East West Souk Return and Exchange Form

INSTRUCTIONS:

- 1. Please complete the form below for all unsatisfactory returns. We recommend UPS or FedEx for return shipping at your cost . Purchase insurance to cover the value of the shipped merchandise. See website for detailed packing instructions for all books and media materials.
- 2. If you're returning damaged, defective, or incorrectly shipped items, please email us at: returns@ewsouk.com to request a prepaid shipping label.
- 3. Affix the return UPS label that we send to you or the address label (located on the front of the packing slip), to the outside of the package & send. Wrap the package carefully, using original shipping box (if available) Place books flat, not on end, stuff with packing materials in box, and tape
- 4. The 30-day exchange policy includes delivery of items to Noorart, please allow for delivery time

The 30-day exchange policy includes Please ship all returns to: East Wese If you need further assistance, em	st Souk Attn: Shipping Dept. 13					
REASON FOR RETURN Also use the number to fill the Returned Items table		RETURNED ITEMS			Please fill in information for items being returned.	
1. Unhappy with the Items 2. Item Does Not Work 3. Product Arrived Late 4. Cancelled Back Order 5. Wrong Item Cust. Fault 6. Wrong Item Noorart Fault. 7. Found Better Price elsewhere 8. Doesn't Meet Customer Expectatio DESIRED ACTI ON Issue a store credit to my accour	Check Appropriate Box	Reason Number #	Item Number	Qty.	Item Name and Description	
Issue a credit to credit card previously used.						
Exchange the items for another product (indicate the item you we Replace damaged, defective, or wrong merchandise. PLEASE REVIEW ALL RETURN POLICIES ON REVERSE SIDE OF THIS PAGE. FOR ALL MEDIA RETURNS (ELECTRONICS, TAPES, VIDEO, AUDIO CDS, CD-ROM SOFTWARE, DVDS, AND DVD-ROM SOFTWARE), ALL ITEMS MUST REMAIN IN THEIR ORIGINAL PACKAGING UNOPENED, AND IN PERFECT CONDITION. ALL BOOKS MUST BE UNMARKED, UNBENT & IN PERFECT CONDITION. FABRIC ITEMS MUST BE IN UNWORN, UNWASHED, OR ALTERED CONDITION IN ANY WAY. PERSONAL CARE AND FOOD PRODUCTS MUST BE UNOPEDED AND IN THEIR ORIGINAL, SEALED (PLASTIC-WRAPPED) BOXES. EXPIRED ITEMS OR ITEM WITH LESS THAN A MONTH PRIOR TO THE EXPIRATION DATE WILL NOT BE ACCEPTED.		COMMENTS S	,	Ple	ease fill in comments, exchange item #'s, and descriptions	
Customer Name:	Order#:					