

# Pom Pom London

## RETURNS FORM

Goods must be returned in a saleable condition with all original packaging - dust bag, tags attached, bag stuffing to qualify for an exchange / refund. Return shipping is to be paid by the buyer, we will provide labels for UK, US and Canadian returns.

ORDER #	
NAME	
POST CODE	
PHONE	
EMAIL	
DATE	

### ACTION

Refund

Credit Note

Exchange

Please write in the comments what you would like in exchange

Gift Item

Please include in the comments your information in different from the above.

### REASON FOR RETURN

Ordered Two styles

Colour

Unwanted Goods

Changed Mind

Faulty

Quality

### COMMENTS

You must include an order number on your form. We can only refund the card used at the time of purchase. If your exchange is urgent, it's easier to return your items for a refund and re-order online.

Your order must be received back within 30 days of delivery

Please kindly note that returns can take up to 14 working days to process once received. Please check that the item(s) you wish to exchange for are in stock. If they are not they will be shipped as soon as they become available. Replacement items will be sent to you free of shipping charges

**Please return your order along with this completed form.**

We recommend using our supplied return labels to ensure your order is received back to us.

**UK Returns: Generate your label here: <https://pompomlondon.com/uk-return-label>**

**US & Canada Returns: Email [hello@pompomlondon.com](mailto:hello@pompomlondon.com) to receive your label**

**Rest of World Returns: We recommend using a tracked returns service**