

SUBSCRIPTION TERMS & CONDITIONS

At the start of your subscription and subsequent orders

You will receive your chosen Blue Chip Feed product within 3 business days of placing your subscription order. It is the subscriber's responsibility to select the correct frequency at which to receive the next order. e.g., every 1 week, every 2 weeks etc.

Your subscription orders will be processed three days prior to your specified delivery to ensure your product gets to you in time.

You will not hold us responsible for any delays, outside our control, which relate to your delivery.

It is your responsibility to report all lost or undelivered items by contacting Blue Chip Feed customer service within 7 days of the expected day of delivery.

Subscription gifts

If the subscription that you purchased includes a free gift, please allow up to 15 days for delivery. Gifts are not always sent out with your Blue Chip Feed product subscription.

If you bought a gift subscription, any free gifts will be delivered to the purchaser.

We reserve the right to substitute the gift advertised for one of equal or greater value if circumstances require, unless otherwise stated on the advertising. In some cases, if a subscription offer includes a gift with a limited number available, no further gifts will be offered to those subscriptions received after the limit has been exceeded. Please check the terms and conditions of the specific offer at the time of ordering. However, all other discounts on the subscription price remain applicable.

If a subscription is cancelled immediately after the free gift has been received we will deem this as misuse of the offer unless otherwise agreed and will subsequently charge for the free gift or ask for the free gift to be returned at the purchasers cost.

Please note that we reserve the right to withdraw a promotion at any time.

If we deem this offer to be misused by either any discount sites or any individual, we reserve the right to withdraw the offer and not fulfil any issues or the gift. No money will be deducted.

Subscription trial offers

Subscriptions may be preceded by with a short-term trial period e.g., 1kg free trial pack. We reserve the right to limit the number of trial subscriptions taken up consecutively if subscriptions are cancelled during the trial.

For further details of trial terms and conditions please refer to the specific promotion terms and conditions.

Subscription Payments

We take payments by continuous payment authority.

We will notify you 5 working days in advance of your debit or credit card being debited or as otherwise agreed.

If an error is made in the payment of a subscription order you are entitled to a full and immediate refund of the amount paid.

If you receive a refund you are not entitled to, you must pay it back when a member of the Blue Chip team asks you to.

Subscription Management

You must set up an account on the Blue Chip Feed website to get 24 hour access to manage your subscription.

Setting up an account means you will:

- Gain 24 hour access to your subscription records
- Amend your address details and data protection preferences
- Amend your subscription frequency
- Skip a subscription delivery until next time

To set up an account please visit www.bluechipfeed.com/account/register

Cancellation & Returns

We hope you enjoy your subscription. If, for any reason you're not satisfied you may cancel at any time during your subscription. Please note that we do not accept returns.

To cancel a subscription contact Blue Chip Feed directly with a minimum of 3 working days prior to your next dispatch date. Please note that any processed or delivered orders cannot be refunded.

If you wish to cancel a subscription, please contact a member of the Blue Chip Feed team on info@bluechipfeed.com or call 0114 266 6200.

If you cancel your subscription, you will miss out on these fantastic benefits:

- Savings on RRP
- Never running out of your Blue Chip Feed
- Free delivery to your door

Severance

Each provision of these Terms and Conditions of Sale shall be construed separately and independently of each other and the validity of any one part shall not affect the validity of any other part.

Law

These Terms and Conditions of Sale shall be governed by the laws of England and you agree to submit to the non-exclusive jurisdiction of the English courts. We are required by law to inform you that sales can be concluded in English only and that no public filing requirements apply.