

# RAK Hotspot v2 Quick Start Guide

## Prerequisites

### What Do You Need?

1. RAK Hotspot v2
2. 32 GB microSD Card (included)
3. USB Type-C Power Adapter (included)

#### WARNING

The SIM card slot of the cellular versions is not hot-swappable. Make sure the gateway is switched off before inserting or ejecting the SIM card.

### What's Included in the Package?



Figure 1: Package Contents

## Product Configuration

For Antenna Mounting Scenarios and proper connectivity chain, refer to this [guide](#)

### Download the Helium App

The application is available for both Android and iOS. You can manually search it or just scan the QR Code provided below:

- [Android](#)
- [iOS](#)



Figure 2: QR Codes

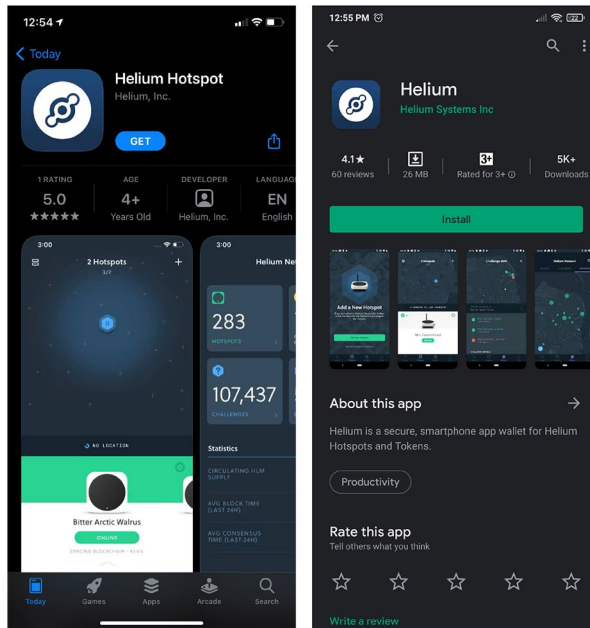


Figure 3: iOS and Android App

## Power on the RAK Hotspot

### WARNING

Before powering on, it is best advice to follow the guidelines below to avoid damaging the RAK Hotspot. Familiarize the interfaces of the product as shown in the Interfaces section of the RAK Hotspot Datasheet.

1. Attach the LoRa Antenna.
2. When you are ready to set up your RAK Hotspot, plugin, and connect the included power supply to the USB-C port on the RAK Hotspot.
3. After approximately one minute, the RAK Hotspot will be ready to be added via the Helium app. Press the pairing button on the side to enable the hotspot Pairing mode.
4. Select **Set up Hotspot** in the app and follow the prompts, press the Pairing button as requested.

### NOTE

If in the future you need to connect to the app again, you only need to press the button.

## Account Security

During the setup of your account, you will be asked to input a seed phrase. It is a sequence of 12 words used to recover or transfer your accounts between phones.

1.	7.
2.	8.
3.	9.
4.	10.
5.	11.
6.	12.

**Figure 4:** Account recovery or transfer keywords

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