



## **Fix-a-Flat Limited Warranty**

ITW Global Tire Repair Inc. ("ITWGTR") warrants that its Fix-a-Flat branded products ("Products") will be free from manufacturing defects for ninety (90) days from the date of purchase. This warranty does not cover any defects due to normal wear and tear, damage due to misuse, claimant's failure to follow the directions for use, alteration to the product, or negligence.

Because ITWGTR cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from ITWGTR or an ITWGTR authorized seller, unless otherwise prohibited by law. ITWGTR reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized internet sites.

Purchasers of Products who wish to make a warranty claim based upon a Product defect should contact ITWGTR by e-mailing [comments@itwgr.com](mailto:comments@itwgr.com) or calling 888-457-5463 between 8am and 5pm PT. Please be prepared to provide the following information to us: (i) where you purchased the Product, (ii) when you purchased the Product, and (iii) an explanation of the claimed defect. If your request is initially approved, you will then mail the proof of purchase to the following address. ITWGTR reserves the right to request that you return the remaining product and/or a picture to demonstrate the defect.

ITW Global Tire Repair Inc.  
Attention: Customer Service  
125 Venture Drive, Suite 210  
San Luis Obispo, CA 93401

Please note that you are responsible for the costs incurred in mailing your proof of purchase and, if requested, the remaining product and/or picture of the defect to ITWGTR. ITWGTR reserves the right to verify that the information mailed by claimant supports claimant's entitlement to warranty coverage. The sole remedy for any approved warranty claim is a replacement product, a coupon for a replacement product or a refund of the purchase price.

There are no warranties which extend beyond those stated herein. Any implied warranties that may be applicable to Products, including implied warranties of merchantability or fitness for a particular purpose, are limited in duration to the duration of this warranty. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Under no circumstances shall ITWGTR be liable for any special, incidental, or consequential damages based upon breach of this warranty, breach of contract or strict liability. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Effective Date: 5/27/2020