

ORDER # \_\_\_\_\_  
S/N: \_\_\_\_\_  
(Required for warranty)



# **3.5E/4.4E**

## **WHOLE HOUSE FAN**

### **INSTALLATION AND OPERATION MANUAL**

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CONGRATULATIONS on your purchase of this AirScape Whole House Fan. This fan is designed to provide you with quiet, natural, energy-efficient cooling for many years.

Please take a few minutes to read over the sections below to make sure you are prepared for the installation. The building owner/occupant should read the "Where to locate" section below so that the 3.5e/4.4e WHF will be correctly located to maximize effectiveness and efficiency of operation.

*If you (or your installer) have any questions regarding the installation, operation, or maintenance, please see AirScape technical support at [www.airscapefans.com](http://www.airscapefans.com) or call 1.866.448.4187.*

## WHAT'S INCLUDED

Prior to beginning installation, please verify that you received all the accessories with the whole house fan. The packages should include:

- BOX 1 of 3: damper door enclosure with tape and plastic rivets for assembly, grille, IOM, metal and wood screws, S-hooks, eye bolts and hanging hardware, and the 2<sup>nd</sup> Generation Control Package - including 1 hard wired wall control, 1 wireless remote receiver, 1 wall mount wireless transmitter, 1 table top wireless transmitter, 2 wall mounting brackets, 1 red 50' CAT5 cable and 1 blue 5' CAT5 cable.
- BOX 2 of 3: fan assembly, chain, duct tape
- BOX 3 of 3: 20" diameter insulated acoustical flex duct

## WHAT YOU WILL NEED

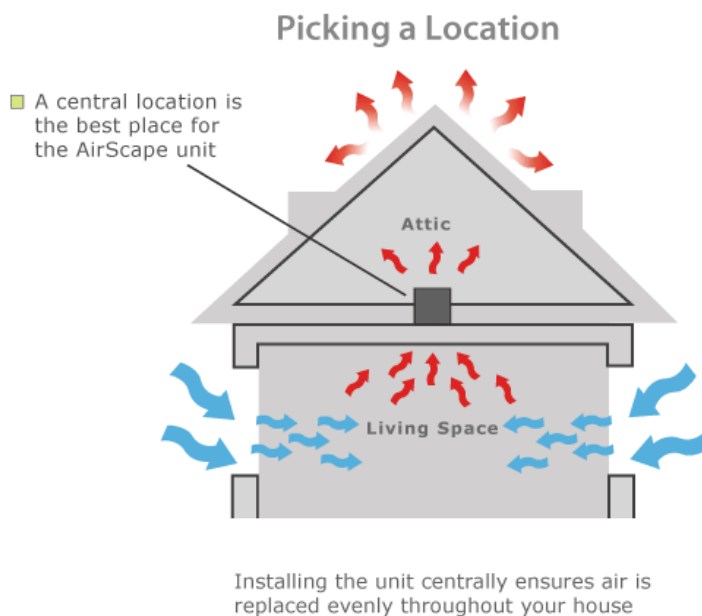
- flat head screwdriver
- scissors **or** knife
- hammer
- cordless screwdriver w/ Philips head and drill bits
- lumber matching dimensions of the attic joists
- high quality latex caulk

## WHERE TO LOCATE

Let's start with a little theory of operation: As your house heats up during the summer day, a large amount of heat is retained in the building structure. Even though many summer evenings offer very comfortable outdoor conditions, we are forced to either endure the hot conditions of our houses or turn on the air conditioning and subject ourselves to the expense and possibly unhealthy air conditions.

AirScape Whole House Fans have been designed to run quietly and efficiently all night long. Building materials give up their heat slowly (touch the brick on your house after sunset), and this method of slow cooling extracts as much heat as possible from your house structure. Since the AirScape is one of the quietest whole house fans on the market, it also allows you to get a good nights sleep.

**FIGURE 1 – Location**



### Guidelines for locating your whole house fan

- AWAY from windows that will be opened so cool air is required to travel a long path to the fan
- At the highest point possible to exploit natural convective action
- Near an outlet or power supply to minimize electrical work
- Typically, the ideal location in a two-story home is in the open area at the top of the stairs
- Try avoid narrow spaces close to bedrooms, as this could amplify noise at night (when noise perception is strongest)

### Ceiling or Wall?

The 3.5e/4.4e WHF intake box can be mounted in the horizontal or vertical orientation. Our recommended location is on a ceiling in the horizontal orientation -- keep in mind that it makes sense to place the unit as high as possible to eliminate the hottest air from the house.

## REQUIRED VENTING AREA

For proper operation of your AirScape unit, it is **CRITICAL** that your attic has sufficient venting area; otherwise the hot air cannot easily escape and creates back-pressure that can substantially reduce the performance of your new whole house fan.

The “**net-free**” area of a vent is the total vent opening minus the loss caused by the interference of the screen, louver or grille covering the vent.

For the AirScape 3.5e model, we recommend a **MINIMUM of 7** square feet of "net free" venting area. For the AirScape 4.4e model, we recommend a **MINIMUM of 9** square feet of "net free" venting area.

This means that the 4.4e WHF requires the equivalent of a 3 ft by 3 ft unobstructed hole. Since most attics have multiple vents, often of different types, and since most vents are partially obstructed by grilles and/or bug/animal screens, you'll need to do some calculations to make sure your venting is sufficient. While it is our experience that most properly constructed houses have the required venting, not all do. And because this is so critical to the proper operation of your unit, it is important that you verify it.

