

GETTING READY FOR GROUP CLASSES



COVID-19 TRAINING SERVICES

To accommodate distance needs during COVID-19, our class sizes will be decreased to 5 dogs per group. Please review these instructions prior to attending. Please note that we are covering human needs here. The first session is without the dogs present. In that session, your instructor will review dog supplies.

SUPPLIES / NEEDS

- Mask covering nose and mouth
- Personal Hand Sanitizer
- Maintaining appropriate distance (8ft)
- If you run cold, bring a sweater. The building can get chilly at times.



ARRIVAL

We will open the door 5 minutes prior to the start of your training class. We will close the door 5 minutes after start time. This is to limit exposure of high-touch surfaces.

MAINTAIN DISTANCE AND HEAD TO YOUR SEAT

Please leave 8ft distance between you and the next participant and instructor. Head promptly to your spot which will have been sanitized prior to your arrival.

MASKS REQUIRED

All participants are required to wear a cloth or medical mask that will fully cover nose and mouth which will limit droplets from spreading in the environment at this time. If you have a medical exclusion, we offer online training services as a reasonable accommodation for your needs.

DOGS AND MASKS

Some dogs have never seen a person in a mask before and this can be scary to them. Please put on your mask and then follow with treats in the week(s) leading up to your session.



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GETTING READY FOR YOUR APPOINTMENT

LIMITED TO 1 PARTICIPANT PER SESSION

While we normally love having full families in attendance, for the short term, we will be limiting to one participant per household. If you have webconference capabilities on your phone, you are absolutely allowed to connect them in that way. Just please, no posting or streaming publicly.

BATHROOMS CLOSED

Please potty yourself and your pup before heading out to group class. The bathrooms are temporarily closed to the public.



AT RISK FAMILY MEMBERS

While we are open to all, know that those of you in the at risk category can also consider

- Private in-home sessions
- Online private sessions
- Puppy Day School, or
- Online self-paced sessions

Ultimately, each person's circumstances are unique, but we want you to know there are safe options available to you.

ONLINE ACCESS TO HANDOUTS

Your handouts will be emailed to you for each class.

DEPARTING THE BUILDING

Please leave your area tidy so that our team can quickly work to sanitize for the next session. You will take out what you bring in. Your instructor will direct each party out one at a time.

FEEDBACK WELCOME

These policies are new for COVID-19. Please email your instructor to provide feedback if you feel we can improve in any way. We are learning too!