



Be environmentally friendly

- Renew
- Reuse
- Reduce Solid Waste
- Replace mattress parts instead of Complete beds

Sterling Sleep Systems Limited 20 Year Warranty

This 20-year warranty is limited to the original buyer only. Repair or replacement of your Sterling Sleep Systems mattress will be made at our option during the first 5 years of ownership measured from date of sale. We will either send replacement parts, or replace your defective mattress if the cause of product failure is related to materials or workmanship in our opinion after inspection. It is the owner's responsibility to return the defective parts freight prepaid with proof of purchase. Freight costs are not covered by warranty.

Replacement during the 15 year prorated portion of the warranty will be calculated at 50% of the current suggested retail price at the time of return **including any freight costs**.

This warranty does not apply if the defect is a result of customer damage or if the mattress is abnormally soiled or unsanitary. Normal wear and tear including softening or discoloration of the foam or a change in the recovery rate of the memory foam is normal and not covered. Mattresses must be used with our foundations and with a rigid bed frame system that provides center support or the warranty does not apply.

For warranty purposes each component is measured separately. This warranty covers permanent body impressions in the foam overlays, foam cores, or foam encased spring components that are 1.5" or greater in depth, exclusive of sag in the box foundation or compression of the cover quilting materials. Mattress covers are warranted for 5 years against sewing and zipper related defects. Normal wear and tear including body contouring of the **mattress** cover panel is specifically excluded.

Freight costs are not covered by this warranty and will be added to any prorated cost if they apply. You must provide us with a copy of the original receipt with your claim. This limited warranty gives you specific legal rights; you may have other rights that vary from state to state.

Cleaning Instructions:

For Removable Aloe Vera and Damask quilted cover panels.

For spot removal, use a sponge with mild, soapy, warm water. Do not use cleaning solvents, commercial cleaners or over saturate the mattress cover. Remove solution with a clean, damp, soft cloth.

This product has been manufactured using fire retardant materials. Professional dry-cleaning may reduce the fire Retardant qualities of this product.

For Aloe Vera Designer stretch covers that are not quilted:

Use mild soap, machine wash, gentle cycle, not to exceed 140 degrees Fahrenheit. No bleach. Tumble dry low. Iron low temp if needed. Can be dry-cleaned, no trichloroethylene.

- **Replacement cover panels and foam overlays are available at discount prices online for Sterling bed owners at www.sterlingsleep.com.**
- **Commercial & Hospitality sales carry a limited 10 year warranty.**



www.sterlingsleep.com www.SterlingsleepHospitality.com
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