

For your return to be processed, please follow the below steps.

1. Contact 'NUGGLES Customer Service to receive a *return code* **PRIOR** to completing this form.
2. Item **MUST** meet the following criteria or return will **NOT** be approved.
  - a. Item must be unworn, with original tags and packaging, and in the original, unaltered condition.
  - b. Request for a return code must be submitted within seven (7) days of customer receiving their package.
  - c. NO refunds or exchanges will be issued on clearance items OR on items purchased during an event, conference, or party. ALL SALES ARE FINAL. NO EXCEPTIONS.
  - d. Item must be shipped back to 'NUGGLES within 7 days of receiving the return code.
3. Once approval is obtained, complete this form in its **ENTIRETY** and send it back with your returned item(s).

**PLEASE NOTE:** *If items are returned without approval, 'NUGGLES reserves the right to return items to customer. Customer will receive an invoice for shipping charges. If invoice is not paid within seven (7) days, 'NUGGLES will not be responsible for the return, and no refund will be issued.*

4. Original shipping costs are non-refundable. Customer is responsible for **ALL** shipping costs **UNLESS** 1) the item is defective, 2) the wrong item was sent, or 3) if the item was delivered in error. *Original shipping costs are non-refundable.*
5. Return Shipping Address: **Rodgers Manufacturing LLC.**  
Attn: Returns  
14601 South Poplar Street  
Glenpool, OK 74033
6. Customer assumes responsibility for insuring the returned package. Packages with postage due will **NOT** be accepted. *'NUGGLES is not responsible for items lost or damaged in transit.*
7. Returns are processed within 5-7 business days after package has been received by 'NUGGLES. In lieu of an exchange, a store credit will be issued for the purchase of new item. *Stock of exchange items cannot be guaranteed. Items cannot be held.*



# CUSTOMER RETURN FORM

Today's Date: \_\_\_\_\_

## - Customer Information -

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

## - Order Information -

Order Number: \_\_\_\_\_

Item(s): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Purchased Price(s): \_\_\_\_\_

Reason for Return: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Return Code: \_\_\_\_\_

Contact 'NUGGLES Customer Service at 918-313-0200 or [admin@nuggles.us](mailto:admin@nuggles.us)