



## Wholesale Terms of Trade

### MINIMUM QUANTITIES

Minimum order quantities and a minimum order spend apply for wholesale orders. All Wholesale orders must be \$150.00 or over.

### FREIGHT

We ship via Toll or eparcel, depending on your selection when ordering. Freight is not included in product pricing, instead it is calculated and applied to your final invoice before payment and dispatch. For international orders, you will receive a freight quote before your order is shipped. In-stock items usually ship within 48 hours of payment receipt. If you place an order that contains both backorder and in-stock items, the order will be automatically split to ship in-stock items immediately. Products not available will be placed on backorder and dispatched once back in stock. Additional shipping fees may apply.

### RETURNS & CANCELLATIONS

Return of faulty/broken items should occur within 5 days of receiving them. To report a broken item, please email the details of the damage and an image to [hello@mudandgee.com](mailto:hello@mudandgee.com), and quote your invoice number. Non-delivery must be reported immediately.

All orders are final and cannot be cancelled once the order has been confirmed and the final invoice has been generated. We do not accept return of unsold goods or change of mind.

Most Mud+Gee products are handmade, therefore some variation between the same product can occur.

### EXCLUSIVITY

Please note as a Mud+Gee stockist you do not automatically receive exclusivity in your area and without a written agreement we cannot guarantee exclusivity. If you would like to stock Mud+Gee exclusively please contact us at [hello@mudandgee.com](mailto:hello@mudandgee.com).

### ORDER DISPATCH

We try to ship your order out as soon as possible. In-stock items will usually ship within two business days.

### PRICES

Prices shown on order forms are inclusive of GST, prices online are inclusive of GST. We reserve the right to alter our pricing at any time, unless already invoiced. The RRP for each product is listed on our main website ([www.mudandgee.com](http://www.mudandgee.com)) and on our price lists. Stockists are free to set your own pricing as you see fit, but we ask that the products do not retail under the set RRP, unless they are clearly marked as being on sale. We kindly request that new collections are not sold below the RRP.

### DISTRIBUTION

Mud+Gee products may not be distributed through any physical or online marketplaces, including eBay, Etsy, Amazon etc. Selling Mud+Gee products on these marketplaces breaches our distribution policy and is not allowed under any circumstance.

### PAYMENT TERMS

All orders are on a 14 day payment term, unless a longer payment term has been previously agreed to in writing. Please note all orders must be paid in-full before shipping unless previously agreed. Please contact us via email at [hello@mudandgee.com](mailto:hello@mudandgee.com) if you would like to apply for a 30 day account. We accept VISA and MasterCard or EFT. We do not accept Amex or Paypal for Wholesale and Trade orders. Please state your invoice number as the payment reference when paying via EFT.

### **OVERDUE ACCOUNTS**

All goods supplied remain the property of Mud+Gee until payment is made in full. If we have your credit card details on file, we reserve the right to automatically charge your card the overdue amount. Any accounts that are outstanding for over 60 days may be passed on to debt collection and any fees involved in recovering the debt is the responsibility of the stockist.

### **PRE-ORDERS**

Estimated delivery dates are approximate and for guidance only. We try our best to get your order dispatched to you as soon as possible, but we are sometimes affected by delays outside of our control. Pre-orders are considered final orders and cannot be cancelled once paid.

We reserve the right to cancel the production of any of the products in our range. If this occurs, the payment received for the cancelled product will be refunded in full to the stockist.

### **COPYRIGHT & INTELLECTUAL MATERIAL**

All Mud+Gee product images and product copy are subject to copyright and are the property of Mud+Gee. Approved Mud+Gee stockists are welcome to use any of the images on the Mud+Gee website for the purpose of promoting the product/s. High res images are available, contact [hello@mudandgee.com](mailto:hello@mudandgee.com). Please contact us if you are unsure of image usage.

### **PRODUCT MODIFICATION**

Mud+Gee products can not be modified in any way for resale or distribution. If you are unsure about product usage please contact our team to discuss further.

### **LIABILITY**

Mud+Gee cannot be held liable for any losses, costs, damages and expenses (including legal costs) resulting from claims arising out of your breach of these Terms of Trade.

### **AGREEMENT OF TERMS**

By placing an order with Mud+Gee you are agreeing to the above terms and conditions. These terms are subject to change at any time. If the terms are amended they will be effective immediately.