

Surthrival Wholesale Account Terms and Conditions

Terms & Conditions	Initials
<p>Orders and Payments</p> <p>To place a wholesale order, please log in to our website, using your Account Login at any time, day or night. Orders placed over the phone or processed manually may be subject to a 5% service fee. We accept all major credit cards and PayPal for wholesale order payment. Yep, it's that easy!</p>	
<p>Pricing</p> <p>Surthrival's Wholesale price list reflects regular wholesale price and discounts for volume orders, as well as MSRP and MAP pricing. We've already done the work for you!</p>	
<p>Resale</p> <p>Surthrival wholesale customers are required to sell all of our products at or above MAP (Minimum Advertised Pricing) pricing. Customers can however, offer products at a discount for temporary, short-term, storewide promotions. Selling Surthrival Products on Amazon, EBay or any other internet auction platform, without Surthrival's express written consent is strictly forbidden, and may result in account revocation. It would hurt us to have to do that, so don't try it...we'll know!</p>	
<p>Taxes</p> <p>Surthrival charges 5.5% Maine State Sales tax for all orders with a destination address within Maine's State Borders...Hey, we don't make the rules!</p>	
<p>Shipping</p> <p>In-stock orders are typically processed and shipped within 1-2 business days. Surthrival uses USPS and UPS as our preferred shipping providers, and offer a range of different transit time options to suit your needs. All shipments are subject to the shipping providers scheduling once they leave our facility...for instance, we work on Presidents day, but the post office takes that day off!</p>	
<p>Minimum Order Policy</p> <p>Surthrival requires a minimum opening order of \$500. SKU's may be mixed and matched. Subsequent orders currently have no minimum...Woohoo!</p>	

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<p>Returns and Damages</p> <p>We accept returns on sealed, resalable product within 30 days. Returns are subject to a 15% restocking fee. If you receive a package that was damaged in transit, you must retain all packaging materials, and contact us immediately. We are unable to process refunds on any products damaged in transit if these materials are not retained, as the shipper may request to inspect them.</p>	
<p>Account activation</p> <p>Wholesale accounts will be activated once we receive a copy of a State issued Business License, Tax ID, or Resellers License. Instructions for account setup are located in this welcome kit.</p>	
<p>Promotions</p> <p>Unless you receive a direct wholesale promotion or offer, retail promotions and sales do not apply to wholesale pricing...can you believe that we've had to add this section in here?</p>	
<p>Termination</p> <p>Both Surthrival and the account holder reserve the right to the terminate business partnership at any time for any reason...but if you abide by these super-simple Terms, that'll probably never happen!</p>	
<p>Privacy Policy</p> <p>At Surthrival, we respect your privacy. We will not release your name, address, phone number, email address, or any other information. We use the personal information we collect to process your orders only...We won't eat SPAM, or let anyone email you any, we promise!</p>	
<p>I have read, understand, and accept Surthrival Wholesale Terms and Conditions</p>	

Signature

Date



International Addendum:

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Due to the ever changing landscape surrounding the international importation of nutritional supplements, and plant and animal food products, Surthrival has developed the following additional Terms and Conditions for International Wholesale Customers who must agree and accept the following:	
Customers agree to have a freight forwarder or broker in place.	
Wholesale Customer is responsible for knowing and abiding by the importation laws of their Country and maintaining current licenses and or permits.	
Customer assumes all liability for product once it arrives at customs. Surthrival will not accept returns on products refused by customs.	
Surthrival will provide a commercial invoice. Surthrival will not mark product costs below wholesale pricing. Surthrival can provide Certificates Of Analysis if needed, but may not be able to provide the various documentation required by your country, additional documentation requests should be made prior to ordering.	
I have read, understand, and accept Surthrival Wholesale International Addendum Terms and Conditions	

Signature

Date