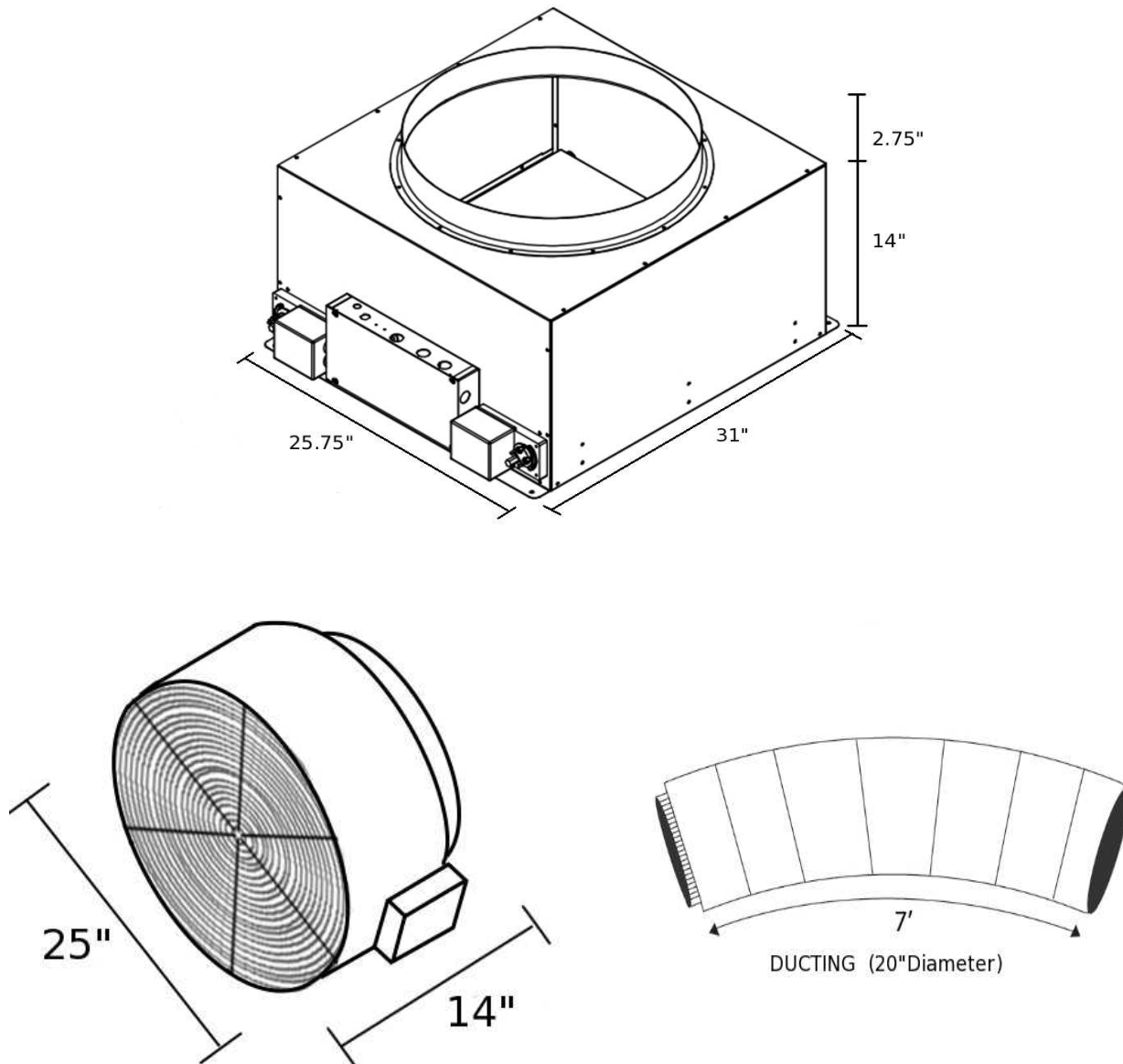
Different types of vent designs have different ratios of obstruction caused by grilles and screening and manufacturers typically publish these numbers. If this information is not available to you, a ratio of 50% is a good rule of thumb. For example a typical 24" x 24" louver, with a gross area of 4 sq ft would have a net free area of 2 sq ft.

Vent Type	Length	Width	Net Free Area (NFA%)	Calculation $L \times W \times NFA / 144$
Louver	16"	16"	50 %	$= 16 \times 16 \times 0.5 / 144 = 0.89 \text{ sq ft}$
Ridge Vent	48"	not used	13 %	$= 48 \times 0.13 / 12 = 0.52 \text{ sq ft}$
Eave Vent	12"	4"	50 %	$= 12 \times 4 \times 0.5 / 144 = 0.16 \text{ sq ft}$

- In practice, less net-free area than is recommended will decrease the airflow performance of the unit.
- If you are unsure as to how much net-free venting you have, please consult a roofing professional.
- Net-free venting area can be acquired by any combination of gable, eyebrow, roof cap, soffit, or ridge vents, or any other means that provide ventilation to the attic space.

## UNIT PARTS & DIMENSIONS

FIGURE 2 – Parts & Dimensions

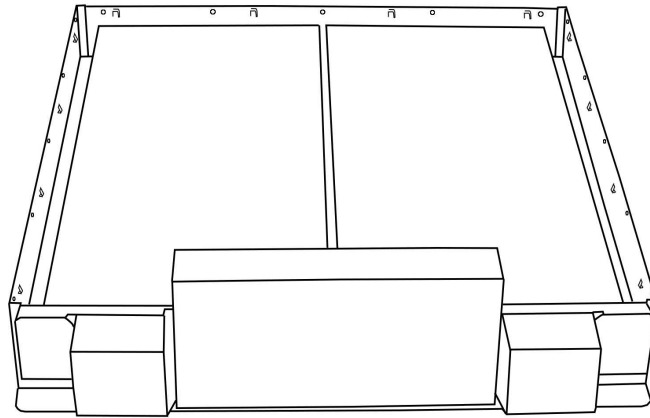


## DAMPER BOX ASSEMBLY

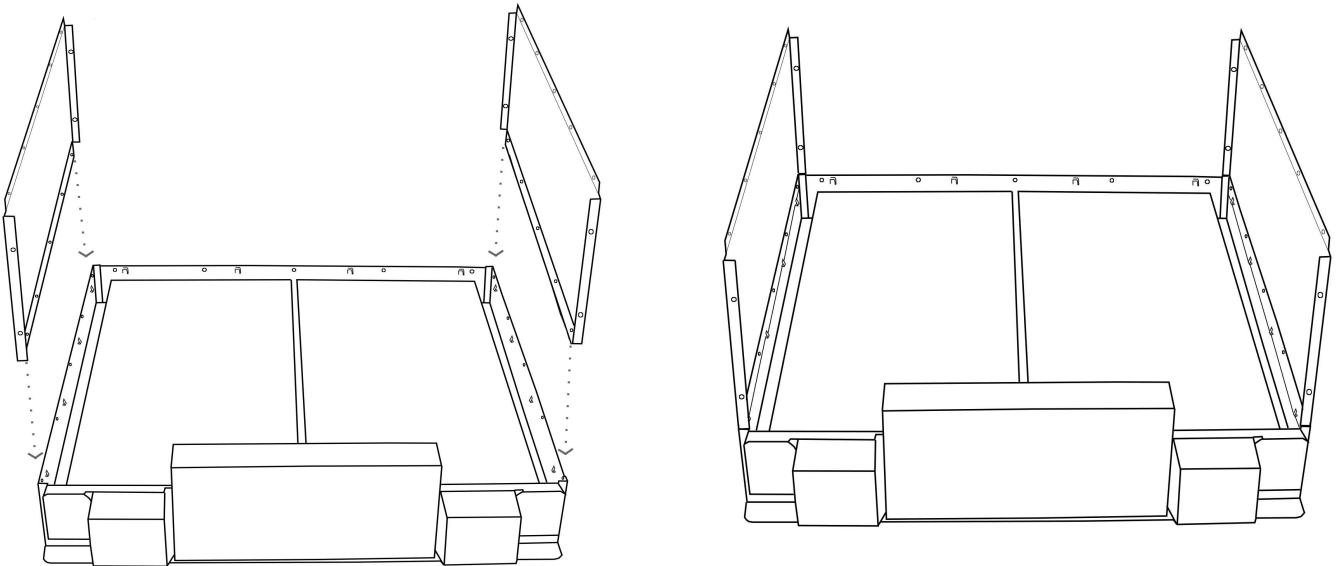
The damper box should be assembled before is moved into the attic. A bag containing 50 plastic rivets and 2 inch foil tape is included in the hardware kit that came with your unit. You will only require 44 rivets. *(Note: We also advise installing wireless remotes before putting the unit in the attic – see page 14 of this manual)*

All identification labels will be facing the interior of the damper box. Once assembled, you should not see any of the labels.

