cushion etc. to check if the PU material is broken, if there is damage, please stop using, unplug the chair, and ask for repairment.



Attention 2. Only plug to proper socket.

- 1.Before sitting down, make sure there is no things pinched between armrest, legrest, backrest and seat of the chair.
- 2.Make sure the chair is in returned position before using.
- 3.Do not stand on it when using the massage chair.

#### Function Illustration

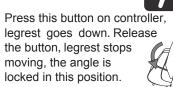
Legrest Up



Legrest extend and retract Legrest can extend or retract within a range of 5-6 inch



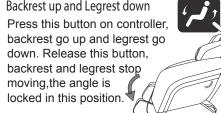
Legrest Down



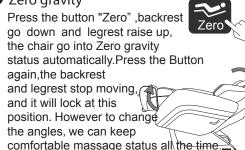
locked in this position. Legrest up and backrest down Press this button on controller.

backrest go down and legrest go up. Release this button backrest and legrest stop \ moving, the angle is locked in this position.

 Backrest up and Legrest down backrest go up and legrest go down. Release this button, backrest and legrest stop moving the angle is locked in this position."



Zero gravity



Arm massage

Put arms between arm airbags before the embedded airbags filled with air. It will perfom pinch massage techniques to arms and hands after airbags inflating.



Shoulder massage Multilayer extrusion airbags is deployed on both sides of the shoulder. Achieve pressure shoulder stretch massage, relieve shoulder fatigue.



Foot roller massage

Footrest parts with roller massage and air pressure massage function. Through stimulating the foot reflex zones, and clear the body meridians, regulate and restore human organs function, improve the body resistance and immunity effectively.





- 1. Please make sure there is no people, no pets or any stuff within range for backrest to avoid unexpected hurt or
- When adjusting the backrest, be careful the gap between the backrest and armrest.
- 3. When the legrest is moving, please do not stand on or leave from the seat, do not stop the legrest from moving in case of causing damage to the chair.
- Please refer to control instruction for more details

#### Restoration of massage chair

Make sure there is no people or pet or anything within the range of backrest and legrest.

After massage



Make backrest and legrest restore to the normal position by controller.(or press ON/Off key to make backrest and legrest restore to the normal position)







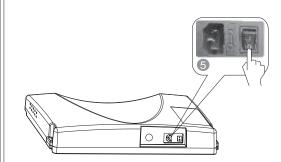


**3** After restoring, put the controller back into the pocket of the right armrest.



4 Put the pillow pad on to the right position.

**5** Switch off the power.



**6** Unplug the electricity from the socket. (Attention: hold the right plug position)



Clean the chair if necessary.

#### A

#### Attention!

- After using, press ON/OFF to end all the massage method and wait for restoration.
- Make sure to cut the electricity to avoid any unexpected hurt to children or pets.
- After using, turn off the power, unplug the electricity. Avoid moisture, dirt and aging of insulation in case of causing damage.

#### Synthetic leather

General cleaning

Clean with tidy, soft and dry cloth slightly.



(Chemical or medical cleaning products are forbidden)





- Dip soft cloth into 3-5% neutral detergent solution, squeeze it then clean the stain on the surface gently.
- the surface gently. Wash cloth, squeeze it and wipe with detergent.



- Clean it softly with dry cloth.
- 4 Allow to dry (air blower is prohibited)

#### Plastic parts

- Dip cloth into neutral detergent, squeeze it and clean.
- Wipe with water-dipped but squeezed cloth.
- Allow to dry.



- Wipe with soft cloth after squeezing.
- Allow to dry.
  Propellant, diluent or alcohol are prohibited.







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#### Cloth material

- Dip cloth into weak neutral detergent, squeeze it and clean the material surface.
- (Diluent, gas, alcohol are prohibited)
- ② Brush the dirty parts with weak neutral detergent. (avoid excessive brushing)
  Excessive cleaning may cause damage to cloth material.
- Wipe with water-dipped but squeezed cloth.
- Allow to dry.



#### About cleaning

- Before cleaning, unplug the electricity, don't touch plug with wet hands.
- Make sure hands are dry when plugging to the socket.
- If failed to follow the mentioned instruction, user may get electric shock or burned.

### FAQ and Troubleshooting

Trouble	Possible reason	Troubleshooting
	Check if the control is on or not.	Open control switch
	Not choose massage function	Choose massage function
The manage chair can't	Check whether the plug and socket in poor contact.	Make sure plug and socket are connected.
The massage chair can't work after power is on.	Wire or plug has damaged.	Please ask manufacturer or appointed or authorized maintenance man for checking and replacement.
	The fuse burned out.	Replace fuse of same specification.
	Something wrong with inner circuit	Please ask appointed or authorized maintenance man for checking and repairing.
There is beep sound inside the massager while working.	It is sound of air pump, motor and mechanical parts.	Normal sound, no need to pay attention to it.
Different height of the left roller and right roller.	Massage rollers work on shifts.	Normal, no need to pay attention to it.
Sound suddenly becomes	Check if it is due to long time working.	Turn off the power to have the massager rest for over half an hour before next turn working.
much louder while working.	Inner parts fretted away due to long time work. It's normal	Please ask appointed or authorized maintenance man for checking and repairing.
	Suddenly power-down	Connect the electricity power again
Massage function suddenly stops while working.	Setting time is up.	Turn off the power to have the massager rest for over half an hour before next turn working.
Neither the backrest nor the legrest can be lay down.	Check if there are any obstacles; the chair overloads; for the sake of safety, sometimes the massage machine may automatically stop working.	Remove the obstacles; turn off the power to have the massager rest for over half an hour before next turn working.
The chair can't return to its original position.	Excessive operation; setting time is up.	Please ask manufacturer or appointed or authorized maintenance man for checking and replacement.
Electric wire or plug	It may work overload	Turn off the power to have the massager rest for over half an hour before next round working.
give out heat	Other abnormal case	Stop using, and ask appointed maintenance man for help.

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Note: If the troubles are not caused by above reasons, please turn off the power switch and cut off the power, then contact the manufacturer or service agent to repair your chair.

#### Technical data

Name	L Track Massage Chair	Power	200 W
Model	RC-MK-V PLUS	NW	Main body:160 Lbs. Armrest: 36.5 Lbs.
Input voltage	AC120V, 60Hz		Legrest &footrest : 37 Lbs.
Safety design	Class I		