



Date:

Return Form

Order Details:

VMV HYPOALLERGENICS

Order Number:

227 Mott St

New York, NY 10012

Customer Name:

Telephone Number: +1 212 226 7309

Shipping Address:

Units	SKU	Item Description	Returned	Reason (optional)

We hope you love everything you order from VMV Hypoallergenic. If for any reason you are not completely satisfied with your VMV purchase, simply return it and we will be happy to credit your account for the full amount of the purchase, replace the product, or exchange it for another product of equivalent value.

Unfortunately and without exception, we cannot accept any returns on products that are more than 20% consumed (studies show that should a negative reaction occur with proper use and storage, it often manifests within 72 hours and well within the first 15% of a product's use).

When items are purchased as a set, we can only accept returns of complete sets, not individual items. All refunds are credited to the original pay method. No cash refunds. Send your package via an insured and prepaid method (we recommend FedEx or USPS). Include your packing slip (or Invoice Transaction number) and this Return or Exchange Form. We're sorry, return shipping fees are not refundable.

Your return will be processed promptly upon its arrival and all exchanges will be shipped via international shipping. Processing and transit time for exchange packages is usually 7-14 business days from the time the exchange is received in our offices. An email will be sent to confirm receipt and processing of your return or exchange request. Please note: Only products purchased at www.vmvhypoallergenic.com may be returned for refund or exchange.

If you would like to return your merchandise, please follow these simple steps:

1. Fill out the Return or Exchange Form that came with your order. Please include your Invoice and your completed Return or Exchange Form in your package.
2. Prepare your package. Pack the products well, in as good condition as possible, in original boxes when possible. Include your Invoice and your Return or Exchange Form. Keep a copy for your records. Your return package's ship-out date must be no later than 30 days from the date you received your package. Please return products to the address below:

Customers in the USA and Canada are kindly requested to return products to 227 Mott St New York, NY 10012

3. Email the tracking code of your return shipment to vmvorders@vmvhypoallergenic.com

If you have any questions concerning your product return, please email us at help@vmvhypoallergenic.com. We will respond to your message within 48 hours during business days.