

GETTING READY FOR YOUR APPOINTMENT

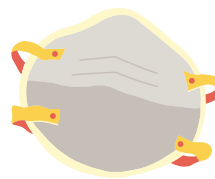


COVID-19 TRAINING SERVICES

Our training team visits multiple families in a workday. In order to keep all of our clients and our own families safe, private sessions will be conducted as follows for the foreseeable future:

SUPPLIES / NEEDS

- Masks
- Regular use of hand sanitizer
- Maintaining appropriate distance (8ft)
- 10ft+ long leash for those without backyards



We will bring our own leash so that we can switch out with yours at a safe distance when working and demoing with your dog.

MASKS REQUIRED

We require masks be worn by all participating members or there is a forfeiture of the session. If you have a medical condition prohibiting use, we alternately offer Online Private Training Services as reasonable accommodation for your needs. See contract for more information.

Yikes!

Unfortunately, some dogs feel unsure or downright spooky about masked strangers. You can help your dog with this by conditioning them to feel comfortable with their presence. If you need assistance, please reach out for our training plan.



OUTDOOR TRAINING SESSIONS

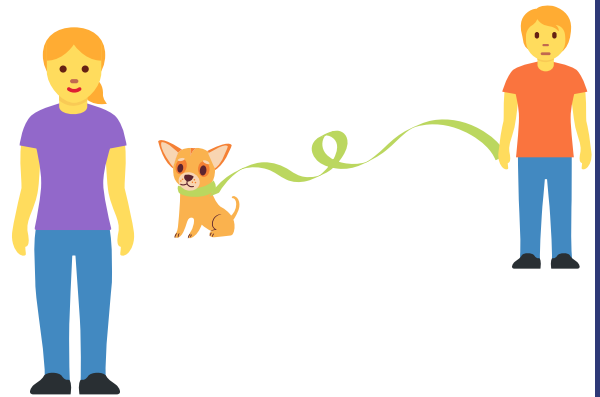
Research suggests that this illness is primarily spread via indoor environments and high touch surfaces. To limit risk, sessions will be conducted outdoor. If weather is unfavorable, sessions will be rescheduled. Our team is instructed that under no circumstance will they enter the home. This is because we work with at risk families at times and want to protect our clients to the best of our abilities.

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8-FOOT DISTANCE AND HANDOFFS

During our session, we will remain at 8ft distance. For those without backyards, we request that you purchase a long-line (10ft+ leash) for the session if you would like us to handle your dog.



We will bring our own leash, and the long-line allows us to hand off the dog while maintaining proper distance.

PREPARE 2 BAGS OF TREATS

Please have 2 bags of treats - one for us to use with your dog, one for you to use. These should be very enticing. Think sliced hot dogs, boiled chicken, cheese. Small bites, approximately pea-size. We cannot use communal treats that we bring during this time.



AT RISK FAMILY MEMBERS

While we are open to all, we recommend that those of you in the at risk category consider online private training sessions. In fact, they're more ideal for many behavioral cases!