



How to return or exchange:

1. Please complete the electronic form at raqapparel.com/pages/returns.
2. Once you have received an email response with your Return Goods Authorisation (RGA) number, please complete the form below.
3. Package the garments up with this form and send your items to:

*Raq Apparel Returns
Exchange Workspace
285 Lennox St, Richmond,
Vic, Australia, 3121*

4. Please allow 3 - 5 working days for your request to be processed by our team. As soon as your item is received and processed, you will receive a confirmation email from us to let you know that:
 - Your exchange has been sent out; or
 - Your refund has been issued. Please allow 1 - 3 working days for your refund to appear in your account.

Returns/exchange request form

First Name:

Last Name:

Order #:

RGA #:

Please list items being returned:

Quantity	Product Name	Size	Colour

Please list requested exchange items:

Quantity	Product Name	Size	Colour

Email: hello@raqapparel.com

Phone: +61 404 564 106 (9am - 5:30pm (AEST) Monday to Friday)