

QUICK START

Comfort Control™ User Guide



Comfort is Yours to Control

Mattress Setup

- 1 Place the mattress near the base you are going to use.
- 2 Remove mattress from box with care. Do not use sharp objects to open the package, as this may damage the mattress.
- 3 With the plastic still on the mattress, place the mattress on the base you are planning to use.
- 4 Carefully remove the plastic from the mattress.
- 5 Locate the two tubes at the head of the bed and make sure you can access them. You are now ready to connect the pump.

Pump Setup

- 1 Determine which tube controls which side of the mattress and separate the right-hand side from the left-hand side.
- 2 Place the pump on the bed with the tubes toward the head of the bed.
- 3 The right tube on the pump will control the right side of the bed; the left tube on the pump will control the left side.



- ④ Once the right and left side of the mattress and pump are determined, place the pump in your desired location. Keep track of the right and left side.
- ⑤ Take the right tube of the mattress and connect with the right tube from the pump. You will hear a click when the tubes connect.
Optional: Attach the wired remotes to the side of the pump.
- ⑥ Plug the power cord into wall outlet and then plug the power cord into pump.
- ⑦ When connected to power, the pump will execute a “power up” routine to make connection with the bed. During this period, you may hear clicking noises.
- ⑧ Find the iPhone or Android device you want to use. You are now ready to set up the iSense Sleep App.

App Setup (No Adjustable Base)

- 1 Download the iSense Sleep App in the Play Store for Android or in the App Store for iPhone.
- 2 When the download is complete, open the app to set up mattress. Make sure your Bluetooth is active on your device.
- 3 Select your mattress type to sync the app to the mattress.
- 4 Once the mattress is connected, you will be prompted to add an adjustable base if you purchased one. If you do not have an iSense Sleep compatible adjustable base, select No.
- 5 Optional: If you would like to set up another device to adjust the bed, repeat steps 1 - 4.

App Setup (Single Adjustable Base)

- 1 Download the iSense Sleep App in the Play Store for Android or in the App Store for iPhone.
- 2 When the download is complete, open the app to set up mattress. Make sure your Bluetooth is active on your device.
- 3 Select your mattress type to sync the app to the mattress.
- 4 Once the mattress is connected, you will be prompted to add an adjustable base if you purchased one. If you have an iSense Sleep compatible adjustable base, select Yes.

App Setup (Flex Head™ | Split Base)

- 1 Download the iSense Sleep App in the Play Store for Android or in the App Store for iPhone.
- 2 When the download is complete, open the app to set up mattress. Make sure you Bluetooth is active on your device.
- 3 Select Spilt/Flexhead as your mattress type.
- 4 Once the mattress is connected you will be prompted to add an adjustable base if you purchased one. If you have an iSense Sleep compatible adjustable base, select Yes.
- 5 Follow the instructions on the app with your device.
- 6 Test out base #1 option on the app. Select yes or no if your side of the bed adjusts. If no, test out base #2. If neither base #1 and base #2 works, make sure both sides of the base are plugged in and repeat.
- 7 Repeat steps 1-6 for mattress and base for the person sleeping on the left-hand side on their iOS or android device.

For installation videos, please visit www.iSenseSleep.com/Setup

Easy Access to App

Use your camera (iOS) or QR Code app (Android) to scan the code below



Special Instructions

- ① If you have to move your mattress, make sure you wrap it in plastic prior to moving. Damage on outer cover due to improper handling voids manufacturer warranty.
- ② Only use the enclosed power adapter (20V DC / 2000 mA) for pump.
- ③ Pump and remotes may be cleaned with a damp cloth. Ensure unit is NOT connected to a power source before cleaning.
- ④ Tubing from the pump and chambers must not be kinked or pinched as this will impede air flow.
- ⑤ The pump is not intended to be operated by young children.
- ⑥ Opening the pump case or remote will void any warranty.
- ⑦ Adjustable bases purchased through iSense Sleep are the only bases the iSense Sleep app will control.
- ⑧ Please ensure someone is on the bed when making adjustments on mattress or base.

Protect Your Investment

REGISTER NOW

We believe your body needs up to 120 nights to adjust to its new sleep support system. If you are not completely satisfied, call one of our Comfort Control™ Specialists so they can help you dial in your comfort to find a good night's sleep.

Registration is required to qualify for the 120-Night Comfort Promise.

Please visit www.iSenseSleep.com/Register

120-Night Comfort Promise FAQ

isensesleep.com/FAQ

Warranty Information

isensesleep.com/Warranty

Contact Us:

isensesleep.com/contact

NEED HELP?

Comfort Control™ Specialists
are standing by!

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