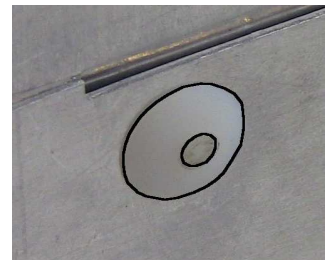
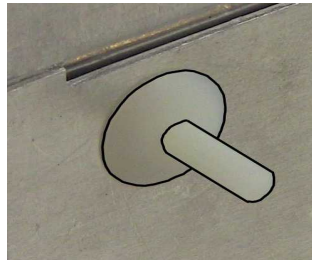
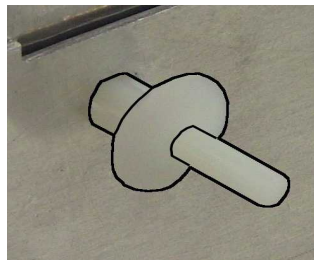
1. Pull out all sections of damper box until you have the base. Set all pieces off to the side with the label identifying their assembly order facing up. Position base so that the electrical box and actuators are facing you.



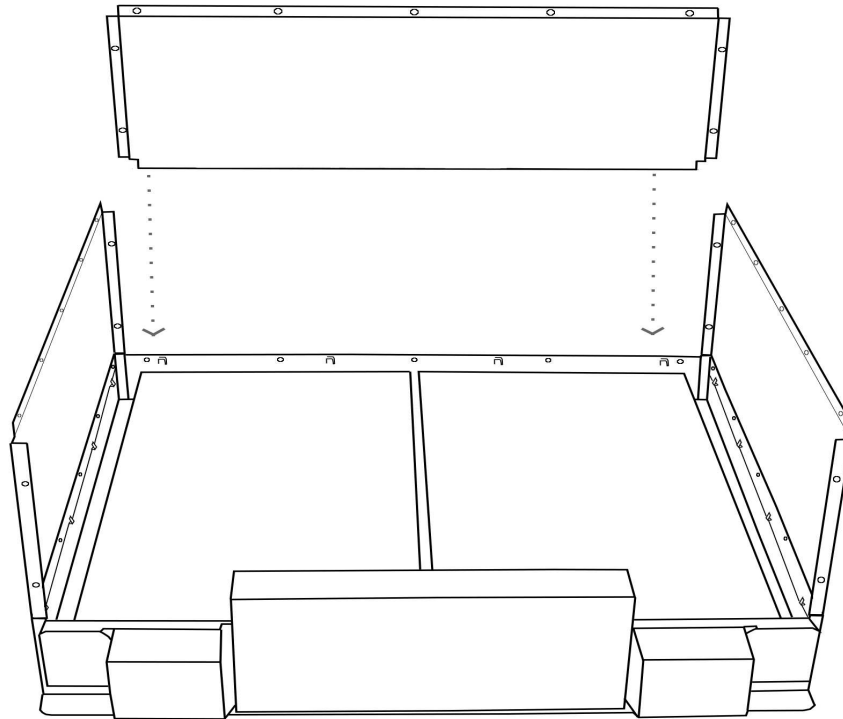
2. Slide both side panels, labeled **A**, into the base as shown. Be sure the panels slide into the locking tabs on the base. The “A” must be facing the interior of the damper on both sides.



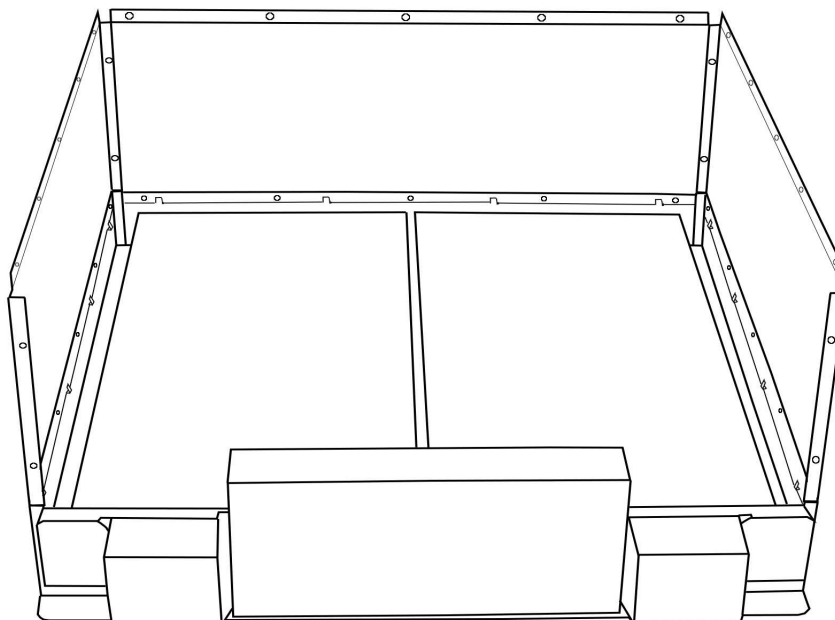
3. Insert 5 rivets per side along the bottom seam of side panel into the pre-drilled rivet holes. Press rivets in by hand, then use hammer to completely set each rivet shaft as shown below.



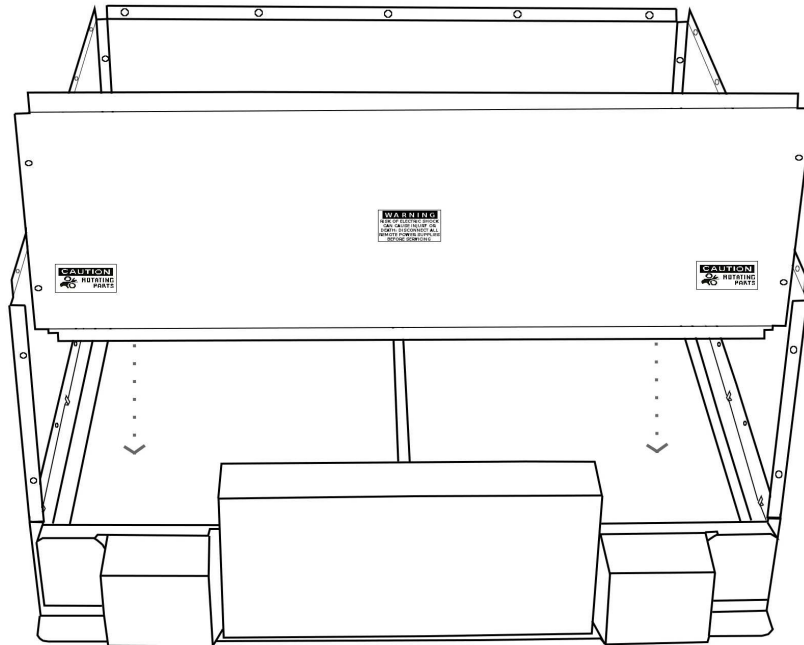
- Slide back panel **B** onto base, making sure panel fits securely into the locking tabs of the base. The B label must face the interior of the unit.  
The flanges of the side panels are placed to the inside of the back panel so that they are not seen once the back panel is in position.



