



Fabrication Bulletin #2007

November, 19 2012

Best Practice – Fabrication Clean Up

The purpose of this bulletin is to provide clear guidance with respect to the use of solvents with HanStone quartz surface materials. It is understood that solvents are used to clean residue from various seaming and caulking processes'. Care must be taken when using any type of harsh chemical in conjunction with HanStone, and solvents are no exception. Err on the side of caution by using any solvent sparingly and diluted (instead of full strength) whenever possible. Wipe up any spilled solvent immediately and do not allow solvent containers, bottles, sponges, or saturated rags to sit on the quartz countertop surface.

Refer to HanStone Fabrication Guide

As stated in the HanStone Fabrication Guide;

- Avoid exposing HanStone Quartz to any strong chemicals and solvents.
- Chemicals to Avoid
 - Solvents such as acetone, nail polish [remover], lacquer thinner, or bleach (short-term exposure is acceptable for purpose of cleaning difficult stains-based on removing and rinsing applied area within 5 minutes).

It is also mentioned in the HanStone Fabrication Guide that the use of denatured alcohol is preferred over the use of acetone.

The HanStone Maintenance Guide states that chemicals to avoid are; acetone, nail polish remover lacquer thinner, or bleach. It also says short-term exposure at 50% dilution may be acceptable for purpose of cleaning difficult stains-based on removing and rinsing applied area immediately.

Supplemental Information

Acetone should not be used due to the possibility of damage to the surface of the HanStone material. Anything more than brief exposure to acetone may cause a dulling of the surface, haziness, or both.

If acetone is used it should be diluted at 50% to 60% strength, maximum. Immediately rinse the area with clean water and wipe dry with a clean white cloth. To remove residue from any solvent use a clean white cloth and warm water.

Solvent Do's and Don'ts

- Use solvent sparingly.
- Do not pour solvent directly onto the countertop. Pour solvent on a clean rag and wipe the HanStone surface with the rag.

- Wipe up any spilled solvent immediately and rinse thoroughly with water.
- Do not place containers of solvent directly on the HanStone countertop.
- Use diluted solvent instead of concentrated whenever possible.
- Do not allow rags soaked in solvent to sit on the countertop surface.
- Some chemicals are more harmful to the HanStone surface than others. Concentrations and time of exposure are also important factors. The use of denatured alcohol is always preferred over the use of acetone.

Hanwha has developed these guidelines in order to produce the best results possible. Failure to follow these guidelines, and any resulting customer dissatisfaction, will become the sole responsibility of the fabricator.