

COMPLETE THIS FORM AND BE SURE TO INCLUDE IT WITH YOUR RETURN

Return Policy

All **Sale Items** and **Weekly Specials** are **FINAL SALE** and cannot be returned.

You are responsible for the shipping and handling of the return item. Original shipping fees are non-refundable. Send your package back to us via the most economical method of your choice. Please note your tracking number from your label.

Returns must be **received** within **30 days** of the order date for a refund or store credit.

TO MAKE A RETURN

Complete the return form on this page and include it inside the box with the item(s) you are returning.

Once your package is received, please allow 5-7 business days for our Return Department to process your return.

PROBLEMS OR QUESTIONS?

If you believe that you have received defective merchandise or we shipped incorrect merchandise or if you have any questions about your order, **you must contact customer service within 10 days of your order date** at info@shopcarolinehill.com.



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Return Form

Order Number(s): _____

Name: _____

Daytime Phone: _____

Product Name	Qty Returned	Size	Price	Return Reason Code

Return Reason Codes:

- 1. Too Large
- 2. Too Small
- 3. Poor Fit/Quality
- 4. Not what expected
- 5. Changed Mind
- 6. Wrong Item/Size Shipped
- 7. Damaged(Please explain)
- 8. Other (Please explain)

Please issue credit as: original form of payment
 shopcarolinehill.com electronic gift card
 Email Address: _____

Comments/Explanations: _____

SEND RETURNS TO:

Caroline Hill
 Attn: Website Returns
 116 N. Madison
 Thomasville, Georgia 31792