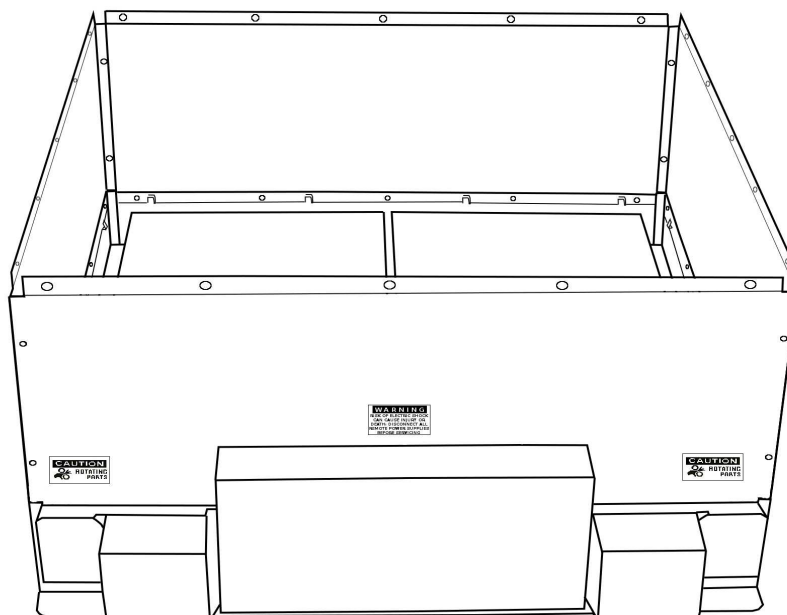
- Insert 5 rivets into bottom seam of back panel and 2 rivets into each side seam. Use hammer to set as before.



- Slide front panel **C** onto base, into the locking tabs of the base. Make sure the C label faces inward and the warning and model stickers face outward. The front panel should sit outside the flanges of the side panel once in position.



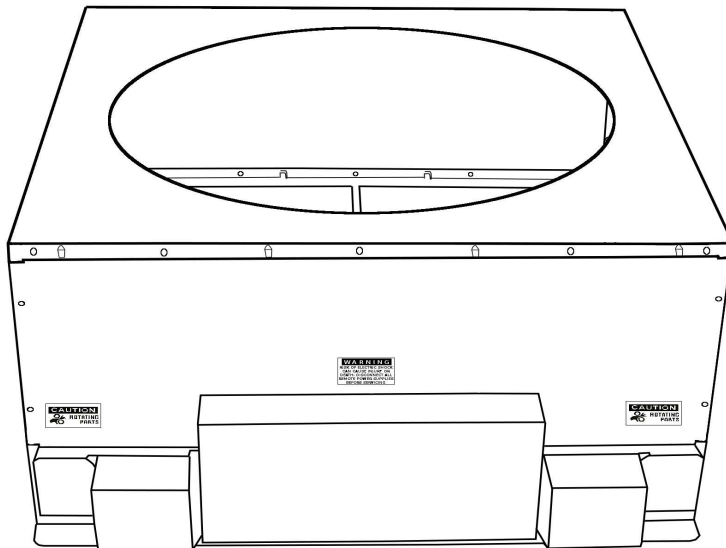
- Insert 2 rivets along each side seam. Remove cover of electrical box on center of front panel and insert 2 rivets into pre-drilled rivets holes located inside the electrical box.



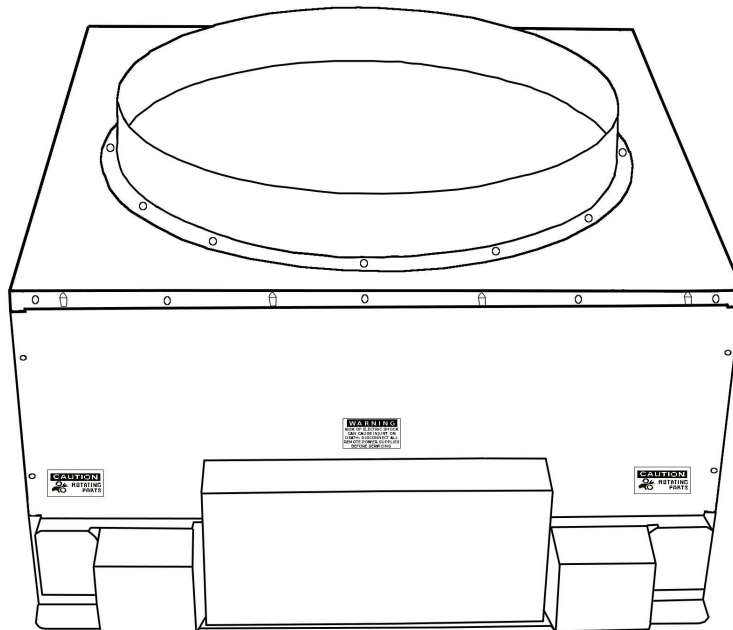
- Using the provided 2 inch wide foil tape, firmly tape along the bottom seam and all 4 side seams on the interior of the unit. Make sure tape is securely attached and will not interfere with the operation of the damper doors when they open.



9. Set the top panel **D** onto the sides on the unit, making sure that the flange sits outside the side panels and all side panels fit securely into the locking tabs of the top panel. Insert 20 rivets into rivet holes around the entire perimeter of top seam.



10. Place the damper Collar **E** over the opening on top of the damper and align the screw holes. Using the 12 sheet metal screws taped to the collar, attach the collar to the top of the damper box.



11. Use the remaining 2 inch foil tape to tape around the outside of the upper seam of the box and around the base of the damper collar.

## INSTALLATION - CARPENTRY

The 3.5e/4.4e WHF has been designed to fit a 22½" x 26½" wall or ceiling opening, which corresponds to 24" on-center (O/C) framing. With a few extra steps, the 3.5e/4.4e WHF can be installed in situations with 16" O/C framing.

The first step is to construct a simple "box" with inside dimensions of 22½" x 26½". The 3.5e/4.4e WHF damper enclosure can be mounted in any orientation, so the following directions can apply to both ceiling and wall mounting.

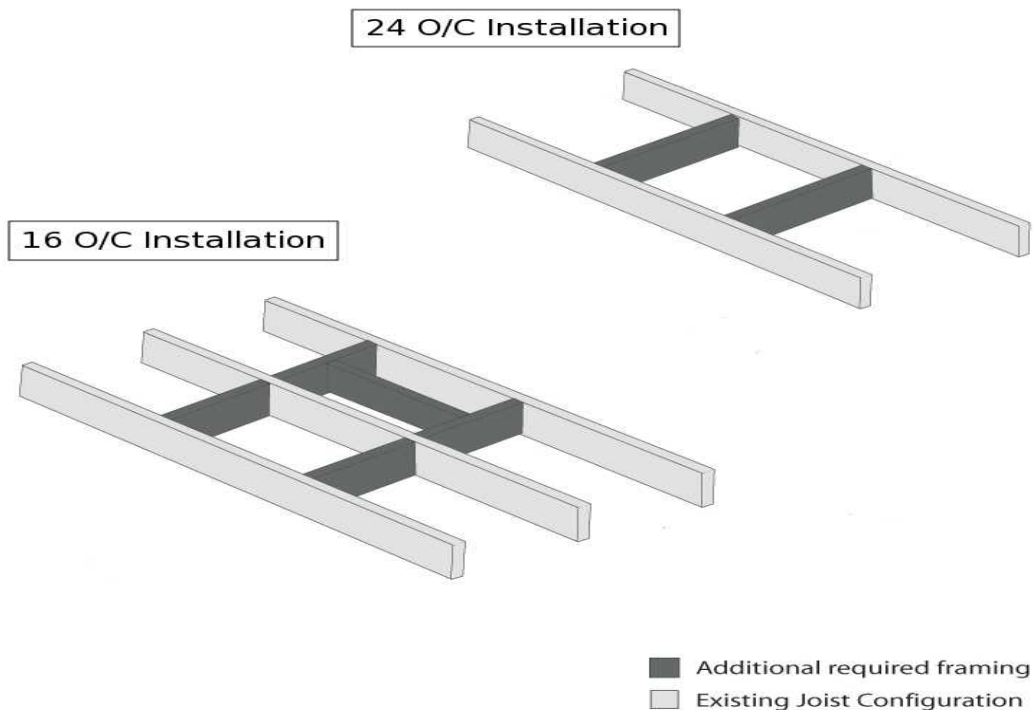
### For 24" on-center framing:

