

Candle Care

At SARAH ELLISON., we believe that great design should be enjoyed every day. Our candle collection is designed with the real world in mind and the use of high-quality materials and construction methods. With simple and regular care, your new purchase will stand the test of time for many years to come. We suggest you keep this guide handy for quick, easy reference. If you have any further questions, our team at SARAH ELLISON. are always there to help.

Contact Us

For more information or if you have any additional questions, please contact us at info@sarahellison.com.au or visit our website www.sarahellison.com.au

General Care

For best results, follow these simple maintenance tips:

- The first time you use the candle, it is better to leave it to burn for 2 or 3 hours, until all the wax has liquefied on the surface, so that your candle will burn more evenly each subsequent time you burn it.
- Never leave the candle unattended when lit or allow it to burn for more than 3 hours at a time.
- When not in use, keep candle covered to avoid dust build-up.
- Make sure you recentre the wick in the wax after each use. This will allow the wax to burn more evenly, as well as preventing the wick from getting too close to the glass and potentially overheating it.
- Candles are a source of fire, so attention is required.
- Do not allow water or other foreign liquids to enter the wax pool, as they can cause combustion and other serious issues.
- Do not allow wick trimmings to accumulate in wax pool. Always leave at least 10cm between multiple burning candles.
- Be mindful to discontinue the use of your candle with sufficient wax in the vessel, so as to avoid burning the surface underneath.
- Use a candle snuffer to properly extinguish a candle flame. If not available, blow gently and steadily on the flame until it is extinguished.
- Glass may become hot. Burn candle on an appropriate flat heat-resistant surface and not directly on furniture. The SARAH ELLISON. Shoal dish is the perfect accessory for it.
- Last but not least, cut the wick regularly to a length of 3 or 5 mm. This will allow the candle to burn for longer and prevent the wick from emitting smoke or turning black and falling into the liquid wax.

Frequently Asked Questions

How long do the candles last?

The SARAH ELLISON. candle is 225g / 7.9oz which will have an average burn time of 60 hours. These are average burn times and will depend on how you care for your candle.

How do I use my SARAH ELLISON. candle?

The first time you use the candle, we would recommend that you leave it to burn for 2 or 3 hours straight, until all the wax has liquefied on the surface. This is vital to ensuring that your candle burns evenly in future.

Make sure you recentre the wick in the wax after each use. This will allow the wax to burn evenly, as well as preventing the wick from getting too close to the glass and potentially overheating it.

You should also cut the wick regularly to a length of 3-5mm. This will allow the candle to burn for longer and prevent the wick from emitting smoke or turning black and falling into the liquid wax.

Never leave the candle unattended when lit or allow it to burn for more than 3 hours at a time.

Finally, the SARAH ELLISON. candle glass is durable and reusable. Once the wax has burnt out, the glass can be reused to bring character to a work space, make a stylish bathroom tidy or brighten up a living room.

My glass of my candle has turned black. What can I do?

Black marks can be removed, once the candle has been extinguished, with a cloth soaked in warm water and soap. Take care not to get any moisture on the glass or wax before lighting your candle again.

Here are a few tips on how to use it that will save you this inconvenience:

- Cut the wick regularly to a length of 3-5mm. This will allow the candle to burn for longer

and prevent the wick from emitting smoke or turning black and falling into the liquid wax.

- Make sure you recentre the wick in the wax after each use. This will allow the wax to burn more evenly. It will also prevent the wick from getting too close to the glass and potentially overheating it.

How do I remove the wax residue from the glass?

We recommend this quick and easy method for removing the wax residue from the glass:

- Wait for the burnt candle to cool, then put it in the freezer overnight.
- The next day, take the candle out of the freezer and leave it at room temperature for an hour. Turn the glass upside-down and tap the bottom with the palm of your hand to remove the shrunken wax oval, using the handle of a spoon to lever it out if necessary.
- Remove the metal base that holds the wick with pliers if it is still stuck to the bottom of the glass.
- Finish by wiping the inside of your glass with a damp, soapy cloth.
- If you do not want to reuse your glass jars, offer them a new life by putting them in dedicated sorting bins and containers.

How and where are the SARAH ELLISON. candles made?

The SARAH ELLISON candles are hand crafted products made in Brooklyn New York USA.

The raw materials that compose each scent are selected with the greatest care made from only natural essential oils and fine fragrances. Because each perfume concentrate reacts differently to heat, the up most care is taken to find the right balance between the concentrate, the wax and the wick. To achieve perfect fragrance delivery, each candle is made with a unique blend of high quality vegan wax, with a material and wick diameter selected for optimal burning.

It takes two days to make each candle and with more than five separate processes, most of which

are still done by hand.

My candle doesn't burn evenly. Is that normal?

In order to ensure that your candle burns evenly, it is vital that you allow it to burn for 2 to 3 hours the first time you use it to allow all of the wax on the surface of the candle to melt. It is also important to avoid leaving your candle near a draught once lit, and we would also recommend that you cut the wick to 3-5mm and recentre it after each use (while the wax is still liquefied).

My candle appears to be sweating in hot weather, Is this normal?

Candle sweating is completely normal. Oil molecules are rising to the top of your candle, giving an appearance of "sweating". To amend this simply remove the candle from the heat source and allow it to cool down. Once cool you may wipe away any excess oil/moisture with a tissue.

How do I get the best scent throw from my candle?

We recommend burning in a controlled space if possible. Buildings with high ceilings or rooms that are larger than 800 square feet may have a more difficult time dispersing the scent evenly.

Why are some scents stronger than others?

Fragrances and how we perceive them can vary accordingly to many different factors, the fragrance style and how the perfumer constructs the fragrance, including the fragrance notes used and its concentration.

Our mood, level of alertness or the environment in which we smell them also play a big part in how we experience a fragrance.

A fragrance we smell in the morning at 9am may be perceived differently between 1pm and 3pm, when our body's circadian rhythm is at its most sleepy. This is why we often crave coffee and sugar at this time for a pick me up, as our body's internal clock and senses slow down. Perfumers will always evaluate fragrances before midday for this reason.

SARAH ELLISON.

Some fragrances act like a cloud, building over time in a room and lingering, these are often more powdery, feminine fragrances, that use musk or light sugared candy notes - they act like a beautiful scenic backdrop. Whilst other fragrances have concentrations of strong, punchy fragrance notes, these vivacious fragrances are lively and outgoing, they demand your attention; fragrances with caramel, citrus and tropical fruity notes fall into this family.