

James Cromwell London

RETURNS FORM

Goods must be returned in a saleable condition with all original packaging and labels still attached to qualify for an exchange / refund. Return shipping is to be paid by the buyer.

ORDER #	
NAME	
POST CODE	
PHONE	
EMAIL	
DATE	

ACTION

Refund Credit Note Exchange Gift Item

Please write in the comments what you would like in exchange

Please include in the comments your information in different from the above.

REASON FOR RETURN

Ordered Two styles Colour Unwanted Goods Wrong Size
 Changed Mind Faulty Quality

COMMENTS

You must include an order number on your form. We can only refund the card used at the time of purchase. If your exchange is urgent, it's easier to return your items for a refund and re-order online.

Your order must be received back within 30 days of delivery

Please kindly note that returns can take up to 14 working days to process once received. Please check that the item(s) you wish to exchange for are in stock. If they are not they will be shipped as soon as they become available. Replacement items will be sent to you free of shipping charges

Please return your order along with this completed form to:
James Cromwell Ltd., Bradley House, Headlands Business Park, Ringwood, Hampshire, BH24 3PB
We recommend using a tracked shipping service such as Royal Mail