The first example in **Figure 3** shows the framing using 2x8 joists. The joists are 24" O/C and have a net space between them of 22½". Two 2x8's, 22½" long have been nailed in place to form the box. If your joists or trusses are 2x4, 2x6, 2x10, etc., please substitute the appropriate depth pieces.

### For 16" on-center framing:

The second example in **Figure 3** shows the framing using 2x8 joists. The joists are 16" O/C and have a net space between them of 14½". 2x8's (4 qty @ 14½" long, 1 qty @ 26½" long) have been nailed in place to form the box. If your joists or trusses are 2x4, 2x6, 2x10, etc., please substitute the appropriate depth pieces. Note that you will end up with a box with inside dimensions of 22½" x 26½" with a joist running through it. The "extra" joist will not significantly disturb the airflow.

**FIGURE 3 – Framing**



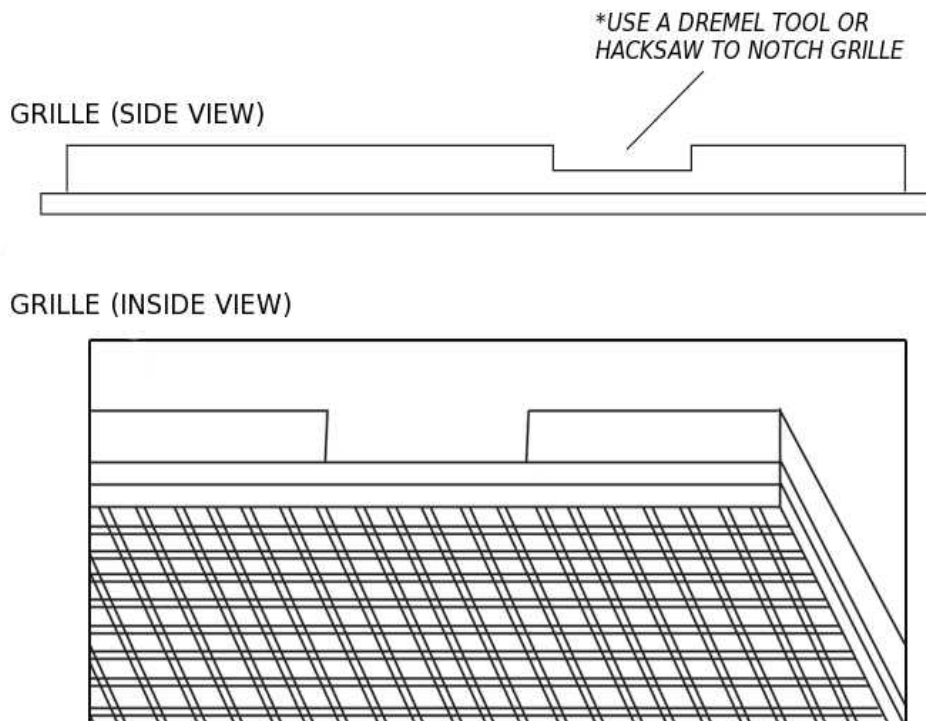
Use a stud finder to locate the studs from below or drill pilot holes from above to outline the grille opening in the drywall ceiling. Cut the opening with a drywall cutter. The opening should be 22½" x 26½".

Position the 3.5e/4.4e WHF damper enclosure on top of the joists. Rotate the enclosure as required so that there is easy access to the electrical box and so that the damper doors are centered over the opening (this can be checked from below by using the depressing the yellow clutch releases located on the side of the actuators and opening the damper doors manually). The actuator end of the damper box has two keyholes which are used to attach the damper box to the joists. Mark the location of the keyholes on the joists by placing the damper box over the rough opening. Remove the damper box and fasten two of the provided wood screws so that the screw head is slightly above the joist. Position damper box over the keyholes and slide to lock into position. Use the remaining wood screws to finish attaching the damper box to the joists.

From the living area use a good quality latex caulk to seal all wood-to-wood and wood-to-metal joints to create an airtight enclosure. This is important to ensure that all air drawn in by the fan will be from inside the house.

Next, attach the interior grille to the joists with the included white head screws. If you have 16" O/C framing, you may need to trim or cut a small section of the grille flange to accommodate the middle stud (**Figure 4**).

**FIGURE 4 – Grille Notch – ONLY 16" O/C Installations.**

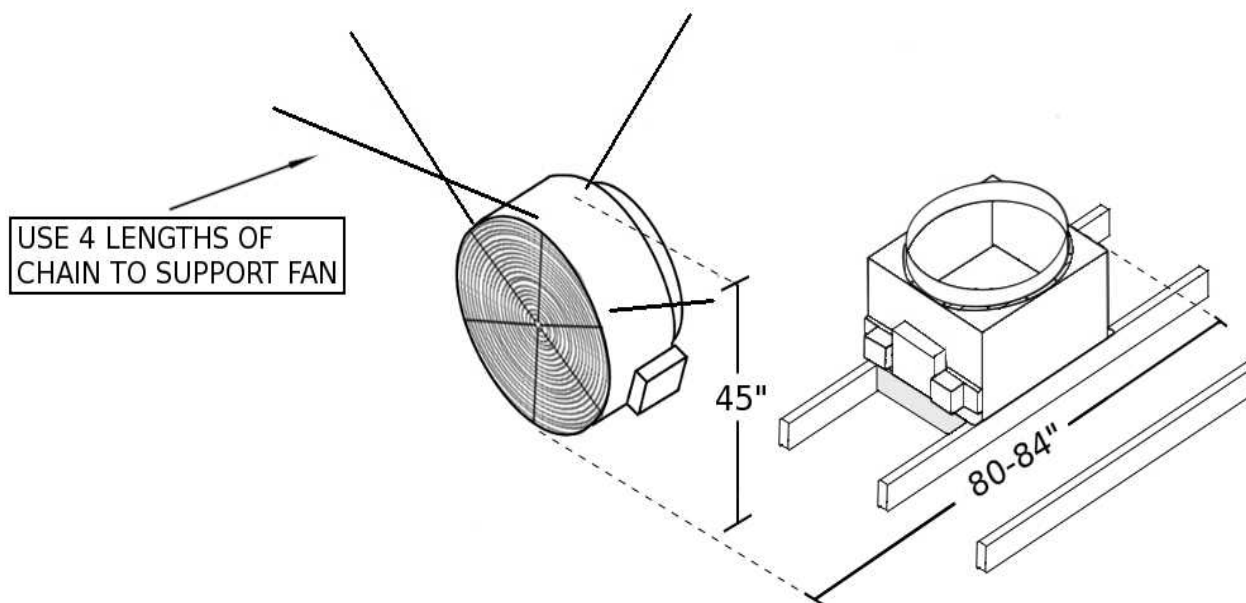


## FAN AND DUCT INSTALLATION

Attach provided eye bolts to four locations on attic rafters. The eye bolts should be attached as close to the center of width of the rafter as possible.

Attach 4 S-hooks to 4 of the D-rings attached on the fan housing. Hang the fan from the eye bolts placed on the attic rafters using 4 lengths of the supplied chain (**Figure 5**). The 4 lengths of chain are used to support the weight of the fan and to eliminate any swaying motion. Once the fan is balanced and secure, close all S-hooks to ensure stability. Tape down any unused D-hooks to avoid excess rattling.

**FIGURE 5 – Hanging the fan**



Slide one end of the flexible duct over the damper box collar and fasten with 4 sheet metal screws. Seal the damper/duct connection with the included duct tape to make the seam airtight (**Figure 6**).

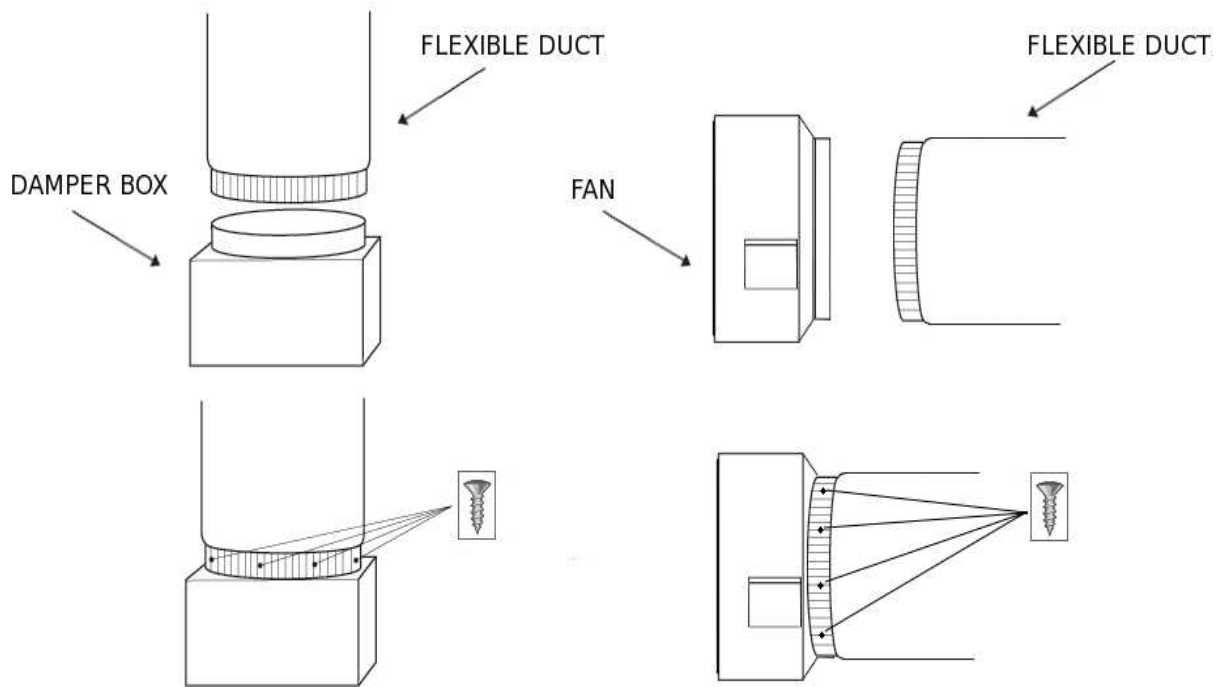
Attach the other end of the flexible duct to the fan collar using the remaining sheet metal screws (**Figure 6**).

Finish by wrapping the fan/duct connection with the provided tape to make the seam airtight.

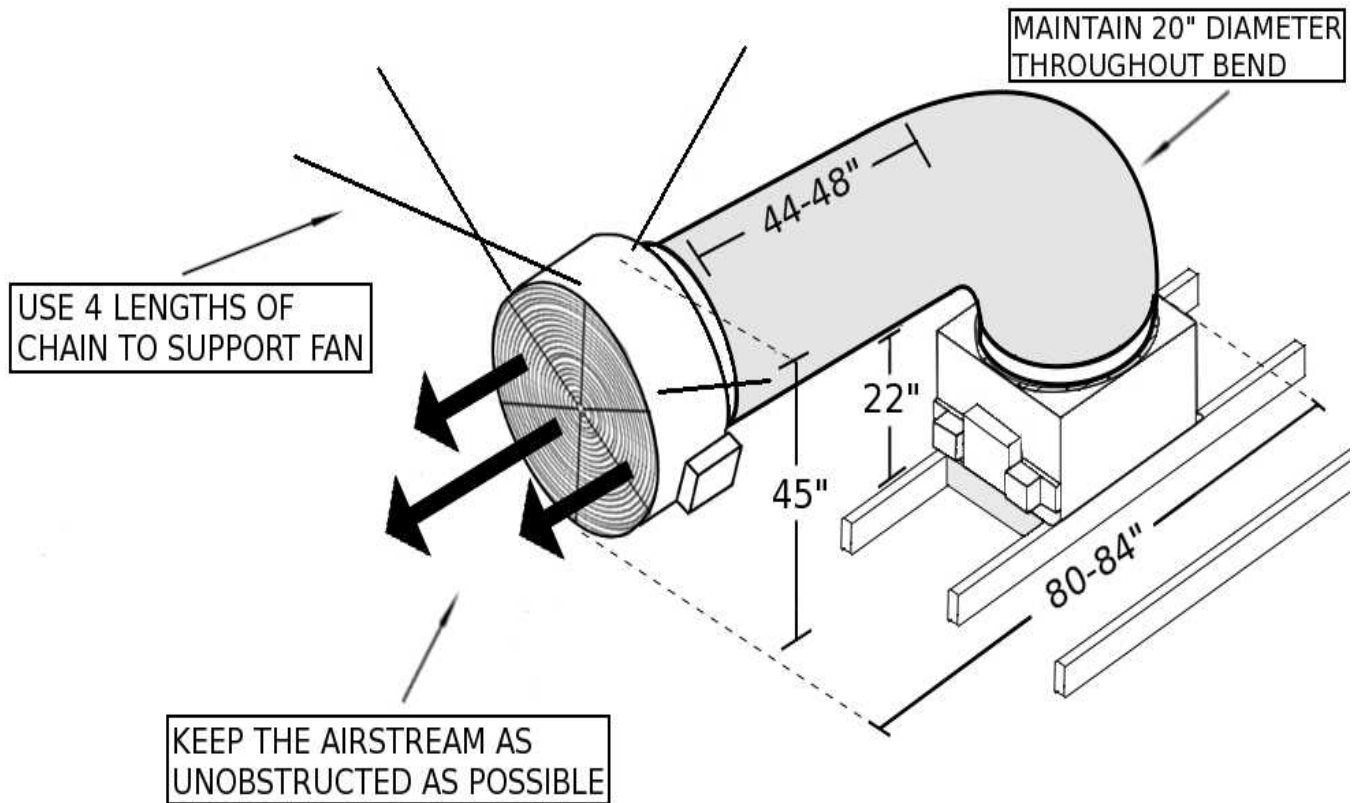
The duct should be gently bent 90 degrees for maximum sound attenuation and airflow (**Figure 7**).

Avoid sharp bends in the duct or contact with metal fixtures, pipes, or conduits. The duct section immediately before the fan should be as straight as possible to ensure smooth airflow to the fan.

**FIGURE 6 – Duct to Damper and Duct to Fan Connections**



**FIGURE 7 – Fully Installed View**



## INSTALLATION - WIRING

**Step 1:** Locate the electrical box mounted on the side of the damper box. Look for a series of 5 RJ45 ports on the side of the electrical box with this label:



WEB



W/S



RMT



N/A



FAN

**Step 2:** Connect the green CAT5 cable from the fan to the green FAN port.

**Step 3:** Run the supplied red CAT5 cable down the wall to the desired location. A 50ft cable is provided for your convenience. Plug the cable into the red W/S port on the electrical box.

**Step 4:** Using the provided mounting bracket as a template, trace an outline on the wall where you want the wall switch located. Cut out the hole for the mounting bracket.

**Step 5:** Place the mounting bracket in the hole and secure with the locking tabs by tightening the silver screws.

**Step 6:** Connect the red CAT5 cable to the back of the wall switch and set the wall switch in place on the mounting bracket. Secure face plate to the mounting bracket using the attached white screws.

**Step 7:** When ready, plug in the two power cords (one from the fan module and one from the damper unit) into 120-volt outlets with uninterrupted power.

### OPTIONAL STEPS:

#### WIRELESS REMOTES

(see control manual for complete instructions)

**Step 1:** Plug the blue CAT5 cable into the remote receiver and into the blue RMT port on the electrical box. Remove the top cover of the receiver.

**Step 2:** Press and release the black button on the receiver to begin the merge sequence. The transmission LED on the receiver will illuminate.

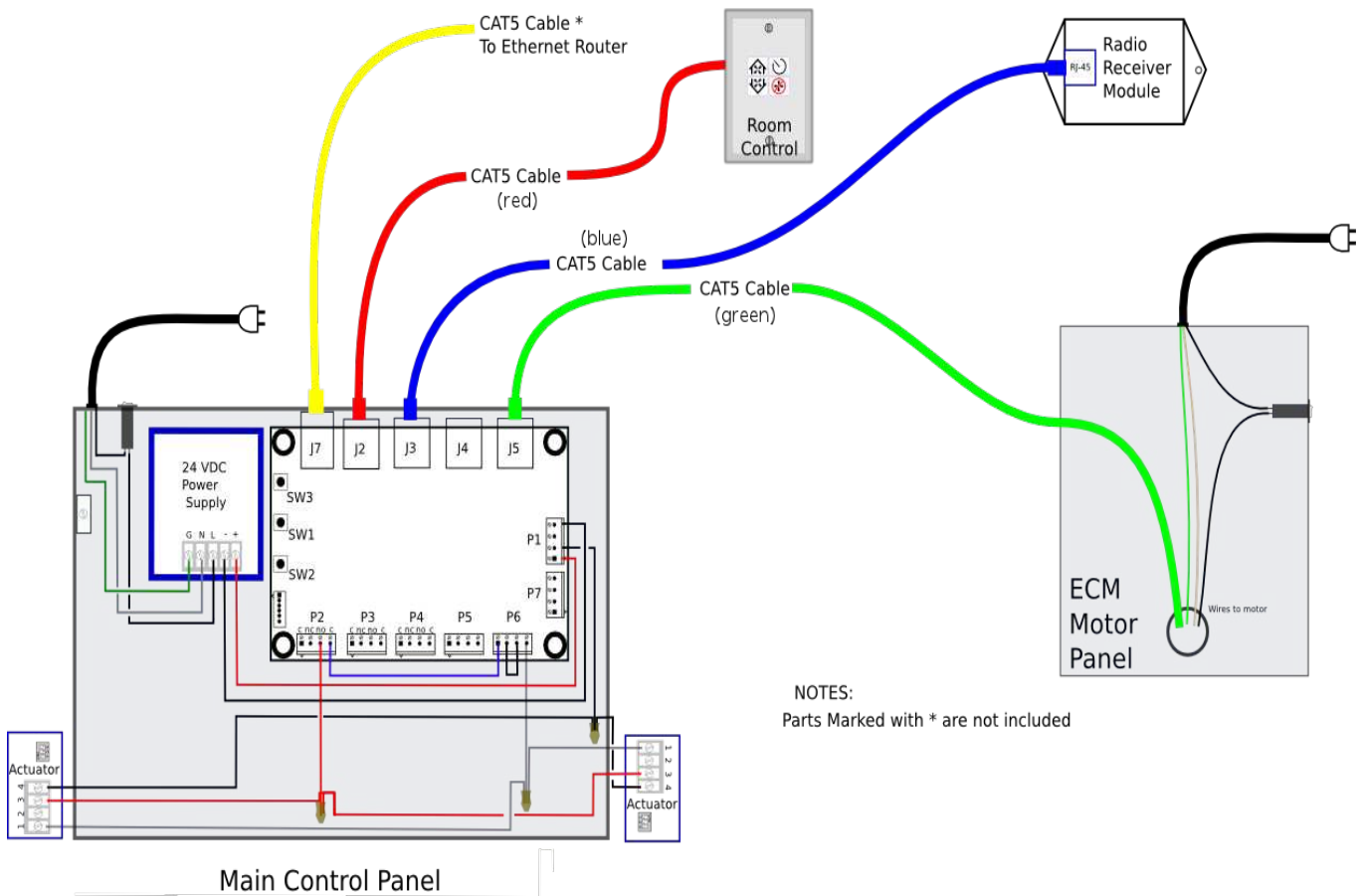
**Step 3:** Press the release any button on the wireless transmitter while the LED is illuminated.

**Step 4:** Repeat steps 2 and 3 for additional transmitters.

#### WEB CONTROL

Email [experts@airscapefans.com](mailto:experts@airscapefans.com) or call AirScape at 866-448-4187 for information.

**FIGURE 8 – Wiring Diagram**



**START UP AND OPERATION**

- A dedicated circuit is highly recommended. The power requirements of **120 volts, 9 amps** must be taken into account if allocating power from existing electrical circuits.
- Verify that there are two (2) plugs from the unit connected to uninterrupted 120v power. One from the fan module and one from the damper unit.
- Make sure that all wiring and connections have been made per this manual and acceptable wiring standards.
- Make sure that no tools or construction debris have been left in the 3.5e/4.4e WHF.
- Turn on electrical power at the circuit breaker.
- Turn the unit ON using the arrow up button on the control. The damper doors will open and there will be a slight delay before the fan turns on. Once the fan starts running, continue turning the fan up until it is running at high speed to verify that the unit runs in all speeds. Allow for a slight delay when changing speeds for the fan to adjust torque. When the fan is turned off the doors will shut tightly within 60 seconds. Use the arrows to increase or decrease speed. The 4.4e has 6 speed settings, the 3.5e has 5 speed settings.

## IMPORTANT OPERATING TIPS

- Only use it when the outdoor air is cooler than your indoor air.
- Make sure your A/C is off when you run the fan or you'll be blowing expensive conditioned air right out of your house!
- We recommend running your AirScape all night long.  
*Here's why:* The goal is to cool your entire house down, not just the air. It takes time to pull the heat out of the structure and contents of a house. By ventilating all through the night, the house starts the next day cooler so you can delay or eliminate running air conditioning the next day. AirScape Whole House Fans are very energy efficient so running on low speed through the night will only cost pennies.
- Use a higher speed to quickly cool down the house and lower speed to run quietly through the night.
- Never operate the unit without opening a window – this can create negative pressure in the house and cause dangerous backdrafting with gas appliances.
- You can control where the cooling effect is focused by which windows you open. Just visualize the path the air will take between the open windows and the unit. Generally, the longer the path, the more cooling effect.
- If your home has a basement, extra cooling effect can be achieved by drawing air in through the basement windows.

## SAFETY INFORMATION



### Not So Obvious - Please Read:

- Never operate your whole house fan without a window or door open.
- This fan is meant for general ventilation. It has **NOT** been designed to vent particle laden and/or explosive mixtures of air.
- Not for use in kitchens.
- Never force open the damper doors. Always use yellow clutch releases located on actuators before attempting to manually open or close damper doors.



## MAINTENANCE

- There is no routine maintenance required for the 3.5e/4.4e WHF other than to make sure that the fan blades and damper are kept clean of any possible build up of lint or other debris.
- Blocking the fan discharge during operation could cause premature fan failure if internal temperatures rise to a very high level. Ensure that no items are placed within 2 feet of the fan discharge path.
- A resettable circuit breaker is located on the control box to protect the control board from power surges. In the case of a power surge, reset by simply pushing the button back in.

## TROUBLESHOOTING



**Before servicing the unit, switch power off at the electrical panel to reduce the risk of electrical shock, fire, or injury.**

The 3.5e/4.4e WHF has been factory tested. If you have problems with the unit please take a few minutes to run through the following troubleshooting procedures before calling for assistance.

- **Symptom: Unit does not start**  
Possible causes: No power to unit.  
Suggestion 1: Check power to the unit and wiring at both the switch and at the control board.  
Suggestion 2: Check the re-settable circuit breaker on damper enclosure electrical box.
- **Symptom: Damper does not open**  
Possible causes: No power to damper actuator or damper shaft loose.  
Suggestion 1: Check power to unit and wiring.  
Suggestion 2: Verify that the actuator jaws are closed tight on the damper shaft.
- **Symptom: Unit does not run on low speed**  
Possible causes: Wiring issue.  
Suggestion 1: Verify wiring to the wall switch.  
Suggestion 2: Verify wiring connections at the control board.
- **Symptom: Unit does not run on high speed**  
Possible causes: Wiring issue.  
Suggestion: Verify wiring connections to the control board & wall switch.
- **Symptom: Damper door opens but fan does not start**  
Possible causes: Wiring issue between fan and damper enclosure.  
Suggestion 1: Verify wiring connections between fan and damper enclosure electrical box.  
Suggestion 2: Make sure that the fan is connected and plugged into 120v power.  
Suggestion 3: Check the re-settable circuit breaker on the fan mounted electrical box.

*If you continue to have issues with the unit, or have questions about the installation and wiring, please contact AirScape technical support by email at [experts@airscapefans.com](mailto:experts@airscapefans.com) or call 1-866-448-4187.*

## LIMITED WARRANTY

### **Hardware**

AirScape warrants the original end user (“Customer”) that new AirScape Whole House fan products, including all moving parts, motors, dampers, and damper actuators will be free from defects in workmanship and materials, under normal use, for three (3) years from the original purchase date.

### **Software**

AirScape warrants to Customer that the AirScape Whole House Fan software will perform in substantial conformance to its program specifications for a period of three (3) years from the date of the original purchase.

### **Exclusions**

This warranty excludes (1) physical damage to the surface of the product, including cracks or scratches on the outside casing; (2) damage caused by misuse, neglect, improper installation, unauthorized attempts to open, repair, or modify the product, or any other cause beyond the range of intended use; (3) damage, caused by accident, fire, power changes, other hazard, or Acts of God; or (4) use of the product with any unauthorized device if such device causes the problem.

### **Exclusive Remedies**

Should a covered defect occur during the warranty period and Customer notifies AirScape, Customer’s sole and exclusive remedy will be, at AirScape’s sole option and expense, to repair or replace the product. Replacement products or parts may be new or reconditioned or a comparable version of the defective item. AirScape warrants any replaced product or part for a period of ninety (90) days from shipment, or through the end of the original warranty, whichever is longer.

### **Obtaining Warranty Service**

Customer must contact and return product to AirScape, Product dealer or Installer within the applicable warranty period to obtain warranty service. Dated proof of original purchase will be required. AirScape will not be responsible for Customer’s memory data contained in, stored on, or integrated with any products returned to AirScape for repair, whether under warranty or not.

### **Warranty Exclusive**

The forgoing warranties and remedies are exclusive and in lieu of all other Warranties, express or implied, including warranties of merchantability, Fitness for a particular purpose, correspondence with description, and Non-infringement, all of which are expressly disclaimed by AirScape and its suppliers.

### **Disclaimer**

Neither AirScape nor its suppliers shall be liable for incidental, consequential, indirect, special, or punitive damages of any kind, or financial loss arising out of or in connection with the sale or use of this product, whether based in contract, Tort (including negligence) or any other theory, even if AirScape has been advised of the possibility of such damages AirScape’s entire liability shall be limited to replacement or repair of the product.

## UNIT SPECIFICATIONS

<b>Damper Box Size:</b>	28.75" x 25.75" x 16.75" -- L x W x H
<b>Duct Length:</b>	7 feet
<b>Duct Diameter:</b>	20"
<b>Rough Opening:</b>	22.5" x 26.5"
<b>Grille Outer Dimensions:</b>	24.5" x 28.5"
<b>Grille Build:</b>	Aluminum with cube core center - powder coated white
<b>Electrical:</b>	115 VAC, 60 Hz
<b>Installation:</b>	Installs easily on 24" O/C joists. Can be installed on 16" O/C joists by straddling joist.
<b>Operation:</b>	Wall mounted hardwired timer switch, Wireless remote with table top and wall mount transmitters, Web interface capable
<b>Insulation:</b>	R10 insulated damper doors
<b>Warranty:</b>	3 years

### 3.5e WHF

<b>Fan Energy Consumption:</b>	382 watts high speed, 28 watts low speed
<b>Airflow - Highest Speed:</b>	3491 CFM
<b>Airflow - Lowest Speed:</b>	1300 CFM
<b>Acoustical:</b>	45 dBA high / 32.5 dBA low
<b>Speed Settings:</b>	5

### 4.4e WHF

<b>Fan Energy Consumption:</b>	699 watts high speed, 28 watts low speed
<b>Airflow - High Speed:</b>	4410 CFM
<b>Airflow - Low Speed:</b>	1300 CFM
<b>Acoustical:</b>	50 dBA high / 32.5 dBA low
<b>Speed settings:</b>	6